

Artisan® 837



Quick Guide

About Your Product	2
Using Special Papers	5
Placing Originals for Copying, Scanning, or Faxing.	7
Printing From a Memory Card	9
Printing From Your Computer.	11
Faxing a Document.	15
Scanning a Document or Photo	20
Maintaining Your Product.	23
Solving Problems	29
Notices	36

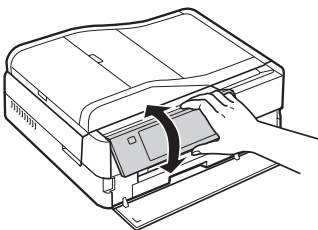
About Your Product

After you set up your Artisan® 837 (see the *Start Here* sheet), turn to this *Quick Guide* and your online *User's Guide* for instructions on using your product.

Features	Where to find information
Copy, scan, and fax from the easy-to-use touch panel.	See this <i>Quick Guide</i> for the basics. See the online <i>User's Guide</i> for details.
Easy networking—Wi-Fi and Ethernet®.	See the <i>Start Here</i> sheet and the online <i>User's Guide</i> .
Print photos from a USB flash drive, external hard drive, or CD burner.	See the online <i>User's Guide</i> for details.
Create professional coloring books, greeting cards, note paper, and more.	
Copy files to and from your computer with the built-in memory card reader.	
Wireless printing from mobile devices with Epson Connect.	See www.epson.com/connect

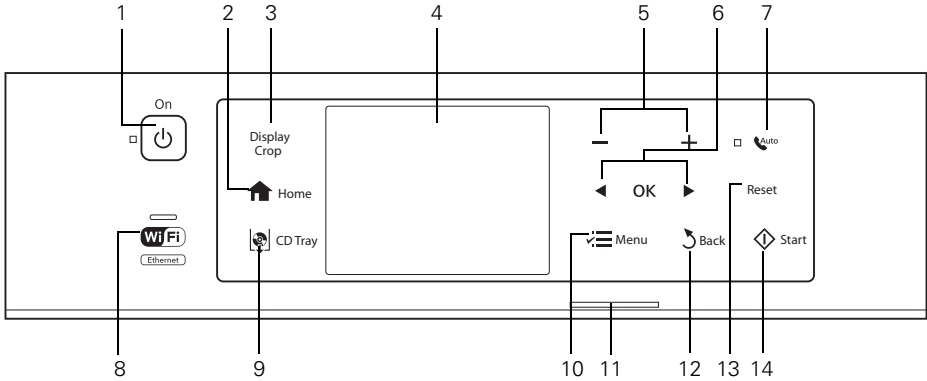
Adjusting the Control Panel

The control panel is adjustable. Raise or lower it to the desired angle as shown.



Using the Touch Panel

The touch panel makes it easy to use all the features of your product. To save energy, the screen goes dark after several minutes of inactivity. Touch the screen to wake it up.





Number	Description
1	Turns product on/off
2	Returns to the Home menu
3	Changes the view of photos or crops photos
4	LCD screen shows menus and status
5	Sets the number of copies
6	Use the arrow keys and OK button to navigate menus
7	Turns Auto Answer on/off
8	Shows wireless network status
9	Ejects and closes the CD/DVD tray
10	Displays detailed settings for each mode
11	Blue status light
12	Cancels/returns to the previous menu
13	Stops copying/printing/scanning or resets settings
14	Starts copying/printing/scanning

Caution: Press the touch panel gently with the tip of your finger; don't press too hard or use sharp objects.




The touch panel displays only the buttons that are available for the task you are working on.

- Press ◀ or ▶ to view more photos or access more options.
- Press 🏠 **Home** to return to the Home screen.

- Press  **Menu** to make special settings. The touch panel retains the settings from the last time it was used. If you want to start over, simply press **Reset** to clear settings for the mode you're using.
- The blue status light at the bottom of the touch panel flashes when the product is printing or performing routine maintenance. If it flashes rapidly, check the product for error messages.

Tip: To turn off the “beep” heard when you press a button, or to reduce its volume, press  **Setup > Printer Setup > Sound**, and adjust one of the settings. If you turn off the sound, the dialing sound made when you transmit a fax is also turned off.

You may see the following icons on the screen:

Icon	Meaning
	The product is connected to a wired network.
	The product is connected to a wireless network.
ADF	A document is loaded in the automatic document feeder.
	Reminds you whether View Auto Correct is on or off.

Using Special Papers

Epson offers a wide array of high quality papers, making it easy to maximize the impact of your documents, photos, presentations, and creative projects.

You can purchase genuine Epson ink and paper at Epson Supplies Central® at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Paper name	Size	Part number	Sheet count
Epson Ultra Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S042181 S042174	60 100
	5 × 7 inches (127 × 178 mm)	S041945	20
	8 × 10 inches (203 × 254 mm)	S041946	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042182 S042175	25 50
Epson Ultra Premium Photo Paper Luster	Letter (8.5 × 11 inches [216 × 279 mm])	S041405	50
Epson Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041808 S041727	40 100
	5 × 7 inches (127 × 178 mm)	S041464	20
	8 × 10 inches (203 × 254 mm)	S041465	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042183 S041667	25 50
Epson Premium Photo Paper Semi-gloss	4 × 6 inches (102 × 152 mm)	S041982	40
	Letter (8.5 × 11 inches [216 × 279 mm])	S041331	20
Epson Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041809 S042038	50 100
	Letter (8.5 × 11 inches [216 × 279 mm])	S041141 S041649 S041271	20 50 100
	Letter (8.5 × 11 inches [216 × 279 mm])	S041341	50
Epson Premium Presentation Paper Matte	8 × 10 inches (203 × 254 mm)	S041467	50
	Letter (8.5 × 11 inches [216 × 279 mm])	S041257 S042180	50 100
Epson Premium Presentation Paper Matte Double-sided	Letter (8.5 × 11 inches [216 × 279 mm])	S041568	50

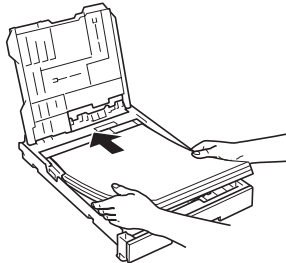
Paper name	Size	Part number	Sheet count
Epson Presentation Paper Matte	Letter (8.5 × 11 inches [216 × 279 mm])	S041062	100
	Legal (8.5 × 14 inches [216 × 356 mm])	S041067	100
Epson Bright White Paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041586	500
Epson Photo Quality Self-adhesive Sheets	A4 (8.3 × 11.7 inches [210 × 297 mm])	S041106	10
Epson Iron-on Cool Peel Transfer paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041153	10

Note: Media availability varies by country.

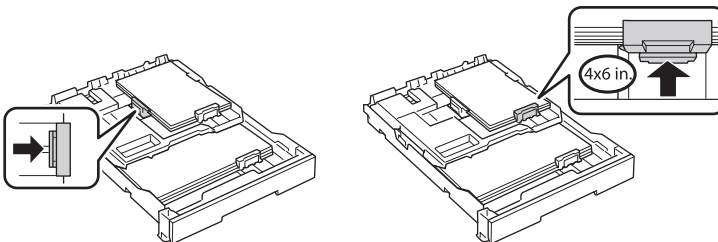
For detailed paper loading instructions, see the *Start Here* sheet or online *User's Guide*.

