



# ENVY 5530 e-All-in-One

with 2-month Instant Ink service (conditions apply)

This e-all-in-one produces borderless, lab-quality photos and laser-sharp everyday documents—from wherever creativity strikes. Print from your smartphone, tablet, and more,<sup>5</sup> and scan directly to your mobile device for easy storage and sharing.<sup>6</sup>

**ISO speed:**<sup>10</sup> Up to 8.8 ppm black, Up to 5.2 ppm color

**Scan resolution:** Up to 1200 x 2400 dpi (hardware); **Scan type:** Flatbed

**Copy speed:** Up to 21 cpm black, Up to 17 cpm color

**Standard connectivity:** 1 USB 2.0, 1 WiFi 802.11b/g/n

**Paper handling:** 100-sheet input tray, 30-sheet output tray

**Duty cycle (monthly volume):** Up to 1,000 pages

**Features:** Wireless, Memory card slot, Web connect, HP ePrint, 2.65-in (6.74 cm) touchscreen CGD

**Borderless printing:** Yes (up to 8.5 x 11 in, 216 x 297 mm)



## HP Instant Ink

- Save up to 50% off Original HP ink.<sup>1</sup>
- Never run out of ink—Your printer orders ink, so you'll always have it on hand.<sup>2</sup>
- Choice of 3 monthly plans are based on pages printed, not cartridges used
- Ink, shipping, and cartridge recycling are included.
- No annual fees—change or cancel plans anytime.<sup>3</sup>

## Inspiration, meet spark

- Put your best print forward—create borderless, lab-quality photos and laser-sharp documents with ease.
- Both sides of savings—save time and paper with automatic two-sided printing.
- Worth more than words. Create photos that launch into fun, shareable videos with HP Live Photo.<sup>4</sup>

## Print wherever creativity strikes

- Print wirelessly—from virtually anywhere you roam—from your smartphone, tablet, and Internet-connected PC.<sup>5</sup>
- Always have your printer on hand. Scan directly to your mobile device with HP Printer Control.<sup>6</sup>
- No need to wait—set up quickly out of the box and connect to your wireless network automatically.<sup>7</sup>

## Step up and create

- Create in fewer steps. View photos and print from the 2.65-inch color touchscreen and card slots.
- Inspire life with every print—HP Printables deliver news, fun, and savings directly to your printer.<sup>8</sup>
- From idea to reality—fast. Knock out creative photo projects in a snap with fast print speeds.

## HP EcoSolutions

- Conserve resources, using an e-all-in-one that's Energy Star<sup>®</sup> qualified.
- Small effort, big impact. Count on easy, free cartridge recycling through HP Planet Partners.<sup>1</sup>

Energy Star<sup>®</sup> qualified

Join HP in more sustainable printing  
[www.hp.com/ecosolutions](http://www.hp.com/ecosolutions)

<sup>1</sup>Program availability varies. Original HP cartridge return and recycling is currently available in more than 50 countries, territories, and regions in Asia, Europe, and North and South America through the HP Planet Partners program. For more information, visit [www.hp.com/recycle](http://www.hp.com/recycle)

<sup>1</sup>Savings based on HP Instant Ink service plan price for 12 months and use of all pages in plan without purchase of additional blocks of pages compared to estimated street price of Original HP standard-size ink cartridges and published yield printing ISO/IEC 24711 pages. ISO pages are a mix of text and graphics, color and black, 8.5x11 pages that meet ISO testing guidelines. Actual savings may vary depending on number of pages printed per month, print resolution, type and size of pages printed, plan and printer platform. For more information on ISO standards: [www.hp.com/go/pageyield](http://www.hp.com/go/pageyield).

