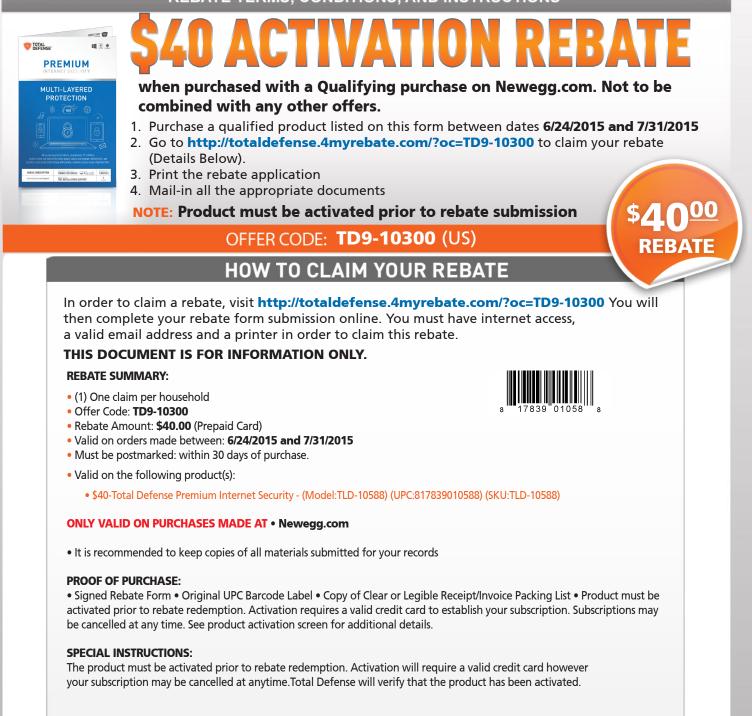


REBATE TERMS, CONDITIONS, AND INSTRUCTIONS



TERMS AND CONDITIONS

The product must be activated prior to rebate redemption. Activation requires a valid credit card in order to establish your software subscription. Subscription fees will be automatically charged to your account upon expiration of the initial term. You may cancel your subscription at anytime. Total Defense will verify that the product has been activated prior to issuing the rebate. This rebate offer is available to qualifying end-user purchasers of a qualifying product. If any terms and conditions are not met the rebate will be denied. Distributors and dealers may not participate in this offer The purchase date on your sales receipt, packing slip or invoice must be a date within the eligibility period indicated on the individual rebate application that you must print, sign and mail to the specified address obtained after registering online at http://totaldefense.4myrebate.com. The address on your rebate application must match the billing address on the receipt, packing slip or invoice. Limit One (1) rebate per qualifying rebate offer, per person, billing address, company, household and receipt/invoice/packing slip during the eligibility period, except were prohibited by law. Only one (1) rebate application per envelope. Any request postmarked or received after the eligibility period will be denied. If your rebate payment is \$5.00 or greater, you will receive an AmericanExpress Prepaid Reward Card issued by AEPCMC under license from American Express Travel Related Services Company, Inc. (the "RewardCard"). Reward cards may be used at merchants in the United States, Puerto Rico and U.S. Virgin Islands that accept American Express Cards. The Reward Card is given to you as a reward, refund, rebate or gift and no consideration, value, or money has been paid by you in exchange for the Reward Card. The Reward Card cannot be used at cruise lines, for recurring billing charges, at casinos or ATMs. The Reward Card is subject to applicable law a \$2.00 monthly service charge applie sbut is waived for the initial four (4) months after receipt by cardholder. See cardholder agreement for complete terms and conditions. If you prefer a check simply call the toll free number on the back of the Reward Card upon receipt and follow the telephone prompts. If your rebate is less than \$5.00, you will be paid by check. In the event your rebate check is not cashed with in ninety (90) days, the rebate offer expires and is void. Timely cashing of the rebate check is a necessary condition to obtain a rebate under this offer. Checks are void if not cashed within ninety (90) days of issuance and cannot be reissued. Neither the sponsor of the rebate ("Rebate Sponsor") nor the entity providing the rebate reward (the "Reward Vendor") is responsible for late, lost, misdirected or postage-due mail. Incomplete or illegible applications will be denied. Photocopies of UPCs are not accepted unless indicated on the rebate form. Offer only valid in the US (including Puerto Rico). Rebate Payable in US Dollars for US Residents. Offer subject to change at anytime. Void where prohibited by law. Use offictitious names, multiple addresses and PO Boxes to obtain additional rebates may constitute fraud, violate federal or state laws and may result in prosecution, imprisonment and/or fines, including under the U.S. Mail Fraud Statutes (18 USC, Section 1341 and 1342). Rebate application status updates, approval, denial, and other notices may be sent via e-mail. You may check the status of your rebate by visiting the link provided in your e-mail or visiting http://totaldefense.4myrebate.com. Please allow 3 weeks after mailing to make any inquiries regarding your rebate. Fulfillment of this rebate is subject to final approval by the Reward Vendor. Reward Vendor is not liable for non-fulfillment of offers by the Rebate Sponsor. Used by American Express Travel Related Services Company, Inc. under license from American Express