For best results:

- Load letterhead or pre-printed paper facedown, with the top edge at the back of the paper cassette, making sure the paper is under the edge guides.



- Make sure the paper stack fits under the left and front edge guides.
- Insert photo paper with the glossy or printable side facedown, making sure the paper is under the edge guides.



Placing Originals for Copying, Scanning, or Faxing

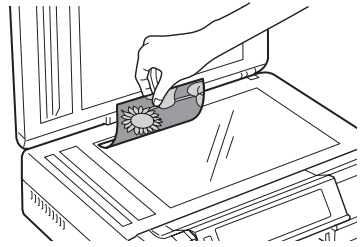
Before you copy, scan, or fax, place your documents on the scanner glass or in the Automatic Document Feeder (ADF). Place photos on the scanner glass only.

Using the Scanner Glass

You can place a photo or a document up to letter-size (or A4-size) on the scanner glass.

1. Open the document cover.
2. Place your original facedown on the scanner glass, with the top against the back left corner.
3. Close the cover gently to keep your original in place.

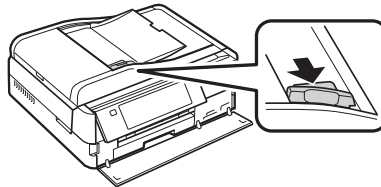
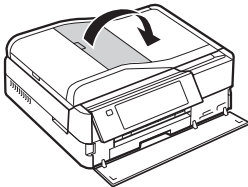
Note: If the edges of your document or photo are cut off, move the document or photo 1/4 inch (5 mm) away from the corner of the scanner glass.



Using the Automatic Document Feeder

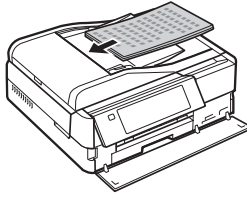
You can place up to 30 letter- or A4-size sheets (single- or double-sided), or 10 legal-size sheets (single-sided only) in the ADF.

1. Open the ADF paper support, and then move the edge guide outward.

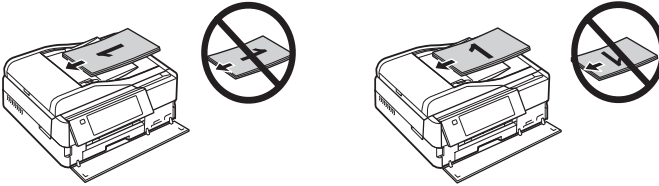


2. Fan the originals, then tap them on a flat surface to even the edges.

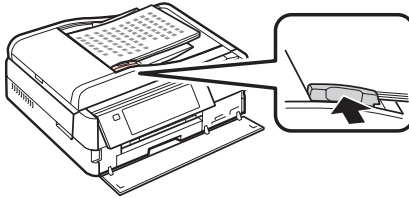
3. Insert the originals faceup, top edge first. The ADF icon appears on the screen.



Note: If you're using the 2-up Copy layout, make sure the originals are loaded as shown below.



4. Slide the edge guide against the originals, but not too tight.



Printing From a Memory Card

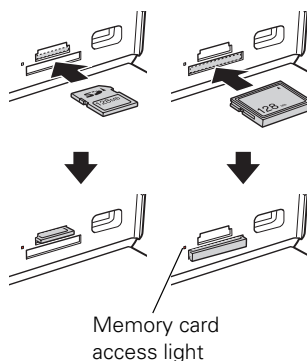
Your product lets you print photos directly from your digital camera's memory card; just insert it into the memory card slot and you're ready to print.

See the online *User's Guide* for instructions on copying memory card files between your product and a computer, and printing photos directly from your camera.

Inserting the Card

1. Make sure the product is turned on.
2. Insert your card into the correct slot as shown. Insert just one card at a time. For a list of compatible memory cards, see the online *User's Guide*.

Caution: Do not force the card into the slot; it won't go in all the way. If your memory card requires an adapter, attach it before inserting the card into the slot. Otherwise, the card might get stuck.




The memory card access light flashes, then stays lit. Now you can view your photos on the LCD screen and print them (see page 10).

Removing the Card

After you finish printing your photos, follow these steps to remove the card:


1. Make sure the memory card access light is not flashing.

Caution: Do not remove the card or turn off your printer while the memory card access light is flashing; you may lose data on the card.

2. If the product is connected to your computer with a USB cable, do one of the following before removing the memory card or turning off the printer:
 - **Windows®:** Right-click the name of your card (removable disk) in My Computer or Windows Explorer, and select **Eject**.
 - **Mac OS® X:** Drag the  removable disk icon from your desktop into the trash, then remove the card.
3. Pull the card straight out of its slot.

Printing Photos From the LCD Screen

You can select individual photos for printing as you view them on the LCD screen. See the online *User's Guide* for instructions on printing photo greeting cards, layout sheets, and proof sheets.

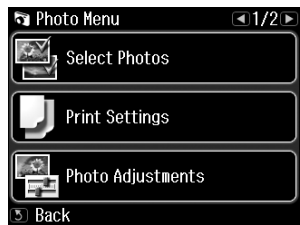
1. Load several sheets of Epson photo paper in the cassette.
2. Press the **Home** button, if necessary, and select **Print Photos**.
3. Select **View and Print Photos**.
4. Touch  on the screen to turn **Auto Correct** on or off.
5. Press **◀** or **▶** to scroll through your photos and display one that you want to print.
6. Press **+** to select the photo for printing.
7. To print more than one copy, press **+** or **-** to select the number of copies you want of that photo.



To crop the photo, press **Display/Crop**. Press **+** or **-** to frame the image; use the arrows to move the frame. Press **OK** twice when done.

8. Repeat steps 5 to 7 to select more photos.
9. Press **Menu**, then select **Print Settings**.
10. Select your **Paper Size**, **Paper Type**, **Quality** and other print settings, then press **OK** twice to confirm your settings.
11. When you're ready to print, press **Start**.

To cancel printing, press **Cancel**.



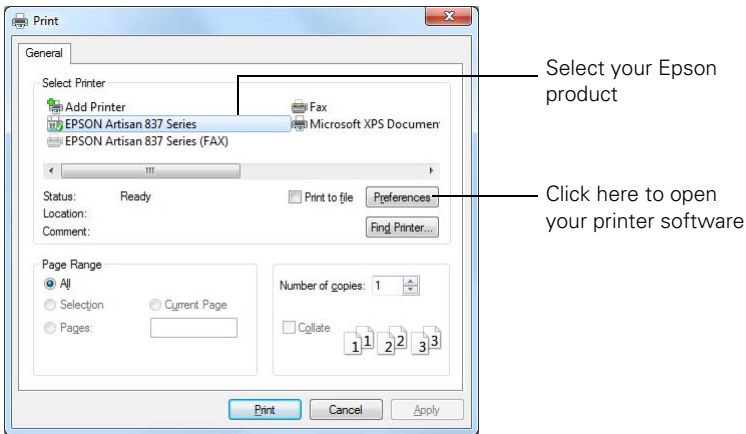
Printing From Your Computer

This section describes the basic steps for printing from a Windows or Mac® computer. For detailed instructions on printing, see the online *User's Guide*.