<sup>2</sup>Based on plan usage (without excessive overages), internet connection to an eligible HP printer, valid credit/debit card, email address, and delivery service in your geographic area. <sup>3</sup>Cancellation of service is effective after the last day of your then-current billing period. For full details go to [www.hpinstantink.com](http://www.hpinstantink.com). <sup>4</sup>HP Live Photo may not be available in all countries. Supports iOS 5.1 and later, iPhone<sup>®</sup> 4, 4S, 5 and the iPad<sup>®</sup> (in 2x view). Use of app requires Internet connection and Facebook account/registration. Separately purchased data plans or usage fees may apply. Facebook recipient is required to have the app to view photos. Wireless performance is dependent on physical environment and distance from access point. Printer must be AirPrint- and web-enabled. Print times and connection speeds may vary. <sup>5</sup>Requires an Internet connection to an HP web-enabled printer and HP ePrint account registration. For a list of eligible printers, supported documents and image types, and other HP ePrint details, see [www.hpconnected.com](http://www.hpconnected.com). Mobile devices and PCs require Internet connection and email capability. May require wireless access point. Separately purchased data plans or usage fees may apply. Print times and connection speeds may vary. Wireless performance is dependent on physical environment and distance from access point. Wireless operations are compatible with 2.4 GHz routers only. <sup>6</sup>Mobile device requires wireless access point and Internet connection. Features controlled may vary by mobile device operating system. Scan/copy control requires mobile device and printer be on the same wireless network or through wireless direct connection to printer. For more details, see [www.hp.com/go/mobileapps](http://www.hp.com/go/mobileapps). <sup>7</sup>HP Auto Wireless Connect may not be available for all system configurations. Wireless performance is dependent on physical environment and distance from access point. Wireless operations are compatible with 2.4 GHz routers only. For information on compatibility, visit [www.hp.com/go/autowirelessconnect](http://www.hp.com/go/autowirelessconnect). <sup>8</sup>Requires a wireless access point and an Internet connection to the printer. Services require registration. Availability varies by country, language, and agreements, and may require a firmware upgrade. HP Printables may not be available on all printer models, and not all apps can be set up for automatic delivery. For details, see [www.hpconnected.com](http://www.hpconnected.com). <sup>9</sup>Mobile device must be wireless-enabled. Wireless performance is dependent on physical environment and distance from access point. Feature may require driver or apps, available for download at [www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting). <sup>10</sup>Either after first page or after first set of ISO test pages. For details see [www.hp.com/go/printerclaims](http://www.hp.com/go/printerclaims).



# HP ENVY 5530 e-All-in-One

with 2-month HP Instant Ink (conditions apply)

