

upgrade to Windows® 7 for your Toshiba laptop

The purchase of your new Toshiba laptop may qualify you for an upgrade to the Windows® 7 operating system. Continue reading to learn how to receive your upgrade to Windows® 7.

TOSHIBA
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Upgrade
Offer



Windows® 7



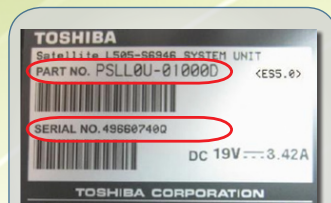
How do you qualify for your Windows® 7 upgrade from Toshiba?

Purchase a qualifying Windows® Vista-based Toshiba laptop and order your upgrade between June 26, 2009 and January 31, 2010. Qualifying Toshiba laptops and available upgrades are as follows:

If you purchased a Toshiba laptop with	You may upgrade to
Windows Vista Home Premium	Windows 7 Home Premium
Windows Vista Business	Windows 7 Professional
Windows Vista Ultimate	Windows 7 Ultimate

Windows XP, Windows Vista Starter, and Windows Vista Basic do NOT qualify for the upgrade.

What must you send to Toshiba to receive your Windows 7 upgrade?



Note: For model and serial number, see label located on the bottom of your laptop

In order to receive your upgrade, provide Toshiba with the Proof of Purchase (receipt or invoice), laptop part number, serial number, date and place of purchase, your name, ship to address, email address, and phone number. All Proof of Purchase must be received by the redemption center no later than February 28, 2010 (last postmark date). Some ID labels may have the part number labeled MODEL NO. Please note all part numbers begin with the letter 'P' and have 13 characters including the dash. Example: PSLD8U-0Q3033.

When will you receive your Windows® 7 Upgrade?

After the redemption center receives your Proof of Purchase and it is verified against the program requirements, your Windows® 7 Upgrade will be ready for processing. Orders will not be shipped until after the general availability of Windows 7.

How do you check on the status of your order?

You may check on your Windows® 7 order status at <http://laptops.toshiba.com/windows7upgrade> or by emailing your request to windows7upgrade@tais.toshiba.com

Windows® 7 System Requirements

- 1GHz or faster 32-bit (x86) or 64-bit (x64) processor
- 16 GB available disk space (32-bit) / 20 GB (64-bit)
- 1 GB RAM (32-bit) / 2 GB RAM (64-bit)
- DirectX® graphics device with WDDM 10.0 or higher driver

Terms and Conditions

1. Depending on place of purchase, shipping and handling fees may apply. 2. Offer is valid on all end user purchases of new Satellite, Satellite Pro, Qosmio, Tecra, and Portégé branded laptop computers pre-installed with the Qualifying Operating System during the Windows 7 Upgrade Option Program period. Not valid on "B" stock product. 3. PCs that are licensed for a program-eligible Windows Vista version which have been downgraded to Windows XP are also eligible for this program – but a clean installation of the upgrade media will be required. 4. One upgrade may be ordered per upgrade redemption request. Requests using duplicate serial numbers will not be allowed. You must provide Proof of Purchase via an original receipt for the place of purchase of the qualifying Toshiba laptop computer that identifies retailer/reseller, laptop part number, serial number, and date of purchase that is with the Upgrade Promotion period to the designated Toshiba Redemption Center. You must submit all Proofs of Purchase by February 28, 2010 (last postmarked date). No more than 25 requests may be shipped to any one address. 5. An Optical DVD drive to install the Windows 7 Upgrade Media and Internet access for activation and obtaining any/all necessary driver and application updates will be required. 6. Additional requirements may be necessary to use certain features. Depending on resolution, video playback may require additional memory and advanced graphics hardware. For some Windows Media Center functionality, a TV tuner and additional hardware may be required. Windows Touch and Windows Tablet require specific hardware. HomeGroup requires a network and PCs with Windows 7. DVD/CD authoring requires a compatible optical drive. BitLocker requires TPM 1.2; BitLocker To Go requires a USB Flash Drive; Music and sound require audio output. 7. Installation for some Windows 7 products may require you to reformat your hard drive. Upgrades may not allow you to retain certain applications, files and settings as they were in the previous installed edition of Windows software. Therefore you should backup your files and settings prior to installation or they may be erased.
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How do you place your order for the Windows® 7 upgrade?

Choose your preference from one of these four options to place your order for the Windows® 7 upgrade.

Note: Copies of Proof of Purchase must be provided in .pdf or .jpg file format for orders submitted through the website or by email. Hardcopies of Proof of Purchase are required for orders submitted by mail or fax.

Website:

Go to <http://laptops.toshiba.com/windows7upgrade> and follow the instructions for uploading Proof of Purchase and entering serial number, name, ship-to address, email address, and phone number.

Email:

Attach Proof of Purchase, provide serial number, name, ship-to address, email address, phone number, and email to: windows7upgrade@tais.toshiba.com.

FAX:

Fax copy of Proof of Purchase, serial number, name, ship-to address, email address, and phone number to: [1-\(800\) 881-8420](tel:1-800-881-8420)

Mail:

Include hardcopy of Proof of Purchase, serial number, name, ship-to address, email address, and phone number, and mail to: [Arvato Digital Services](#)
[Attn: Toshiba Win7 Upgrade](#)
[29011 Commerce Center Dr.](#)
[Valencia, CA 91355](#)



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