# RCA

**user** manual

M5504

It is important to read this user manual prior to using your new product for the first time.

## IMPORTANT SAFETY INSTRUCTIONS

**PLEASE READ AND SAVE FOR FUTURE REFERENCE**

**CAUTION**
RISK OF ELECTRIC SHOCK
DO NOT OPEN

THE LIGHTNING FLASH AND ARROWHEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK).
NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

**SEE MARKING ON BOTTOM / BACK OF PRODUCT**

**WARNING:** TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

Some of the following information may not apply to your particular product; however, as with any electronic product, precautions should be observed during handling and use.
- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with dry cloth.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Only use attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

**ADDITIONAL SAFETY INFORMATION**
- Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- Do not attempt to disassemble the cabinet. This product does not contain customer serviceable components.
- The marking information is located at the bottom of apparatus.

## Important battery information

Warning: Your product contains a battery and charging system which is designed to work in temperatures that do not exceed 50°C (122°F). Leaving this product in a closed automobile or the trunk of an automobile where temperatures may exceed 50°C may result in permanent battery damage, fire, or explosion. Please remove your product from the automobile when you exit, do not place your product in the trunk of your automobile, and do not leave your product in any location where temperatures may exceed 50°C.

## Ecology

Your product must be disposed of properly according to local laws and regulations. Because this product contains a battery, the product must be disposed of separately from the household waste.

## Precautions for the unit

• Do not use the unit immediately after transportation from a cold place to a warm place; condensation problems may result.
• Do not store the unit near fire, places with high temperature or in direct sunlight. Exposure to direct sunlight or extreme heat (such as inside a parked car) may cause damage or malfunction.
• Clean the unit with a soft cloth or a damp chamois leather. Never use solvents.
• The unit must only be opened by qualified personnel.

## Headset safety

To use a headset safely, please keep the following in mind:
• Do not play your headset at a high volume. Hearing experts advise against continuous extended play.
• If you experience ringing in your ears, turn down the volume or stop using the headset.
• Do not use a headset while driving a motorized vehicle or riding a bike. It may cause a traffic hazard and is illegal in many areas.
• Even if your headset is an open-air type designed to let you hear outside sounds, don't turn up the volume so high that can't hear sounds around you.

## FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Audiovox could void the user's authority to operate the equipment.

Manufacturer/Responsible Party
Audiovox Accessories Corporation
111 Congressional Blvd., Suite 350
Carmel, IN 46032

1-317-810-4880 ( No technical /product support is available via this number. This phone number is for regulatory matters only.)
**Visit www.rcaaudiovideo.com for technical support**

FC    RCA
M5504

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

# Contents

# End user license agreement

This is a copy of the EULA that you need to agree to in order to use this product.

## End user license agreement

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## Before you begin

**Dear RCA Customer,**
Thank you for purchasing the Player.  This product will play mp3 and Windows Media™ audio (WMA) content.

## Copyright warning
This Player is for your personal use only. Unauthorized recording or duplication of copyrighted material may infringe upon the rights of third parties and may be contrary to copyright laws.

## Back up your data
As with any portable Player, you must back up the drive regularly. The manufacturer is not responsible for lost data.

## Unpacking your Player
All of the items listed below should have been packed in the box with your Player.
• RCA Player
• Quick Start Guide
• USB connector
• Earphones

## Connecting to the computer
• Connect the Player to your computer with the USB connector provided. The Player will turn on automatically.
• The Player will be connected in MSC (Mass Storage Class) mode. It will appear as a drive letter on your computer and behave as a detachable drive for file transfer in one or both directions.

Player

USB connector

USB port of your computer
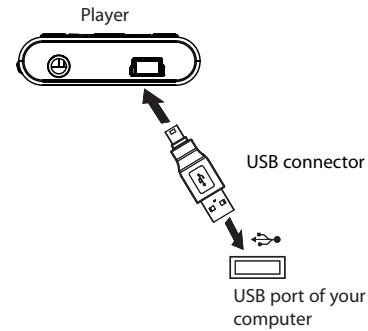
- It may take several seconds for the Player to be detected. Click **View -> Refresh** in My Computer or Windows Explorer to make sure the Player has been detected.
- The Player is capable of transferring files at USB 2.0. If a USB 2.0 port is available on your computer, use it to connect to your Player. The Player is still backward compatible with the older USB 1.1 ports; however, you will not be able to take full advantage of the potential speed increase.
- **IMPORTANT:** Do not disconnect the USB connection from either the PC or the Player during the software installation.