## TECHNICAL SPECIFICATIONS

<b>AIO functions</b>	Print, Copy, Scan, Photo, Web; <b>AIO multitasking supported:</b> Yes
<b>Duplex print options</b>	Automatic (standard)
<b>Print speed<sup>1</sup></b>	<b>ISO speed:</b> Up to 8.8 ppm black, Up to 5.2 ppm color; <b>Maximum print speed:</b> Up to 21 ppm black, Up to 17 ppm color
<b>First page out<sup>2</sup></b>	<b>Black (ready):</b> As fast as 19 sec; <b>Color (ready):</b> As fast as 24 sec
<b>Print resolution</b>	<b>Black (best):</b> Up to 1200 x 600 rendered dpi (when printing from a computer); <b>Color (best):</b> Up to 4800 x 1200 optimized dpi color (when printing from a computer on selected HP photo papers and 1200 input dpi)
<b>Print technology</b>	HP Thermal Inkjet
<b>Print cartridges number</b>	2 (1 black, 1 Tri-color [cyan, magenta, yellow])
<b>Mobile printing capability<sup>3</sup></b>	Features wireless direct and local Wi-Fi connectivity to enable mobile printing via HP ePrint, Apple AirPrint™ as well as other solutions. Supports printing from most smartphones and tablets using these operating systems: Android, iOS, Blackberry, Symbian, Windows® 8, Windows RT
<b>Borderless printing</b>	Yes (up to 8.5 x 11 in, 216 x 297 mm)
<b>Standard print languages</b>	HP PCL 3 GUI
<b>Scan type</b>	Flatbed
<b>Scan resolution</b>	<b>Hardware:</b> Up to 1200 x 2400 ppi; <b>Optical:</b> Up to 1200 ppi
<b>Scan technology</b>	Contact Image Sensor (CIS)
<b>Scan file format</b>	PDF, BMP, PNG, TIF, JPG
<b>Scan input modes</b>	Front panel or HP Solution Center desktop scanning to computer, SD card or E-mail
<b>Scan size maximum</b>	<b>Flatbed:</b> 8.5 x 11.7 in (216 x 297 mm)
<b>Twain version</b>	Version 1.9
<b>Bit depth/Grayscale levels</b>	<b>Bit Depth:</b> 24-bit; <b>Grayscale:</b> 256
<b>Copy speed<sup>4</sup></b>	<b>Laser comparable speeds:</b> Up to 6 cpm black; Up to 4 cpm color; <b>Maximum:</b> Up to 21 cpm black; Up to 17 cpm color
<b>Copy resolution</b>	<b>Black (text and Graphics):</b> Up to 600 x 600 dpi; <b>Color (text and graphics):</b> Up to 600 x 1200 dpi
<b>Max number of copies</b>	Up to 50 copies
<b>Copier reduce/enlarge</b>	25 to 400%
<b>Copier settings</b>	Number of Copies; 2-Sided; Draft; Black; Color; Quality; Resize; Lighter/Darker; Paper Size; Paper Type; Margin Shift; Enhancements; Set as New Defaults
<b>Standard connectivity</b>	1 USB 2.0; 1 Wi-Fi 802.11b/g/n
<b>Network ready</b>	Standard (built-in Wi-Fi 802.11b/g/n)
<b>Wireless capability</b>	Yes
<b>HP Auto Wireless Connect</b>	Yes
<b>Direct Print Support Capability</b>	Wireless direct printing, Memory card slot
<b>Memory</b>	<b>Standard:</b> 128 MB DDR3 Memory
<b>Processor speed</b>	500 MHz
<b>Duty cycle (monthly)<sup>5</sup></b>	Up to 1,000 pages
<b>Rec monthly page volume<sup>6</sup></b>	Up to 300 to 400 pages
<b>Paper handling</b>	100-sheet input tray, 30-sheet output tray <b>Input capacity:</b> Up to 40 cards, Up to 100 sheets legal, Up to 10 envelopes, Up to 30 4 X 6 Photo, Up to 30 photo paper, Up to 40 sheets transparencies, Up to 30 10 X 15 cm photo <b>Output capacity:</b> Up to 30 sheets legal, Up to 5 envelopes, Up to 10 sheets photo paper
<b>Media weight</b>	16 lb to 24 lb (64 to 90 g/m²)
<b>Media sizes custom</b>	3 x 5 to 8.5 x 14 in (76 x 127 to 216 x 356 mm)
<b>Media type</b>	Paper (plain, inkjet, photo), envelopes, transparencies, labels, cards, the HP premium media, iron-on transfers, borderless media
<b>Dimensions (w x d x h)</b>	17.52 x 13.15 x 4.72 in (445 x 334 x 120 mm); <b>Max:</b> 17.52 x 23.94 x 15.35 in (445 x 608 x 390 mm)

For more information visit our website at [www.hp.com](http://www.hp.com)

HP ENVY 5530 e-All-in-One with 2-month HP Instant Ink (conditions apply) Product Number: A9J49A#B1H  
ENERGY STAR® qualified models; see [www.hp.com/go/energystar](http://www.hp.com/go/energystar).