The auto duplexer lets you print on both sides of the page automatically. You can use the auto duplexer with letter- or A4-size plain paper or Epson Bright White Paper. For detailed instructions on two-sided printing from Windows or Mac OS X, see the online *User's Guide*.

Printing in Windows

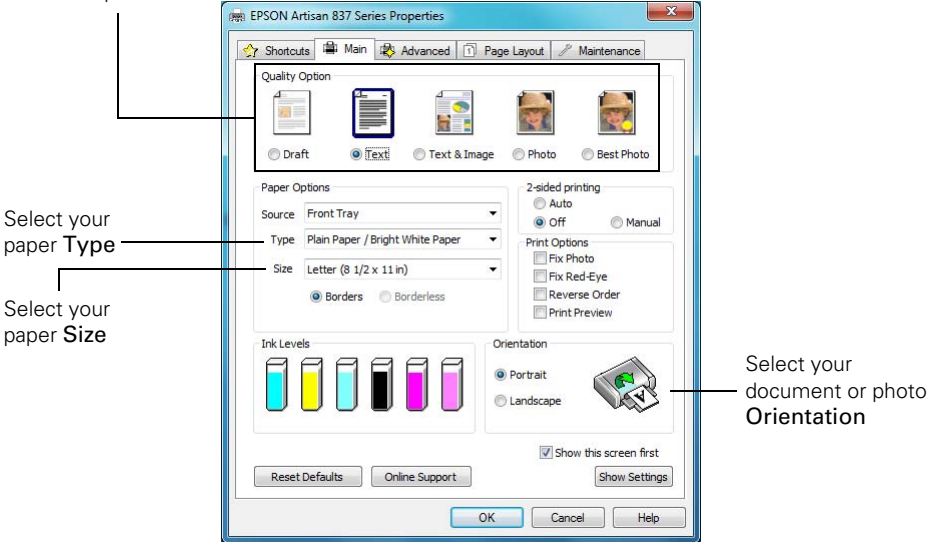
1. Select the print command in your application. You see a window like this one:



2. Make sure your product is selected, then click the **Preferences** or **Properties** button. (If you see a **Setup**, **Printer**, or **Options** button, click it. Then click **Preferences** or **Properties** on the next screen.)

3. On the Main tab, select the basic print settings. Make sure you choose the correct paper **Type** setting for the paper you are using (see page 14 for details).

Select the type of document you're printing (choose **Photo** or **Best Photo** for pictures)



Note: For quick access to the most common settings, click the **Shortcuts** tab and select one of the presets. You can create your own presets by clicking the **Save Settings** button on the **Advanced** tab.

4. To improve the color, contrast, and sharpness of photos, select **Fix Photo**.
5. To reduce or remove red-eye effects in photos, select **Fix Red-Eye**.
6. If you want to reduce or enlarge your printout, click the **Page Layout** tab and select settings as necessary.
7. For more printing options, click the **Advanced** tab.

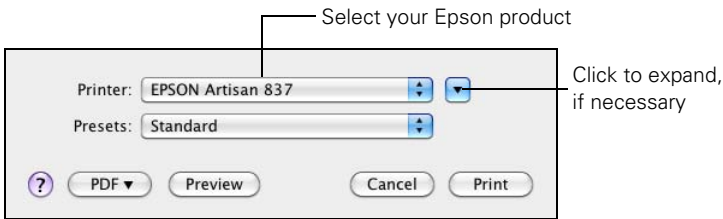
Note: For more information about print settings, click **Help** or see your online *User's Guide*.

8. Click **OK** to save your settings.
9. Click **OK** or **Print** to start printing.

Printing with Mac OS X

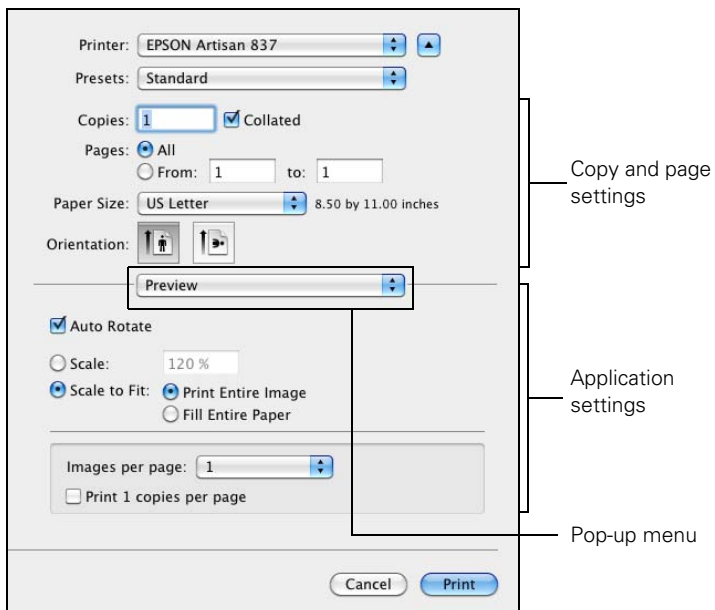
Follow the steps below to print from Mac OS X 10.5 to 10.6. If you're printing from Mac OS X 10.4, see your online *User's Guide* for instructions.


1. Open a photo or document in an application.
2. Open the File menu and select Print.
3. Select your product as the Printer setting.



4. Select basic copy and page settings. For borderless printing, choose a Paper Size setting with a (Borderless) option.

Note: If the setting you want isn't shown (for example, **Scale**), check for it in your application before printing. Or check for it in the settings for your application at the bottom of this window.



5. Choose **Print Settings** from the pop-up menu, and select your **Media Type**, **Print Quality**, and other print settings.
6. Choose any other printing options you may need from the pop-up menu. See the online *User's Guide* for details.
7. Click **Print**.
8. To monitor your print job, click the  icon in the Dock.

Selecting the Correct Paper Type

Select the correct **Type** (Windows) or **Media Type** (Mac OS X) setting in your printer software. This tells your product what kind of paper you're using, so the ink coverage can be adjusted accordingly.

For this paper	Select this setting
Plain paper Epson Bright White Paper Epson Presentation Paper Matte Epson Iron-on Cool Peel Transfer paper Epson Photo Quality Self-adhesive Sheets	Plain Paper/Bright White Paper
Epson Premium Photo Paper Glossy	Premium Photo Paper Glossy
Epson Ultra Premium Photo Paper Glossy	Ultra Premium Photo Paper Glossy
Epson Photo Paper Glossy	Photo Paper Glossy
Epson Premium Photo Paper Semi-gloss	Premium Photo Paper Semi-Gloss
Epson Premium Presentation Paper Matte Epson Premium Presentation Paper Matte Double-sided Epson Ultra Premium Presentation Paper Matte	Premium Presentation Paper Matte
Envelopes	Envelope

Faxing a Document

Your product lets you send faxes by entering fax numbers or selecting entries from a speed dial list. Using the Automatic Document Feeder, you can fax up to 30 pages at a time.

Note: You can also send and receive a fax from your computer using the Epson FAX Utility. For more information, see the online *User's Guide*.

Breakdown or repair of this product may cause loss of fax data and settings. Epson is not responsible for backing up or recovering data and settings during or after the warranty period. We recommend that you make your own backup or print out your fax data and settings.