## Charging the Player
The Player charges automatically every time you connect it to your computer. The Player should be **charged for at least 3 hours** before using for the first time.

To fully charge the Player, make sure your computer is on and the Player is connected for at least 3 hours. Refer to the battery level icon 🔲 on the display to check the battery level. Recharge the Player when the icon is empty.

## Managing files on your RCA Player

Before copying video files to your Player, the files must be converted to .amv format for playback. Follow the below instructions to convert your files.

## To install RCA AMV Converter
The RCA AMV Converter installer is stored on the Player. Go to **My Computer** (XP users) /Go to **Computer** (Vista and 7 users) in the Start menu, find and open the drive letter associated with the Player (i.e. RCA MP3) and then double-click the **RCA_AMVConverter_setup.exe file** to launch the installer.

- By default, AMV format is selected when you run RCA AMV Converter for the first time. You do not need to change the output format under "Video type" in Settings.
- Before running RCA AMV Converter, please make sure you have installed Microsoft DirectX 9.0 or above.
- When converting Real Media, QuickTime, or MPEG2 format video files, please install the corresponding DirectShow filter first. Otherwise, RCA AMV Converter may not work normally.

## Using RCA AMV Converter
After installation, double-click the RCA AMV Converter icon on your PC's desktop. The RCA AMV Converter will be launched.

RCA AMV Converter

For detailed explanation on using RCA AMV Video Converter, click the Help module [?] on the Module Dock.

Before you begin using your RCA Player, you'll want to copy your media files to the Player. Follow below instruction to drag and drop files using Windows Explorer.

**IMPORTANT:** Before transferring files to the Player, make sure the Player is unlocked by sliding the Lock Slider towards the un-lock icon (🔓) (Towards the headphone jack). Otherwise, the Player is write-protected and file transfer is not allowed.
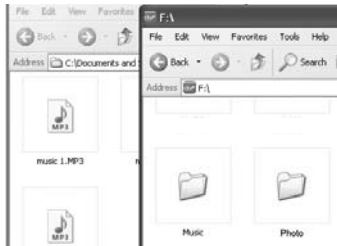
## Copying files
1. Open the Player in Windows Explorer.

RCA MP3 (□:)

2. Drag and drop music files into the Music folder; photo files into the Photo folder; video files into the Video folder and text file to the Text folder.

Before copying video files to your Player, make sure the files are converted to .amv format for playback.

## Deleting files from the Player
You may delete any files transferred to the Player.
1. Connect the Player to your computer.

2. Open the Player in Windows Explorer and then navigate to the folder containing the files.

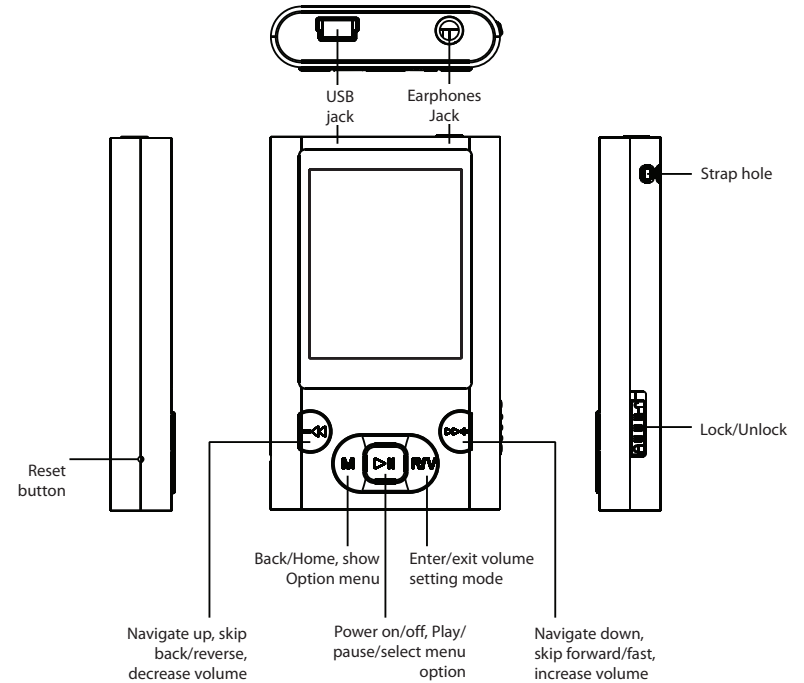3. Select the files you want to remove and then press the Delete key on the keyboard of your PC.