<sup>1</sup>Either after first page or after first set of ISO test pages. For details see [www.hp.com/go/printerclaims](http://www.hp.com/go/printerclaims). <sup>2</sup>Either after first page or after first set of ISO test pages. For details see [www.hp.com/go/printerclaims](http://www.hp.com/go/printerclaims). <sup>3</sup>Wireless performance is dependent upon physical environment and distance from the access point. Wireless operations are compatible with 2.4 GHz routers only; excludes wireless direct. Wireless direct may require driver or apps be installed and connected on wireless-enabled mobile device or PC. Wireless functionality may vary by computer and mobile operating systems; see [hpconnected.com](http://hpconnected.com). HP ePrint requires: account registration, HP ePrint-enabled printer, Internet connection, and a wireless-enabled mobile device or Internet-connected computer with email capability. Separately purchased data plans or usage fees may apply. Print times and connection speeds may vary. AirPrint supports OS X® Lion, OS X® Mountain Lion and the following devices running iOS 4.2 or later: iPad®, iPhone® (3GS or later), iPod touch® (3rd generation or later) and requires the printer be connected to the same network as your OS X or iOS device. AirPrint, the AirPrint Logo, iPad, iPhone, and iPod touch are trademarks of Apple® Inc. Windows® is a trademark of the Microsoft group of companies. BlackBerry® names and logos are the property of Research In Motion Limited. Android is a trademark of Google Inc. <sup>4</sup>Speed specifications have been updated to reflect current industry testing methods. <sup>5</sup>Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP LaserJet or HP Color LaserJet devices, and enables appropriate deployment of printers and MFIs to satisfy the demands of connected individuals or groups. <sup>6</sup>HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies replacement. <sup>7</sup>Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty.

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<b>Weight</b>	12.27 lb (5.56 kg)
<b>What's in the box</b>	HP ENVY 5530 e-All-in-One with 2-month HP Instant Ink Service; HP 61/301 Black Ink Cartridge; HP 61/301 Tri-color Ink Cartridge; Software CD; Setup Poster with HP Instant Ink instructions; HP Instant Ink pin card; power cord; recycle envelope.
<b>Replacement cartridges</b>	HP 61 Black Ink Cartridge (~190 pages) HP 61 Tri-color Ink Cartridge (~165 pages) HP 61XL Black Ink Cartridge (~480 pages) HP 61XL Tri-color Ink Cartridge (~330 pages) [Average based on ISO/IEC 24711 or HP testing methodology and continuous printing. Actual yield varies considerably based on content of printed pages and other factors. For details see <a href="http://www.hp.com/go/learnaboutsupplies">www.hp.com/go/learnaboutsupplies</a> ]
<b>Warranty features</b>	One-year limited hardware warranty; 24-hour, 7 days a week phone support
<b>Compatible operating systems</b>	Windows 8, Windows 7, Windows Vista, Windows XP SP3 or higher (32-bit only); Mac OS X v10.6, Lion, Mountain Lion
<b>Minimum system requirements</b>	<b>PC:</b> Windows 8, 7: 1 GHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer. Windows Vista: 800 MHz 32-bit (x86) or 64-bit (x64) processor, 2 GB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer. Windows XP SP3 or higher (32-bit only): any Intel® Pentium® II, Celeron® or 233 MHz compatible processor, 750 MB available hard disk space, CD-ROM/DVD drive or Internet connection, USB port, Internet Explorer 6; <b>Mac:</b> Mac OS X v10.6, OS X Lion, OS X Mountain Lion; Intel® Core™ Processor; 1 GB HD; CD-ROM/DVD or Internet; USB
<b>Display</b>	2.65" (6.74 cm) CGD (color graphics display), touchscreen
<b>Power</b>	<b>Power supply type:</b> Internal (Built-in) Universal Power Supply <b>Power supply required:</b> Input voltage: 100-240 V (+/-10%), 50/60 Hz (+/- 3 Hz) <b>Power consumption:<sup>7</sup></b> 13.95 watts (printing), 3.60 watts (ready), 0.93 watts (sleep), 0.20 watts (off)
<b>Acoustic</b>	<b>Acoustic power emissions:</b> 6.4 B(A) (printing at 6 PPM) <b>Acoustic pressure emissions:</b> 51 dB(A) (printing at 6 PPM)
<b>Operating environment</b>	<b>Operating temperature range:</b> 41 to 104° F (5 to 40° C) <b>Rec. operating temperature range:</b> 59 to 87° F (15 to 32° C) <b>Storage temperature range:</b> -40 to 140° F (-40 to 60° C) <b>Non-operating humidity range:</b> 10 to 90% RH (non-condensing) <b>Operating humidity range:</b> 15 to 80% RH (non-condensing)
<b>HP Care Pack</b>	HP 2 Year Care Pack Business Priority Support with Next Business Day Exchange, U6M26E HP 3 Year Care Pack Business Priority Support with Next Business Day Exchange, U6M27E HP 4 Year Care Pack Business Priority Support with Next Business Day Exchange, U6M28E