This product allows you to store names, telephone numbers, and fax data in its memory even when the power is turned off. Use the following procedure to erase the memory if you give away or dispose of the product: Press **Home**, if necessary, press **Left** or **Right** to select **Setup > Restore Default Settings > All Settings**. This procedure will erase all of your network settings and fax data.

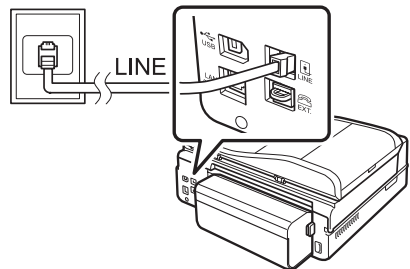
Connecting a Phone or Answering Machine

1. Connect the phone cable from the wall jack to the **LINE** port on the back of the product.

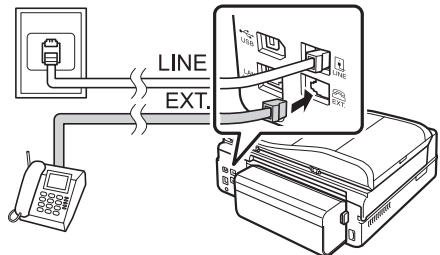
Note: If you're connecting the product to a DSL phone line, you must plug a DSL filter into the wall jack or you won't be able to use the fax or telephone equipment. Contact your DSL provider for the necessary filter.

2. To use a telephone or answering machine on the same line, you need a second phone cable. Remove the cap from the **EXT.** port on the back of the product. Connect one end of the cable to the telephone or answering machine, and connect the other end to the **EXT.** port.

Telephone wall jack



Telephone wall jack



In Auto Answer mode, if the incoming call is a fax and you pick up the phone or the answering machine answers, the product automatically begins receiving the fax. If the other party is a caller, the phone can be used as normal or a message can be left on the answering machine.

Note: Any phone or answering machine must be connected to the EXT. port for your product to detect an incoming fax call when the phone is picked up. Epson cannot guarantee compatibility with VoIP, cable phone systems, or fiberoptic digital services such as FIOS™.

Setting Up Fax Features

Before sending or receiving faxes, you should create a fax header and select the number of rings before the fax answers.

Note: To select other settings or use the Epson FAX Utility, see the online *User's Guide*.

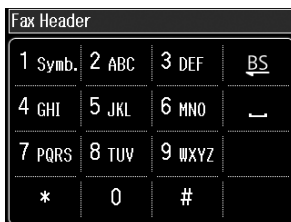
Entering Fax Header Information

You should enter your name and phone number in the fax header before sending faxes so that recipients can identify the origin of the fax.

Note: If you leave your product unplugged for a long period of time, the date and time settings may get lost. See the online *User's Guide* for instructions on resetting them.

Entering Your Sender Name

1. Press **Home**, if necessary, then press **Left** or **Right** to select **Setup**.
2. Press **Left** or **Right** and select **Fax Settings**.
3. Select **Communication**.
4. Press **Left** or **Right** and select **Header**.
5. Select **Fax Header**. You see the numeric keypad.
6. Use the keypad to enter the header information (see page 17). You can enter up to 40 characters or digits for your name and other contact information.
7. Press **OK** to return to the Header menu.

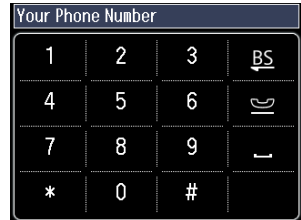


Entering Your Phone Number

1. Select **Your Phone Number** from the Header menu.
2. Use the keypad to enter your phone number, up to 20 digits (see below). You don't need to use dashes. Use the # button to type the + symbol for an international number.
3. Press OK to return to the Header menu.

Using the Keypad to Enter Numbers and Characters

- To enter a fax number, use the numeric keypad.
- To enter text, press a keypad number repeatedly to switch between uppercase, lowercase, or numbers.
- Press **1 Symb.** to enter these characters: ! # % & ' () * + , - . / : ; = ? @ ~
- To move the cursor, press ◀ or ▶.
- To add a space, press _.
- To delete a character, press BS (backspace).



Selecting the Number of Rings to Answer


If you connected an answering machine and it is set to pick up on the fourth ring, you should set the product to pick up on the fifth ring or later:

1. Press **Home**, if necessary, then press ◀ or ▶ to select **Setup**.
2. Press ◀ or ▶ and select **Fax Settings**.
3. Select **Communication**, then **Rings to Answer**.
4. Press ▲ or ▼ to select the number of rings, then press OK. Select more rings than you use for the answering machine.


Sending a Fax From the Touch Panel

You can send a fax by manually entering a fax number, as described below.

Note: To set up and use a speed dial list or send a fax from your computer using the Epson FAX Utility, see your online *User's Guide*.



1. Place your original(s) for faxing (see page 7).
2. Press  Home, if necessary, then select Fax.



3. Press , then use the numeric keypad to enter the fax number (up to 64 digits). Then press OK.

4. Select **Color** or **B&W**.







Note: If the recipient's fax machine prints only in black and white, your fax is automatically sent in black and white even if you select **Color**.

5. Press **OK**, if desired, to see a summary of your fax transmission settings.
6. Press  **Start** to begin scanning and faxing your document. (To cancel, press  **Cancel**.)
 - If you are scanning with the Automatic Document Feeder (see page 7), your document is automatically scanned and faxed.
 - If you placed your document on the scanner glass, you can scan additional pages after the first one is sent.
 - If the fax number is busy, you see a redialing message and the product redials after one minute. To redial immediately, press **Redial**.



Note: If you turn off the product, the following data stored in the product's temporary memory will be lost: received faxes that haven't yet been printed, faxes scheduled to be sent later, and faxes being retransmitted automatically.

Receiving Faxes


Before receiving faxes, make sure you load plain paper and select the correct settings for the paper you've loaded.

1. Press  Home, if necessary, then press  or  to select  Setup.
2. Press  or  and select Fax Settings.
3. Select Receive Settings.
4. Select the Paper Size you want to use for printing faxes, then press OK.

Note: If the incoming fax is larger than the paper you loaded, it is reduced to fit or printed on multiple pages, depending on the **Auto Reduction** setting you select.


5. To receive faxes automatically, make sure you see a yellow light next to  (Auto Answer) on the touch panel. If the light is off, press .


Note: To change the number of rings before the product answers, see page 17.

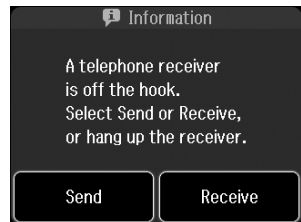
If you run out of paper during printing, you see an error message. Load more paper and press  Start to continue.

Manually Receive a Fax

If you use a voicemail service provided by the phone company instead of an answering machine, you cannot use Auto Answer to receive faxes. You should set the product to receive faxes manually, then you can check for a fax tone from the sending fax machine and press a button on the touch panel to receive the fax.

To receive a fax manually, press  (Auto Answer) to turn off this feature (and the light). Then follow these steps:

1. When your telephone rings, lift the phone off the hook. You see this screen.
2. Press **Receive** and then  Start.
3. After all the pages are received, you see this screen again. Replace the phone on the hook.






Scanning a Document or Photo

You can use your product to scan original documents or photos and save them on your computer. The **Scan** function lets you scan quickly using preselected settings, or you can use the Epson Scan software to access more advanced features. For example, you can use Epson Scan to restore faded colors in old photos.