## Disconnecting the Player from the PC
1. In the Windows system tray, click the **Safely Remove Hardware** icon 💿 and then select the device with the appropriate drive letter from the list of devices.

2. When the **Safe to remove hardware** message appears, unplug the Player from the PC.

**IMPORTANT:** Do not disconnect the USB connection during file transfer. Doing so may corrupt system files or the files being transferred.

## General controls

USB jack   Earphones Jack

Strap hole

Lock/Unlock

Reset button

Back/Home, show Option menu   Enter/exit volume setting mode

Navigate up, skip back/reverse, decrease volume

Power on/off, Play/ pause/select menu option

Navigate down, skip forward/fast, increase volume

## Turning the Player on and off
Turn Player on/off: Press and hold ▶‖ button for a moment.

## Lock or unlock the Player
• To lock, slide the Lock Slider towards the Lock icon (🔒) (Away from the headphone jack).
• To unlock, slide the Lock Slider towards the un-lock icon (🔓) (Towards the headphone jack).

Unlock

Lock
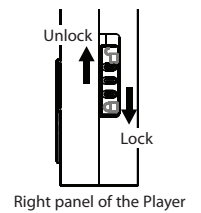
Right panel of the Player

## Resetting the Player
If the Player stops operating properly, you can reset it by pressing the **RESET** button on the left side of the Player with a non-metal pointed object (e.g. toothpick).

Reset button
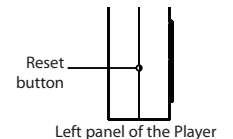
Left panel of the Player

## Using the menus

### The Home menu
The top-level or "Home" menu is always displayed when you press and hold **M**. The menu options are:



**Music**
Press ▶❙❙ to start music playback.

**Video**
Press ▶❙❙ to enter the Video menu and choose a particular video for viewing.

**Voice Rec**
Press ▶❙❙ to enter the Voice Rec menu to start voice recording.

**Voice Playback**
Press ▶❙❙ to enter the Voice Playback menu to access saved voice recordings.

**Picture**
Press ▶❙❙ to enter the Picture menu and choose a particular image for viewing.

**Text Reader**
Press ▶❙❙ to enter the Text menu and choose a particular file for reading.

**Browser**
Press ▶❙❙ to enter the Browser to browse for files.

**Settings**
Press ▶❙❙ to enter the Settings menu, which lets you:
- Display system time
- Change the screensaver setting
- Change the language of the Player's menus
- Choose the powersave setting
- Display space used, and space available
- Display the firmware version

## Music

### Playing music files
1. Press - ◀◀ / ▶▶ + to navigate to Music.

2. Press ▶❙❙ to enter Music mode.

3. Press ▶❙❙ to start music playback.

**Note:** In other playback modes, press and hold **M** to return to the menu.

### Music playback

| | |
|---|---|
| Press - ◀◀ | Skips to the previous file; press and hold to scan backward within a file |
| Press ▶▶ + | Skips to the next file; press and hold to scan forward within a file |
| Press ▶❙❙ | Starts/pauses playback |
| Press **R/V** | Enters/exits volume setting mode |
| In volume setting mode, press - ◀◀ / ▶▶ + | Increases or decreases the volume during playback |
| Press **M** during playback | Shows Playmode and Equalizer options |
| Press **M** when playback is paused/stopped | Shows selecting Local folder option |
| Press **M** when in Option menu | Back to previous navigation level |

**Note:** To enter volume setting mode, press **R/V**. The volume level icon will flash. Press - ◀◀ / ▶▶ + to adjust the volume level. To exit volume setting mode, press **R/V** again.