# HP Instant Ink

## Ink replacement service

Save up to 50% on Original HP ink —  
Ordered by your printer, delivered to your door



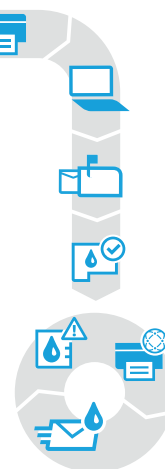
### Why HP Instant Ink?

#### HP Instant Ink is an ink replacement service.

- Your printer orders ink, so you'll always have it.<sup>2</sup>
- Ink, shipping, and cartridge recycling are included.
- Monthly plans are based on pages printed, not cartridges used.
- No annual fee—Change or cancel plans anytime.

### How does it work?




- 1. Purchase an eligible printer.**
  - 2. Use instructions on the Start Here guide.**  
Enroll in a plan based on the number of pages you print. Ink, shipping, and cartridge recycling are included.
  - 3. No payments for the first 2 months.**  
If your eligible printer is the HP ENVY 5530 Special Edition, you will not be billed in the first 2 months of service.<sup>5</sup>
  - 4. Your printer will tell us when to send ink.**  
Your service is not based on how many cartridges you use, so print as many high quality photos as you like.
- ✓ **You'll always have ink before you need it.<sup>2</sup>**



#### We'll recycle too!

We'll provide postage-paid envelopes to return used cartridges. HP Planet Partners will recycle them as part of your service.

### Requirements

-  **An Internet connection**  
Your printer will need a wireless connection to the Internet.
-  **Email address**  
We'll keep you up-to-date on your HP Instant Ink Service.
-  **Credit card**  
A credit or debit card is needed for your monthly payments.

### Monthly plans

Enroll in a plan based on how much you print.

#### Occasional Printing

**\$2.99** for up to **50** pages  
per month

**Roll over** up to 50 unused pages.  
Each additional set of 15 pages for just \$1.

#### Moderate Printing

**\$4.99** for up to **100** pages  
per month

**Roll over** up to 100 unused pages.  
Each additional set of 20 pages for just \$1.

#### Frequent Printing

**\$9.99** for up to **300** pages  
per month

**Roll over** up to 300 unused pages.  
Each additional set of 25 pages for just \$1.

### Savings per year

See how much you can save with HP Instant Ink.

Cost to print 600 ISO pages per year

**\$36/year** or **\$120/year**  
with HP Instant Ink with Standard cartridges

**\$84**  
savings

Based on estimated street price of \$35 per set of cartridges.

Cost to print 1200 ISO pages per year

**\$60/year** or **\$240/year**  
with HP Instant Ink with Standard cartridges

**\$180**  
savings

Cost to print 3600 ISO pages per year

**\$120/year** or **\$720/year**  
with HP Instant Ink with Standard cartridges

**\$600**  
savings

**No annual fee—Change or cancel plans anytime.<sup>3</sup>**

For more information, visit our website at [www.hpinstantink.com](http://www.hpinstantink.com)

<sup>1</sup> Savings does not apply for Officejet Pro printers used in the \$2.99 plan. Savings based on HP Instant Ink service plan price for 12 months and use of all pages in plan without purchase of additional sets of pages compared to estimated street price of Original HP standard-size ink cartridges and published yield printing ISO/IEC 24711 pages. ISO pages are a mix of text and graphics, color and black, 8.5x11 pages that meet ISO testing guidelines. Actual savings may vary depending on number of pages printed per month, print resolution, type and size of pages printed, plan and printer platform. For more information on ISO standards: [www.hp.com/go/pageyield](http://www.hp.com/go/pageyield)

<sup>2</sup> Based on average usage.