Note: For detailed scanning instructions, see the online *User's Guide*.

Quick Scanning with the Touch Panel

Use the touch panel to quickly scan a photo or document and save it on your computer. You can even scan a photo and have it automatically included in an email message.

1. Open the document cover and place your original facedown on the glass, in the back left corner, as shown on page 7.
2. Close the cover gently so you don't move the original.
3. Press  **Home**, if necessary, and select **Scan**.
4. Press  or  to select one of the following options:
 - **Scan to Memory Card** automatically scans a photo or document and saves it on a memory card or USB storage device in JPG or PDF format
 - **Scan to PC** automatically creates a JPG image and saves it to your computer; ideal for scanning photos
 - **Scan to PC (PDF)** automatically creates a PDF file and saves it to your computer; ideal for scanning documents
 - **Scan to PC (Email)** automatically scans a photo, resizes it, launches your email application, and attaches a JPG image to a new outgoing message
 - **Scan to PC (WSD)** lets you scan wirelessly in Windows 7 or Windows Vista® (English only)

5. If you're scanning to a memory card, select your scan settings then press **OK** to begin scanning.

If you're scanning to your computer, select **USB Connection** if your product is connected by a USB cable, or select the name of your computer if your product is connected over a network.

Once your image is scanned, you see its icon in Windows Explorer or Mac OS X Finder, or as an attachment in your email application.

Scanning with Epson Scan Software

You can scan original documents and photos and save them as files on your computer using the Epson Scan software. You can also launch Epson Scan from any TWAIN-compliant application, such as Adobe® Photoshop®.

Note: For Mac OS X 10.6, see "Scanning with Mac OS X 10.6" on page 22. For detailed scanning instructions, including using the Automatic Document Feeder for multiple pages, see the online *User's Guide*.

1. Open the document cover and place your original facedown on the glass, in the back left corner, as shown on page 7.
2. Close the cover gently so you don't move the original.
3. Do one of the following to start Epson Scan:
 - **Windows:** Double-click the **EPSON Scan** icon on your desktop.
 - **Mac OS X 10.4 and 10.5:** Double-click **EPSON Scan** in Applications > Epson Software.
 - To scan from an application, start your application. Then open the **File** menu, choose **Import** or **Acquire**, and select your product.

Epson Scan opens in **Office Mode** the first time you use it. (You can change the scan mode using the Mode selector in the upper right corner.)

Note: You cannot use Home mode to scan with the Automatic Document Feeder.

4. Click the **Scan** button. The image is scanned and you see its icon in Windows Explorer or Mac Finder.



Scanning with Mac OS X 10.6

You can scan original documents and photos and save them as files on your computer.

1. Open an image editing application such as Image Capture, select your product, if necessary, then press the **Scan** button.
2. If you would like to select scan settings, such as Color Restoration and file save settings, click **Show Details**.
3. Click the **Scan** button to begin scanning. Your image is saved to the folder selected in the **Scan To** pop-up menu.

Maintaining Your Product

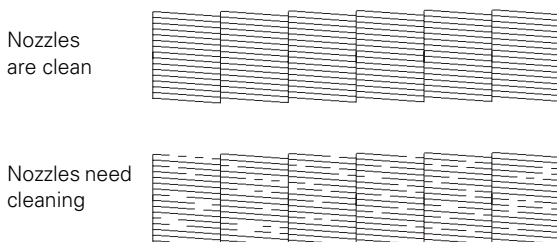
Follow the instructions in this chapter for checking and cleaning the print head nozzles and replacing ink cartridges. To align the print head, if necessary, see your online *User's Guide*.

Caution: To keep your product looking like new, don't place anything on top of the cover or use it as a writing surface. If you need to clean the cover, use only a soft, non-abrasive microfiber-type cloth.

Checking the Print Head Nozzles

If your printouts are faint or have gaps in them, some of the nozzles in the print head may be clogged or ink may be running low in one or more of the ink cartridges. Follow the steps below to check the print head nozzles.

1. Load letter- or A4-size plain paper in the main paper cassette.
2. Press **Home**, if necessary, then press **Left** or **Right** and select **Setup**.
3. Select **Maintenance**, then **Nozzle Check**.
4. Press **Start**.
5. Check the nozzle check pattern that prints to see if there are gaps in the lines:








6. If there are no gaps, the print head is clean. Select **Finish Nozzle Check**.
If there are gaps or the pattern is faint, select **Head Cleaning**, then press **Start** to clean the print head (see page 24).

Cleaning the Print Head


If print quality has declined and the nozzle check indicates clogged nozzles, you can clean the print head. Print head cleaning uses ink, so clean it only if necessary.

Note: You cannot clean the print head if an ink cartridge is expended, and may not be able to clean it when a cartridge is low. You must replace the cartridge first (see page 26).

1. Load letter- or A4-size plain paper in the main paper cassette.
2. Press  **Home**, if necessary, then press  or  and select  **Setup**.
3. Select **Maintenance**, then **Head Cleaning**.
4. Press  **Start**.

Cleaning takes about 2 minutes. When it's finished, you see a message on the display screen.

Caution: Never turn off the printer during head cleaning or you may damage it.

5. Select **Nozzle Check**, then press  **Start** to run a nozzle check and confirm that the print head is clean.
6. If there are still gaps or lines, or the test patterns are faint, run another cleaning cycle and check the nozzles again.





Note: If you don't see any improvement after cleaning the print head four times, turn off the printer and wait at least six hours to let any dried ink soften. Then try cleaning the print head again. If quality does not improve, one of the ink cartridges may need to be replaced. If that doesn't help, contact Epson as described on page 35.

If you do not use your product often, it is a good idea to print a few pages at least once a month to maintain good print quality.

Checking Ink Levels

You can check the ink levels anytime right on the LCD screen. To check the ink levels with your Windows or Mac OS X software, see the instructions in your online *User's Guide*.

Note: You cannot print or copy when an ink cartridge is expended even if the other cartridges are not expended. Replace any expended cartridges before printing or copying.

1. Press  **Home**, if necessary, then press  or  and select  **Setup**.
2. Select **Ink Levels**.
3. The ink cartridge status is displayed. See page 26 to replace a cartridge, if necessary.



In Windows, a window may appear on your computer screen when you try to print when ink is low. This window can optionally display ink offers and other updates from Epson.

Note: To disable checking for ink offers or updates from Epson, see the instructions in your online *User's Guide*.

Purchasing Epson Ink Cartridges

You can purchase genuine Epson ink and paper from Epson Supplies Central at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Use the following list when you order or purchase new ink cartridges (you can mix Standard- and High-capacity cartridges):

Ink color	Standard-capacity	High-capacity
Black	—	98
Cyan	99	98
Magenta	99	98
Yellow	99	98
Light Cyan	99	98
Light Magenta	99	98

Note: We recommend that you use genuine Epson cartridges and do not refill them. The use of other products may affect your print quality and could result in printer damage.

Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a small amount of ink remains in the cartridge after the “replace cartridge” indicator comes on. Your printer ships with full cartridges and part of the ink from the first cartridges is used for priming the printer.

For best printing results, use up a cartridge within six months of opening the package, and before the expiration date on the cartridge box.