**Option menu (music playback)**
Press **M** at the playback screen to show the Option menu of Playmode and Equalizer. Press **M** when playback is paused or stopped to show the Option menu of Local folder. Press - ◀◀ / ▶▶ + to highlight an option and then press ▶❙❙ to confirm the selection or change the setting.

The following options are available:
- **Playmode** – Toggles play mode. Options available: Normal, Repeat one, Repeat folder, Repeat all, Shuffle, Intro
- **Equalizer** – Toggles equalizer mode. Options available: Flat, Rock, Pop, Classic, Soft, Jazz, DBB
- **Local folder** – Browses the local folder for selecting a media file to play.

## Music playback display



1. File type and file bitrate
2. Current file number/total number of files
3. Song name, artist name and album name in the current folder
4. Playback progress bar
5. Elapsed playback time
6. Volume level
7. File total time

The information provided in the playback screen depends upon the ID3 tags that have been set up for the music file.

## Playing video files

1. Press - ◄◄ / ►► + to navigate to Video.

2. Press ►ΙΙ to enter Video mode.

3. Press ►ΙΙ to start video playback.

**Note:** In other playback modes, press and hold **M** to return to the menu.

## Video viewing

| | |
|---|---|
| Press - ◄◄ | Skips to the previous file; press and hold to scan backward within a file |
| Press ►► + | Skips to the next file; press and hold to scan forward within a file |
| Press ►ΙΙ | Starts/pauses playback |
| When playback is paused. press **R/V** | Enters/exits volume setting mode |
| In volume setting mode, press - ◄◄ / ►► + | Increases or decreases the volume during playback |
| Press **M** when playback is paused/ stopped | Shows the Option menu |
| Press **M** when in Option menu | Back to previous navigation level |

**Note:** To enter volume setting mode when playing video files, press ►ΙΙ to pause playback and then press **R/V**. The volume level icon will flash. Press - ◄◄ / ►► + to adjust the volume level. To exit volume setting mode, press **R/V** again. Press ►ΙΙ to resume video playback from the last position.

**Option menu (video playback)**
Press **M** when playback is paused or stopped to show the Option menu. Press - ◄◄ / ►► + to highlight an option and then press ►ΙΙ to confirm the selection or change the setting.

The following options are available:
• **Local folder** – Browses the local folder for selecting a media file to play.
• **Playmode** – Toggles play mode. Options available: Normal, Repeat one, Repeat folder, Repeat all, Shuffle, Intro

Video files must be converted to .amv format for playback on your Player. Use the RCA AMV Converter to convert the video files before transferring them to the Player.

# Voice recording

## Start recording

1. Press - ◀◀ / ▶▶ + to navigate to Voice Rec.

2. Press ▶❙❙ to enter Voice Rec mode.

3. Press ▶❙❙ to start recording.

**Note:** In other playback modes, press and hold **M** to return to the menu.

## Recording

| | |
|---|---|
| Press ▶❙❙ | Starts/pauses recording |
| Press and hold **R/V** or **M** | Stops and saves recording |
| Press **M** when recording is stopped | Shows the Option menu |
| Press **M** when in Option menu | Back to previous navigation level |

**Option menu (voice recording)**
Press **M** when recording is stopped to show the Option menu. Press - ◀◀ / ▶▶ + to highlight an option and then press ▶❙❙ to confirm the selection or change the setting.