<sup>3</sup> Cancellation of service is effective after the last day of the current billing period. For details go to [instantink.hpconnected.com/terms](http://instantink.hpconnected.com/terms)

<sup>4</sup> ISO pages are a mix of text and graphics, color and black, 8.5x11 pages that meet ISO testing guidelines. Actual savings may vary depending on number of pages printed per month, print resolution, type and size of pages printed, plan and printer platform. For more information on ISO standards, see [www.hp.com/go/pageyield](http://www.hp.com/go/pageyield).

<sup>5</sup> If you incur page overages, you will be responsible for that amount. See savings chart above for details



# HP Instant Ink

## Frequently asked questions

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- How does HP Instant Ink work?
- What do I need to enroll?
- Why should I enroll in HP Instant Ink when I set up my printer?
- How do I get my first two months of free HP Instant Ink service?
- Can I cancel or change my plan anytime?
- What if I don't know how much I print?
- What if my printing needs change from month to month?
- Will I get cartridges every month?
- When will HP send replacement cartridges?
- Is the cost the same for high quality photos and text?
- When does the billing cycle start?
- How do rollover and additional pages work?
- How will I know how much I print every month?
- Where is the HP Instant Ink service available?

### How does HP Instant Ink work?

When you enroll in an HP Instant Ink plan, you pay a monthly fee to print a defined number of pages per month. The plans are based on the number of pages that you print, not on how many ink cartridges you use. Your monthly fee pays for ink, shipping, and recycling. If you do not print all of your plan pages in a month, you can roll over up to the number of pages per month in your plan. If you print more pages, there is an additional charge. A printed page counts the same whether it's black and white, a color document or a photo.

#### There are three plans:

Monthly fee	Pages per month	Rollover pages per month	Additional pages per month
\$2.99	50	Up to 50	Each additional 15 pages for just \$1
\$4.99	100	Up to 100	Each additional 20 pages for just \$1
\$9.99	300	Up to 300	Each additional 25 pages for just \$1

*Applicable taxes, fees and surcharges by federal, state and local governments also apply.*

There is no annual fee and you can cancel or change plans anytime without penalty.<sup>1</sup> As part of the service, HP will send you HP Instant Ink replacement cartridges and postage-paid recycling envelopes, before you run out of ink, at no additional cost. Your billing month starts when you insert an HP Instant Ink cartridge in your enrolled printer.

HP monitors the ink usage of your enrolled printer, so we will know when to send you more ink. You will always have ink when you need it.<sup>2</sup> HP Instant Ink cartridges can only be used in the printer that you have enrolled. Used HP Instant Ink cartridges must be returned in the postage-paid recycling envelopes provided by HP. Returned cartridges will be recycled by HP Planet Partners.

<sup>1</sup> Cancellation of service is effective as of the last day of the current billing period. For details go to [instantink.hpconnected.com/terms](https://instantink.hpconnected.com/terms)

<sup>2</sup> Based on average usage.

## **What do I need to enroll in HP Instant Ink?**

To enroll in HP Instant Ink you need:

- An eligible HP printer. This printer is eligible!  
(Currently, only select printers are eligible for HP Instant Ink.)
- Your printer must be connected to the Internet
- A valid email address
- A valid credit card or debit card (for billing purposes)

## **Why should I enroll in HP Instant Ink when I set up my printer?**

Your printer comes with a set of HP Instant Ink cartridges. You must be enrolled in HP Instant Ink when you use your HP Instant Ink cartridges, so enroll in HP Instant Ink when you set up your printer. You won't be able to print if you don't enroll. To enroll, follow the Start here guide that came with your printer.

If you don't enroll in HP Instant Ink, you will need to purchase standard cartridges in a retail store or online at [shopping.hp.com](https://shopping.hp.com) to use your printer. You will also need to return the HP Instant Ink cartridges in the postage-paid recycling envelope provided.

## **How do I get my first two months of free HP Instant Ink service?**

Enroll in an HP Instant Ink service plan by following the instructions in the printer Start here guide. You will need to use the enrollment key found on the enrollment card that is attached to the printer Start here guide that came in your printer box. Entering your enrollment key when you sign up, will give you two free months of HP Instant Ink service, regardless of the plan you pick.