Store ink cartridges in a cool, dark place. If cartridges have been exposed to cold temperatures, allow them to warm up to room temperature for at least 3 hours before using them.

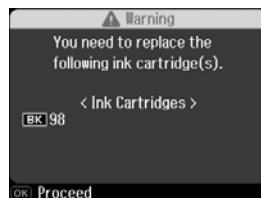
Replacing Ink Cartridges

Make sure you have a new ink cartridge before you begin.

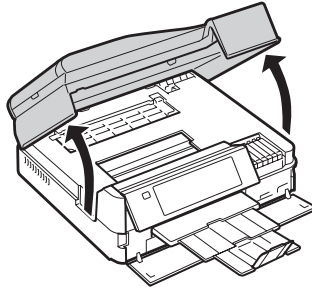
Caution: Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability. Leave the expended cartridge installed until you have obtained a replacement, or the ink remaining in the print head nozzles may dry out.

1. Turn on your product.
2. If an ink cartridge is expended, you see a message on the LCD screen. Note which cartridges need to be replaced and press OK.

Note: If a cartridge is expended, you must replace it to be able to print. If a cartridge is low, you can continue printing until a cartridge needs replacement.

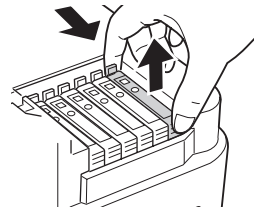


3. Open the scanner.

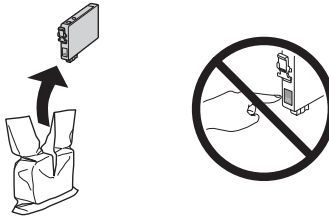


4. Squeeze the tab on the cartridge and lift it up. Dispose of it carefully. Do not take the used cartridge apart or try to refill it.

Warning: If ink gets on your hands, wash them thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. Keep ink cartridges out of the reach of children and don't drink the ink.

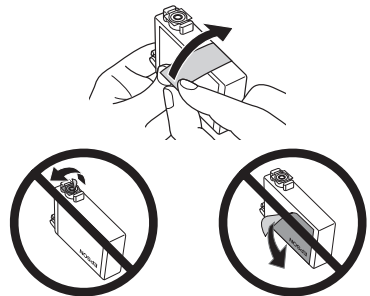


5. Remove the new cartridge from its package.

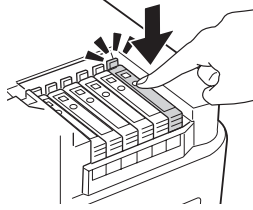


6. Remove the yellow tape from the bottom of the ink cartridge.

Caution: Do not remove any other labels or seals, or ink may leak. Do not touch the green chip on the front of the cartridge. This can damage the ink cartridge.



7. Insert the new cartridge into the holder and push it down until it clicks into place.








8. Once you replace all the cartridges that need replacing, close the scanner to begin charging the ink. This takes about 2 minutes. When you see a completion message on the display screen, ink charging is finished.

Caution: Never turn off your product while ink is charging or you'll waste ink. If you see an ink replacement message on the LCD screen, press **OK** and press down all the cartridges securely. If you remove a low or expended ink cartridge, you cannot reinstall and use the cartridge.

Note: If you replaced a cartridge while copying a document or photo, cancel printing and make sure your original is still placed correctly on the document table. Then copy your original again.

Solving Problems

Check the messages on the display screen to diagnose the cause of most problems. Press  Home, if necessary, then press  or  and select **Problem Solver**. Press  or  to see all the help topics.

You can also check the basic troubleshooting suggestions below, or your online *User's Guide*.

Problems and Solutions

Check the solutions below if you're having trouble using your Epson product.

Note: If the screen is dark, press the touch panel to wake up the printer.

Network Problems

If you have a poor wireless connection, try moving the product to a different location. Avoid placing it next to a microwave oven, 2.4 GHz cordless phone, or large metal object such as a filing cabinet.

Network setup failed

- Try moving the product to a different location.
- Make sure there aren't any access restrictions (such as MAC address filtering) set on the wireless router. If access restrictions are set, register the product's MAC address on the router. To obtain the MAC address, print a Network Status Sheet (see page 31). Then see your router's manual for instructions.
- If your wireless router or access point doesn't broadcast its network name (SSID), manually enter your wireless network name. If your wireless router or access point has wireless security enabled, you will also need to know what kind of security it is using.
- If your wireless router has security enabled, make sure you entered the WEP key or WPA passphrase correctly.
- Remove and reinsert the CD to reinstall your product software.

The product cannot find or connect to the wireless router access point

- Try connecting to the wireless router or access point with your computer or another device to confirm that it is working correctly.
- Make sure that the product is within range of your router or access point.
- If your wireless router or access point doesn't broadcast its network name (SSID), manually enter your wireless network name. If your wireless router or access point has wireless security enabled, you will also need to know what kind of security it is using.

The product does not appear in the printer window (Mac OS X)

Make sure the printer driver was installed correctly and that your computer's TCP/IP settings are configured correctly.

Cannot print over the network

- Make sure you set up your software properly for network printing.
- Print a Network Status Sheet (see page 31) and verify that the network settings are correct.
- When using TCP/IP, make sure the product's IP address is set correctly for your network. If your network does not assign IP addresses using DHCP, you need to set the IP address manually.
- For an Ethernet connection, make sure that the product is turned on, and that your router, access point, switch, or hub link LED for the port the product is connected to is on or flashing. If the link LED is off, try the following:
 - Make sure the Ethernet cable is securely connected to both the product and your router, access point, switch, or hub.
 - Try connecting to another port on your router, access point, switch, or hub.
 - Try connecting the product to another router, access point, switch or hub.
 - Try connecting the product to your router, access point, switch, or hub with another Ethernet cable.
 - Try printing from another computer on the network to see if the problem persists.

WiFi light is on but you can't print

- Your router might not be assigning IP addresses automatically using DHCP. If it isn't, you will need to set the product's IP address manually. Make sure it is set correctly for your network. Contact your router manufacturer for assistance.
- Make sure your firewall or security software is not set to block port 3629 (TCP/UDP). Contact your firewall manufacturer for assistance.










Printing is slow or the print is cut off

Print a Network Status Sheet (see below) and check the signal strength. If it's poor, try moving the product closer to your wireless router or access point. Avoid placing the product next to a microwave oven, 2.4 GHz cordless phone, or large metal objects such as a filing cabinet.

Cannot scan over the network

- Epson Scan is not available in Mac OS X 10.6; see page 22 for scanning instructions.
- If you cannot scan from the product's touch panel, make sure you restarted your computer after installing the product software. Make sure Epson Event Manager is not being blocked by your firewall or security software.
- If you are scanning a large document at high resolution, a communication error may occur. If the scan did not complete, lower the resolution.
- If network communication was interrupted while starting Epson Scan, exit Epson Scan, and restart it after a few seconds. If Epson Scan cannot restart, turn the product off and on, and then try again. Check the Timeout Setting in EPSON Scan Settings. For details, see the Epson Scan Help.

Print a Network Status Sheet

1. Press  Home, if necessary, then press  or  and select  Setup.
2. Press  or  to select Wi-Fi/Network Settings.
3. Press  or  to select Confirm Wi-Fi/Network Settings.
4. Press  Start twice to print the status sheet.