The following option is available:
• **Rec type** – Selects recording type. Options available: 32K BPS, 64K BPS, 128K BPS and 256K BPS

# Voice playback

## Playback recorded files

1. Press - ◀◀ / ▶▶ + to navigate to Voice Playback.

2. Press ▶❙❙ to enter Voice Playback mode.

3. Press ▶❙❙ to start voice playback.

**Note:** In other playback modes, press and hold **M** to return to the menu.

## Voice playback

| | |
|---|---|
| Press - ◀◀ | Skips to the previous file; press and hold to scan backward within a file |
| Press ▶▶ + | Skips to the next file; press and hold to scan forward within a file |
| Press ▶❙❙ | Starts/pauses playback |
| Press **R/V** | Enters/exits volume setting mode |
| In volume setting mode, press - ◀◀ / ▶▶ + | Increases or decreases the volume during playback |
| Press **M** during playback | Shows Playmode option |
| Press **M** when playback is paused/ stopped | Shows selecting Local folder option |
| Press **M** when in Option menu | Back to previous navigation level |

**Option menu (voice playback)**
Press **M** at the playback screen to show the Option menu of Playmode. Press **M** when playback is paused or stopped to show the Option menu of Local folder. Press - ◀◀ / ▶▶ + to highlight an option and then press ▶❙❙ to confirm the selection or change the setting.

The following options are available:
• **Playmode** – Toggles play mode. Options available: Normal, Repeat one, Repeat folder, Repeat all, Shuffle, Intro
• **Local folder** – Browses the local folder for selecting a media file to play.

## Picture

### Viewing picture
1. Press - ◀◀ / ▶▶ + to navigate to Picture.

2. Press ▶❚❚ to enter Picture mode.

3. Press - ◀◀ / ▶▶ + to highlight a picture and press ▶❚❚ to view selected image.

**Note:** In other playback modes, press and hold **M** to return to the menu.

### Viewing

| | |
|---|---|
| Press - ◀◀ | Skips to the previous file |
| Press ▶▶ + | Skips to the next file |
| Press ▶❚❚ | Enters/exits playback mode |
| Press **M** when playback is paused/ stopped | Shows the Option menu |
| Press **M** when in Option menu | Back to previous navigation level |

**Option menu (picture viewing)**
Press **M** when playback is paused or stopped to show the Option menu. Press - ◀◀ / ▶▶ + to highlight an option and then press ▶❚❚ to confirm the selection or change the setting.

The following options are available:
• **Local folder** – Browses the local folder for selecting a media file to play.
• **Playback set** – Selects playback mode. Options available: Manual Play and Auto play.

## Text Reader

### Reading text
1. Press - ◀◀ / ▶▶ + to navigate to Text Reader.

2. Press ▶❚❚ to enter Text Reader mode.

3. Press - ◀◀ / ▶▶ + to highlight a text file and press ▶❚❚ to view selected file.

**Note:** In other playback modes, press and hold **M** to return to the menu.

### Reading

| | |
|---|---|
| Press - ◀◀ | Skips to the previous page |
| Press ▶▶ + | Skips to next page |
| Press ▶❚❚ | Enters/exits reading mode |
| Press **M** during reading mode | Shows Bookmark options |
| Press **M** when exits reading mode | Shows Local folder and Playback set options |
| Press **M** when in Option menu | Back to previous navigation level |

**Option menu (text reading)**
Press **M** at the reading screen to show the Option menu of Bookmark. Press **M** when reading mode is exited to show the Option menu of Local folder and Playback. Press - ◀◀ / ▶▶ + to highlight an option and then press ▶❚❚ to confirm the selection or change the setting.

The following options are available:
• **Bookmark select** – Selects bookmarks created.
• **Bookmark delete** – Deletes bookmarks created.
• **Bookmark add** – Creates bookmarks.
• **Local folder** – Browses the local folder for selecting a media file to play.
• **Playback set** – Selects playback mode. Options available: Manual Play and Auto play.

## Browser

### Browsing for files

1. Press - ◀◀ / ▶▶ + to navigate to Browser.

2. Press ▶❚❚ to enter Browser mode.

3. Press - ◀◀ / ▶▶ + to highlight a folder or a file and press ▶❚❚ to enter selected folder or start playback of selected file.

> **Note:** In other playback modes, press and hold **M** to return to the menu.