## **Can I cancel or change my plan anytime?**

Yes. There is no obligation or commitment beyond your first month. You may cancel your service or change plans at anytime without penalty. To change or cancel your plan, visit [instantink.hpconnected.com](#) and sign in. Click on **Services** and then on **Instant Ink**. Plan changes are effective the first day of your next billing cycle, and cancellation is effective as of the last day of the current billing period. For more details, go to [instantink.hpconnected.com/terms](https://instantink.hpconnected.com/terms).

## **What if I don't know how much I print?**

You can start with any plan and change your plan at any time<sup>1</sup>. The changes will take effect with your next billing cycle. Once enrolled, you can also visit your HP Instant Ink account to see how many pages you printed. Simply visit [hpconnected.com](https://hpconnected.com) and sign in. Click on **Services**, then on **Instant Ink**.

<sup>1</sup> Cancellation of service is effective as of the last day of the current billing period. For details go to [instantink.hpconnected.com/terms](https://instantink.hpconnected.com/terms).

## **What if my printing needs change from month to month?**

Your unused pages are rolled over for you, up to your monthly plan amount. You can print more than your monthly page amount and still save. Additional sets of pages are automatically available and let you print beyond your limit for pennies per page. You can easily change your monthly plan whenever you want. The changes take effect in your next billing cycle.

## **Will I get cartridges every month?**

No, you will only get cartridges when your printer tells us you need them. HP Instant Ink cartridges are extra high capacity cartridges and contain months-worth of ink depending on your usage. You can print as much as you want as long as you are enrolled in HP Instant Ink.

## **When will HP send replacement cartridges?**

HP will send replacement cartridges when you are low on ink, approximately when your cartridges have enough ink to print twice the number of average ISO pages<sup>1</sup> included in your monthly plan. Replacement cartridges are sent via standard shipping and can take up to 10 days to arrive. This should be sufficient for all customers with regular usage. Customers with high volume print needs may call Support to request expedited shipping if they feel their cartridges will not arrive before running out of ink.<sup>1</sup> Additional shipping charges may apply.

<sup>1</sup>Learn more about how HP measures page yields by visiting

<http://h10060.www1.hp.com/pageyield/en-019/articles/inkjetPageYields.html?cCode=us>

<sup>2</sup>Additional shipping charges may apply.

## **Is the cost the same for high quality photos and text?**

Yes, you can print full color photos, color documents, or high quality black and white pages. Each page costs the same. Your monthly fee is based on the number of pages you print, not the amount of ink you use. You never have to worry again about printing in black and white to avoid using your color ink cartridges.

## **When does the billing cycle start?**

Your HP Instant Ink Cartridges are in your printer box. Your billing cycle starts when you insert your first HP Instant Ink cartridge in your printer. As long as you use the enrollment key that is on the enrollment card attached to your Start here guide, you will not be charged for your first two months once your billing cycle starts. To complete your HP Instant Ink enrollment, follow the instructions found in the Start here guide that came with your printer.

## **How do rollover and additional pages work?**

If you do not use your entire plan pages in a month, the unused pages will be kept in your account as rollover pages, which you can use at a later time. Your rollover pages are available as long as you are enrolled in HP Instant Ink. You can roll over up to the number of pages in your monthly plan (e.g. 50 pages for a 50 page plan). If you need to print more than the pages in your plan, and you have also used all of your rollover pages, you can still print additional pages and save. Additional pages are purchased in sets of 15, 20 and 25 pages, depending on your plan. Each set of additional pages is only \$1. As long as your printer is connected to the internet, we will send you an email when you are nearing your monthly page

plan. If you find yourself exceeding your page limit regularly, it's easy to change your plan online. Plan changes are effective the first day of your next billing cycle.

## **How will I know how much I print every month?**

Visit your HP Instant Ink account to view the number of pages you have printed and the number of rollover pages available. You can also see if you printed any additional pages beyond your plan limit there, as well as manage your account settings. Accessing your account is easy. Simply visit [hpconnected.com](http://hpconnected.com) and sign in. Click on **Services** and then on **Instant Ink**.

## **Where is the HP Instant Ink service available?**

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