Printing and Copying Problems

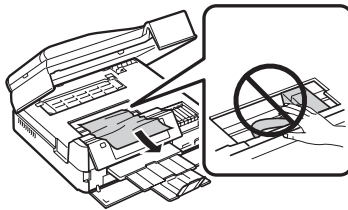
- Make sure your paper is loaded printable side facedown (usually the whiter, brighter, or glossy side). Make sure paper is loaded under the edge guides.

- Make sure the type of paper you loaded matches the paper size and paper type settings on the touch panel when copying (see page 7), when receiving faxes (see page 19), or when printing with your printer software (see page 11).
- Legal-size documents can be scanned, faxed, or copied using the Automatic Document Feeder. If your copies are cropped, make sure you've loaded legal-size paper in the paper cassette.
- When scanning, position your original in the back left corner of the scanner glass. If the edges are cropped, move it away from the corner slightly.
- You cannot print, copy, or receive faxes when an ink cartridge is expended. Replace any expended cartridges before printing.

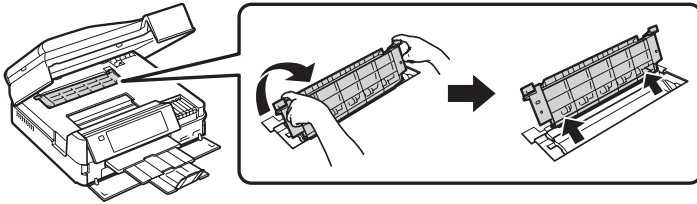
Paper Feeding Problems

- If paper doesn't feed correctly, remove the paper and fan the sheets, then reload them as shown on the *Start Here* sheet. Make sure paper is loaded under the edge guides.
- Do not load too many sheets at once. You can load up to 100 sheets of letter- or A4-size plain paper, 80 sheets of Bright White or Presentation Paper Matte, or 10 sheets of Premium Photo Paper Glossy (4 × 6 inch only). Load all other papers one sheet at a time. See your online *User's Guide* for more information.
- Do not load paper with holes punched in it.
- If paper is jammed, follow these steps:
 1. Open the scanner and remove paper as shown, including any torn pieces.

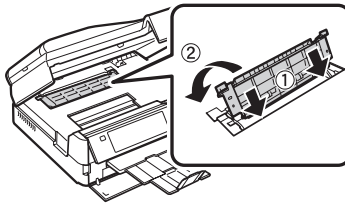
Caution: To prevent damage, avoid handling parts inside the printer.



2. Pull back on the tabs to remove the cover inside the product. Remove jammed paper, including any torn pieces.



3. Reattach the cover and close the scanner.



4. You may also need to check other locations for jammed paper, such as the auto duplexer (on the back of the printer), the paper cassette, and underneath the printer. See the online *User's Guide* for more information.

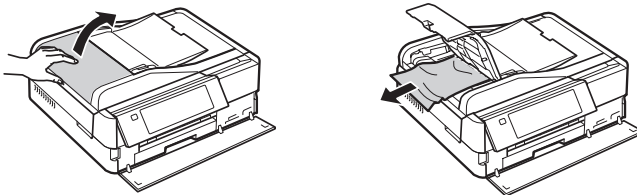
ADF Document Feeding Problems

If documents don't feed correctly in the Automatic Document Feeder, make sure the corners of the paper are not bent, folded, or curled. Do not load more than 30 letter-size or 10 legal-size sheets at a time.

If documents have jammed:





1. Open the ADF cover and pull any paper out to the left.

Caution: Do not try to remove the paper without opening the ADF cover or you could damage the mechanism.



2. Lift open the ADF and check for any jammed paper underneath.

Faxing Problems

- Make sure the recipient's fax machine is turned on and working.
- Make sure the LINE port on the product is connected to a telephone wall jack. Verify that the telephone wall jack works by connecting a phone to it.
- If you use a voicemail service, you should turn off Auto Answer. Otherwise, calls or faxes may be inadvertently received by your voicemail (see page 19 for details on manually receiving faxes).
- If the line has static, press  Home, press  or  to select  Setup, select Fax Settings, and then Communication. Turn off the V.34 and ECM (Error Correction Mode) settings.
- If the product is connected to a DSL phone line, you must have a DSL filter connected to the phone jack. Contact your DSL provider for the necessary filter.
- If fax calls are disconnected when you hang up, make sure your phone or answering machine is connected to the EXT. port.
- If an answering machine is connected, set the number of rings to answer for receiving faxes to be greater than the number of rings for the answering machine.

Print Quality Problems

- Make sure the document is placed flat against the document table glass and your Epson printer is not tilted or placed on an uneven surface.
- Load the paper printable side down (usually the whiter, brighter, or glossy side) in the cassette.
- Make sure your paper isn't damp or curled.
- For the best print quality, use Epson papers (see page 5) and genuine Epson ink cartridges (see page 25).
- Make sure the type of paper you loaded matches the paper size and paper type settings in your printer software (see page 14).
- If you notice light or dark bands across your printouts or they are too faint, run a nozzle check (see page 23) to see if the print head needs cleaning.
- If you notice jagged vertical lines, you may need to align the print head. See the online *User's Guide* for instructions.
- The ink cartridges may be low on ink. Check your cartridge status and replace cartridges, if necessary (see page 26).
- Clean the scanner glass with a soft, dry, lint-free cloth (paper towels are not recommended), or use a small amount of glass cleaner on a soft cloth, if necessary. Do not spray glass cleaner directly on the glass.

Where to Get Help

Internet Support

Visit epson.com/support (U.S.) or epson.ca/support (Canada) for solutions to common problems. You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson.

Speak to a Support Representative

Before you call Epson for support, please have the following information ready:

- Product name (Artisan 837)
- Product serial number (located on the back of the product and under the scanner)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration and description of the problem

Then call:

- U.S.: (562) 276-4382, 6 AM – 8 PM, Pacific Time, Monday through Friday and 7 AM – 4 PM on Saturday
- Canada: (905) 709-3839, 6 AM – 8 PM, Pacific Time, Monday through Friday

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

Purchase Supplies and Accessories

You can purchase genuine Epson ink and paper at Epson Supplies Central at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an Epson authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Other Software Technical Support

ABBYY® FineReader®

Phone: (408) 457-9777



www.abbyyusa.com

support@abbyyusa.com

Notices

Important Safety Instructions

Before using your Epson product, read and follow these safety instructions:

- Be sure to follow all warnings and instructions marked on the product.
- Use only the type of power source indicated on the product label.
- Use only the power cord that comes with the product. Use of another cord may cause fires or electric shock. Do not use the cord with any other equipment. Make sure the power cord meets all relevant local safety standards.
- The product's power cord is for use with the product only. Use with other equipment may cause fire or electric shock.
- Place the product near a wall outlet where the plug can be easily unplugged.
- If you won't be using the product for a long period, unplug the power cord from the electrical outlet.
- Always turn off the product using the  On button, and wait until the  On light stops flashing before unplugging the product or cutting off power to the electrical outlet.
- Avoid plugging the product into an outlet on the same circuit as a photocopier or air conditioning system that regularly switches on and off, or on an outlet controlled by a wall switch or timer.
- Do not let the power cord become damaged or frayed. Place it to avoid abrasions, cuts, fraying, crimping, and kinking. Do not place objects on top of it and do not allow it to be stepped on or run over. Be careful to keep the cord straight at each end. If damage occurs to the plug, replace the cord or consult a qualified electrician. If there are fuses in the plug, make sure you replace them with fuses of the correct size and rating.
- If you use an extension cord with the product, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- When connecting the product to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Place the product on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.
- Avoid placing the product in locations that are subject to rapid changes in heat or humidity, shocks or vibrations, or dust. Do not place the product near a radiator or heating vent or in direct sunlight. Do not place or store the product outdoors.
- Keep the product away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless phones.