## Settings

### Changing the Player's settings

1. Press - ◀◀ / ▶▶ + to navigate to Settings.

2. Press ▶❚❚ to enter Settings mode.

3. Press - ◀◀ / ▶▶ + to highlight an option and then press ▶❚❚ to confirm the selection or change the setting.

> **Note:** In other playback modes, press and hold **M** to return to the menu.

### Screensaver
- Sets the screensaver activation time which will launch the screensaver after specified duration of inactivity.
  - Options: off, 10 s, 20 s, 30 s, or 1 m.

### Language
- Changes the language of the Player menus.
  - Options: English, Français, Español

### PowerSave
- Sets the powersave interval time which will turn the Player off after specified duration if no key is pressed.
  - Options: off, 1 m, 2 m, 5 m, 10 m.

### Memory info
- Displays the amount of free space available.

### Firmware version
- Displays the firmware version.

### Restore Defaults
- Reset the Player's settings to the factory defaults. Select Yes to confirm reset to defaults.

# Additional information

## Tips and troubleshooting

**Cannot delete files on the Player.**
- You can delete files on the Player using your computer.
  1. Connect the Player to your computer.
  2. Open the Player in Windows Explorer and navigate to the folder containing the files.
  3. Select the files you want to remove and then press the Delete key on the keyboard of your PC.

**Audio distorted at high volume.**
- Change the Equalizer mode to Flat.
- Turn down the volume.

**The audio tracks on my Player keep skipping or popping.**
- You'll need to rip the audio track again– make sure you close all other applications on your PC when you record.
- Try ripping with the Error Correction setting turned on.

**Player turns itself off.**
- Your Player turns itself off if you leave it in pause mode or navigation mode for the duration specified in Power Save setting.

**The Player cannot be turned on**.
- Battery is empty, please recharge.
- Reset the Player by pressing the **RESET** button on the left side of the Player with a non-metal pointed object (e.g. toothpick)."
  - If the Player still cannot be turned on after resetting, perform a firmware upgrade to restore it.
- Please go to www.rcaaudiovideo.com for more details.

**Player does not respond to key presses.**
- Make sure the lock function is not activated.
- Reset the Player by pressing the **RESET** button on the left side of the Player with a non-metal pointed object (e.g. toothpick)."
- This Player may temporarily cease to function if subjected to electrostatic disturbance. To resume normal operation, it may be necessary to cycle the power off and back on or you can reset it by pressing the **RESET** button on the left side of the Player with a non-metal pointed object (e.g. toothpick).

**Player cannot play WMA songs.**
- Secure music downloads are not supported by this Player. Please make sure to download songs without DRM protection (Digital Rights Management).

**The Player takes a long time to read files in a folder.**
- File reading may take longer if too many files are put in a single folder. Re-organize your files into a number of folders.

**Song information is not showing correctly.**
- Song information may not match your current Player's language setting. Change the language setting.

**Cannot view photo files.**
- The Player only supports .jpg, .bmp, and .gif formats.
  - NOTE: Other format of photo files may not be supported.

**Cannot play video files.**
- All video files must be converted by RCA AMV Converter.

**Cannot play Audible Books.**
- Audible files are not supported by this Player.

**Cannot play AAC songs.**
- AAC songs are not supported by this Player.

**The Player reports that it is full.**
- The internal memory of the Player has been filled to capacity.
- You have exceeded the maximum number of songs or folders supported by the Player.
  - NOTE: The maximum number of folders is 999 and maximum number of songs in each folder is 999.

**Cannot playback tracks on the Player.**
- Make sure audio tracks are encoded in the mp3 or Windows Media formats at supported bitrates.
- Bitrates support by the Player:
  mp3 – 32 to 320 kbps
  wma – 48 to 192 kbps
- WMA files may be DRM protected and this Player does not support playback of protected files.

**Cannot playback songs downloaded from my paid Music Server Provider subscription service.**
- Secure music downloads are not supported by this Player. Please make sure to download songs without DRM protection (Digital Rights Management).