- Allow space behind the product for the cables, and space above the product so that you can fully raise the document cover.
- Leave enough space in front of the product for the paper to be fully ejected.
- Leave enough room around the product for sufficient ventilation. Make sure the product is at least 4 inches (10 cm) away from the wall.
- Do not block or cover openings in the product case or insert objects through the slots.
- Do not use aerosol products that contain flammable gases inside or around the product. Doing so may cause fire.
- Do not press too hard on the document table when placing the originals.
- Do not open the scanner section while the product is faxing, copying, printing, or scanning.
- Be careful not to trap your fingers when closing the scanner cover or scanner.
- Do not touch the flat white cable inside the product.
- Do not spill liquid on the product. Do not use the product near water. Do not use with wet hands.
- Unplug the product and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance.
- Adjust only those controls that are covered by the operating instructions. Except as specifically explained in your documentation, do not attempt to service the product yourself.
- Never disassemble, modify, or attempt to repair the product by yourself, except as specifically explained in the documentation. Do not adjust controls that are not covered by the operating instructions.
- When storing or transporting the product, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak from the cartridges.
- Always keep this guide handy.

Touch Panel Safety Instructions

- Press the touch panel gently with your fingertip. Do not press with force or use your fingernail.
- Do not use items such as ball point pens, pencils, etc. to operate the touch panel.
- Do not place heavy items on the touch panel. Contact Epson if the panel chips or cracks; do not attempt to remove broken pieces.
- Do not place your product in areas where abrupt changes in temperature or humidity may occur. Condensation inside the panel may cause performance to deteriorate.
- Do not touch the panel with wet or gloved hands or through the protective sheet or sticker; it may not respond.
- Use only a dry, soft cloth to clean the touch panel. Do not use liquid or chemical cleansers.

- If the touch panel is damaged, contact Epson. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.

Memory Card Safety Instructions

- Use only compatible memory cards (see the *User's Guide* for a detailed list).
- Do not remove a memory card or turn off the product while the memory card light is flashing.

Wireless Network Safety Instructions

- Do not use this product inside medical facilities or near medical equipment. Radio waves from the product may adversely affect the operation of medical equipment.
- Keep this product at least 9 inches (22 cm) away from cardiac pacemakers. Radio waves from this product may adversely affect their operation.
- Do not use this product near automatically controlled devices such as automatic doors or fire alarms. Radio waves from this product may adversely affect these devices.

Ink Cartridge Safety Instructions

- Keep ink cartridges out of the reach of children.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off with soap and water. If it gets in your eyes, flush them immediately with water. If ink gets in your mouth, spit it out and see a doctor right away.
- Do not put your hand inside the product or touch any cartridges during printing.
- Do not try to move the print head by hand, or you may damage the product.
- Do not touch the green IC chip on the side of the cartridge. This may prevent normal operation.
- Before transporting the product, make sure the print head is in the home (far right) position and the ink cartridges are in place.
- Install a new ink cartridge immediately after removing a used one. Leaving cartridges uninstalled can dry out the print head and may prevent the product from printing.
- Do not dismantle an ink cartridge. This could damage the print head.
- Do not shake ink cartridges after opening their packages, and do not remove the label from the cartridge itself; this can cause leakage.
- Use the ink cartridge before the date printed on its package.

- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the product. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area. Store ink cartridges with their labels facing upward. Do not store cartridges upside down.
- Store ink cartridges in a cool, dry place.
- After bringing an ink cartridge in from a cold storage site, allow it to warm up at room temperature for at least 3 hours before using it.

Telephone Equipment Safety Instructions

When using telephone equipment, you should always follow basic safety precautions to reduce the risk of fire, electric shock, and personal injury, including the following:

- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use a telephone to report a gas leak in the vicinity of the leak.

Caution: To reduce the risk of fire, use only a No. 26 AWG or larger telecommunication line cord.

Declaration of Conformity

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.
Located at: MS 3-13
3840 Kilroy Airport Way
Long Beach, CA 90806
Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson
Type of Product: Multifunction printer
Model: C431A

FCC Compliance Statement

For United States Users

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the back side is a label that contains, among other information, the FCC registration number and the **ringer equivalence number (REN)** for this equipment. You must, upon request, provide this information to your local telephone company. The information associated with the services the equipment is to be connected are REN: **0.1B**, Jack type: **RJ-11C**.

The REN is useful to determine the quantity of devices that you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices that you may connect to your line, you may want to contact your local telephone company to determine the maximum REN for your calling area. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US: **BKMEFA01BC431A**. The digits represented by 01 are the REN without a decimal point (e.g., 01 is a REN of 0.1). For earlier products, the REN is separately shown on the label.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

Should this equipment cause harm to the telephone network, the telephone company may discontinue your service temporarily. If possible they will notify you in advance that temporary discontinuance of service may be required. But if advanced notice isn't practical, the telephone company will notify you as soon as possible. You will be informed of your right to file a complaint with the FCC. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service.

This product is not intended to be repaired. If you experience trouble with this equipment, please contact:

Name: Epson America, Inc.
Address: 3840 Kilroy Airport Way, Long Beach, CA 90806 U.S.A.
Telephone: (562) 981-3840

The telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other

entity, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax machine, follow the instructions in “Entering Fax Header Information” on page 16.

According to the FCC’s electrical safety advisory, we recommend that you may install an AC surge arrester in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment Model C431A does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user’s authority to operate the equipment.

For Canadian Users

1. This product meets the applicable Industry Canada technical specifications.

Le présent matériel est conforme aux spécifications techniques applicables d’Industrie Canada.

2. The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Epson America, Inc., Limited Warranty

What Is Covered: Epson America, Inc. ("Epson") warrants to the original retail purchaser that the Epson printer covered by this limited warranty statement, if purchased and operated only in the United States, Canada, or Puerto Rico, will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your Epson printer prove defective during the warranty period, please call the Epson Connection at (562) 276-4382 (U.S.) or (905) 709-3839 (Canada) for warranty repair instructions and return authorization. An Epson service technician will provide telephone diagnostic service to determine whether the printer requires service. If service is needed, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you use an address in the United States, Canada, or Puerto Rico. Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If Epson authorizes repair instead of exchange, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be repaired and sent back to you. You are responsible for packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson's option, may be another model of like kind and quality. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

What This Warranty Does Not Cover: This warranty covers only normal use in the United States, Canada, or Puerto Rico. Using this product for continuous production or similar high duty purposes is not considered normal use; damage, maintenance or service from such use will not be covered under this warranty. This warranty is not transferable. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting. This warranty does not cover damage to the Epson product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover ribbons, ink cartridges or third party parts, components, or peripheral devices added to the Epson product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper

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To find the Epson Customer Care Center nearest you, visit <http://www.epson.com/support>.

You can also write to: Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-3012

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