**Cannot transfer subscription music content to the Player.**
- Secure music downloads are not supported by this Player. Please make sure to download songs without DRM protection (Digital Rights Management).

## Visiting RCA website
Please visit **www.rcaaudiovideo.com** for:
- Product registration
- Latest software and firmware
- User manual
- Frequently asked questions (FAQ)
- Customer service and technical support information

## Technical specification
Power source:
- Built-in rechargeable lithium-polymer battery 3.7V
- USB power (from a computer via the supplied USB connector)

## Specifications

**Hardware**
- Dimensions: 70 mm H, 43 mm W, 11.4 mm D
- Unit Weight: 31 g
- Stereo Headphones jack
- USB Connection Jack
- Battery Operated: Rechargeable lithium battery.

**USB Drive**
- External USB Drive: When connected to a computer via USB, the Player is capable of storing any file type allowing the user a fast, convenient method of storing, retrieving, and transferring files. This includes word processing files, presentations, spreadsheets and any other computer files.
- Capacity: 4GB
- Connection: USB 2.0, Hi-speed capable

**Software**
- Includes RCA AMV Converter

## Warranty information

### 12 Month Limited Warranty
### Applies to RCA Portable Media Players

AUDIOVOX ACCESSORIES CORP. (the Company) warrants to the original retail purchaser of this product that should this product or any part thereof, under normal use and conditions, be proven defective in material or workmanship within 12 months from the date of original purchase, such defect(s) will be repaired or replaced with reconditioned product (at the Company's option) without charge for parts and repair labor.

To obtain repair or replacement within the terms of this Warranty, the product is to be delivered with proof of warranty coverage (e.g. dated bill of sale), specification of defect(s), transportation prepaid, to the Company at the address shown below.

This Warranty does not extend to the elimination of externally generated static or noise, to correction of antenna problems, loss/interruptions of broadcast or internet service, to costs incurred for installation, removal or reinstallation of product, to corruptions caused by computer viruses, spyware or other malware, to loss of media, files, data or content, or to damage to tapes, discs, removable memory devices or cards, speakers, accessories, computers, computer peripherals, other media Players, home networks or vehicle electrical systems.

This Warranty does not apply to any product or part thereof which, in the opinion of the Company, has suffered or been damaged through alteration, improper installation, mishandling, misuse, neglect, accident, or by removal or defacement of the factory serial number/bar code label(s). THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT.

This Warranty is in lieu of all other express warranties or liabilities. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY MUST BE BROUGHT WITHIN A PERIOD OF 24 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**Recommendations before returning your product for a warranty claim:**
- If your product is capable of storing content (such as an mp3 Player, voice recorder, camcorder, digital photo frame, etc), it is recommended to make periodic backup copies of content stored on the product. If applicable, before shipping a product, make a back up copy of content or data stored on the device. Also, it is advisable to remove any personal content which you would not want exposed to others. IT IS LIKELY THAT CONTENTS AND DATA ON THE DEVICE WILL BE LOST DURING SERVICE AND REFORMATTING. AUDIOVOX ACCEPTS NO LIABILITY FOR LOST CONTENT OR DATA, OR FOR THE SECURITY OF ANY PERSONAL CONTENT OR DATA ON THE RETURNED DEVICE. Product will be returned with factory default settings, and without any pre-loaded content which may have been installed in the originally purchased products.  Consumer will be responsible for reloading data and content. Consumer will be responsible to restore any personal preference settings.

- Properly pack your unit. Include any remotes, memory cards, cables, etc. which were originally provided with the product. However DO NOT return any removable batteries, even if batteries were included with the original purchase. We recommend using the original carton and packing materials. Ship to

**Audiovox Electronics Corp.**
**Attn: Service Department.**
**150 Marcus Blvd.**
**Hauppauge N.Y. 11788**

1-800-645-4994

For Canada Customers, please ship to:
Audiovox Return Centre
c/o Genco
6685 Kennedy Road,
Unit#3, Door 16,
Mississuaga, Ontario
L5T 3A5

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For Customer Service
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**www.rcaaudiovideo.com**
Product Information, Photos,
FAQ's, User Manual