

## USER MANUAL



NOTE: For Spanish users, please go to "Settings", then go to "Language & Input" to change from English to Spanish Language OSD.

### 9" SupraPad Tablet PC

To assure the product to work in best status please read the users manual carefully before operation and keep it well for future use

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iVIEW's new 9" SupraPad 920TPC is the next-generation tablet PC. It features with 9" high resolution screen (1024 x 600) and strong processors of Dual Core Cortex A9 CPU providing access to the web for news, weather, or local business info; downloading thousands of Apps on Google Play™ Store to tap your need, such as games, favorite movie clips, music, and YouTube™ videos (Android, Google, Google Play and other marks are trademarks of Google Inc.); working with Office productivity software. The Dual Core RK 3168 also features with very low power consumption to serve a long battery use time. With built-in bluetooth function you are able to use in various tasks. You can connect to your bluetooth speaker system/bluetooth earphone to listen to music, or connect to a bluetooth keyboard for easy typing, and send files to another tablet with bluetooth function or mobilephone. Equipped with memory of 8GB, you may store plenty of pictures, movies, and documents. Expansion storage is available via Micro Card Reader slot, up to 32GB. iVIEW-920TPC SupraPad is your all-in-one tablet that you can't live without.

#### **Notes:**

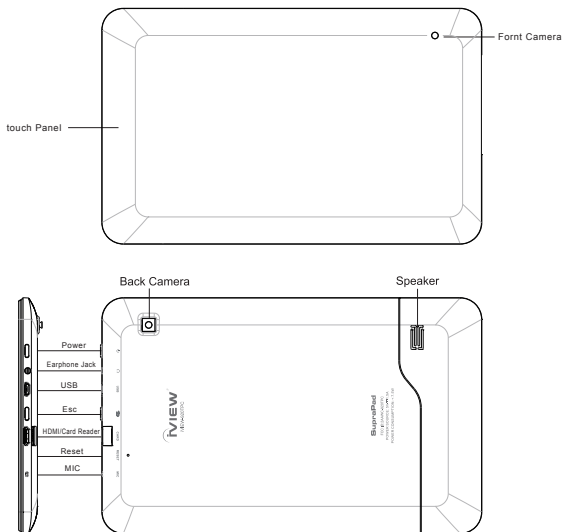
- \* This is a high-density electronic product; please do not dismantle it by yourself.
- \* Avoid strong beat and collision.
- \* Avoid using this product in the following environments: High and low temperature, humidity, dusty, with strong magnetic and long-term exposure to the sun.
- \* Wipe the product shell by using dry wet cotton cloth gently; the use of other chemical cleaning is prohibited. This product should keep away from water drop and water splash, so cups filled with liquids should not be placed near the product.
- \* Use the headset long time, high volume may cause permanent damage to hearing.
- \* Do not use headphones when going across a road, driving a motorcycle or bicycle, in order to avoid traffic accidents.
- \* Please use permitted battery, charger and accessories only, the use of any other type of product would be a breach of warranty regulations, and may be dangerous.
- \* Please deal with waste machinery and accessories according to local environmental regulations.
- \* If you have any questions in the process of using of the product, please contact the local dealer or contact Wiltronics customer service center directly.
- \* For the smeared memory loss that is caused by product damage, repair or other causes of product damage, repair, the company is not responsible for it, so please follow the user's guide and timely backup.

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# 1. Appearance and button



## 1.1 Touch panel

9" Capacitive touch panel: During the operation, you can click and drag items on the touch panel.

## 1.2 POWER

To power on: Press and hold the power button, the system will enter the main interface.

To power off: In the main menu interface, press the power button for about 5 seconds to power off, the system will appear "power off" option, click "ok" and you can safely power off.

Lock screen: Press power button to lock screen or unlock screen.

**【Remark】:** When the power ran out, the system will power off automatically.



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## **1.3 ESC**

Short press ESC button will return to the last interface, long Press ESC button will return to the main interface.

## **1.4 Earphone jack**

3.5 mm standard earphone jack.

## **1.5 Card Reader**

Card Reader Slot: External micro SD card.

## **1.6 HDMI**

Support 1080P HDMI video output.

## **1.7 USB**

USB Jack: You can use it to connect to the computer for data transmission and charging, or use the USB charger to charge.

## **1.8 Reset**

When the tablet fails to respond when buttons are pressed, using a thin small object (such as a paperclip) to press RESET button, the tablet will force to reset.

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## 2. Start-up and shut-down:

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Startup: To press the power key and the system will enter the process of Start-up, as shown below:

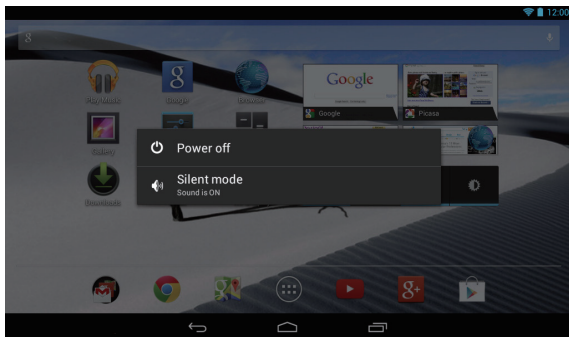
Startup Logo, in the process of startup.



Then the system enters the default home interface.



Shutdown: Press the power key then pop-up options will be on the desktop, choose the option of Power off as shown below.



Click OK to shutdown

Sleep: In the normal state operation of the machine, press the power button, enter a state of dormancy, at this time, the screen will be closed. Another short press on the power button will resume to normal mode. When SupraPad is not in use you can start this function to reduce power consumption.

### 3. Desktop

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After the normal startup of the system is completed, you can see the Android™ 4.2 desktop(below). The default desktop is consisted of quick search bar, status bar, and menu label icon.



The status bar is used to display the network status of current system, battery power, time and other information.

Quick search box is used by the typing keywords to do the Internet search. The main menu tag is in the right middle side of the screen, click it and the default menu bar can be expanded.

## 4. Buttons

Keys used in Android systems process:

The volume keys: Volume+, Volume- in the taskbar can be used for Volume change.

The power button: Press long time for switching machine. Press quickly to enter or leave the state of dormancy.

Menu key: Return or select the main interface.

Return key: Return to the last interface .

## 5. Main menu operation

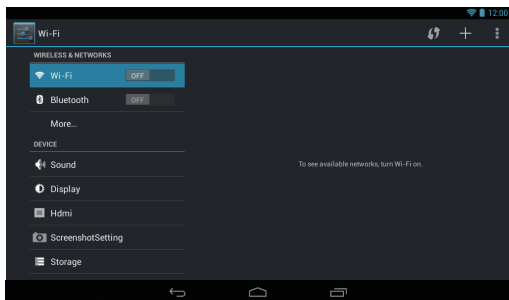
Press the main menu tag on the main menu, as shown below:



In the main menu, you can set the system, operate the existed application, install a new application, and start touch calibration, play music and video, browse webpage, play game and other operations.

### System settings

Click on the main menu interface in the "Settings" icon, and then open the system settings interface, as shown below:



Select the relevant items to do corresponding operation, for example:

- \* Wireless & network
- \* Sound & Display
- \* Date & Time
- \* The equipment and so on

For checking GPU and CPU and various functions please do the following steps:

You need to open "Developer options". Please go to "Settings", then go to "About tablet", click "Build number" for 5 times, then "Developer Options" will show upon "About tablet".

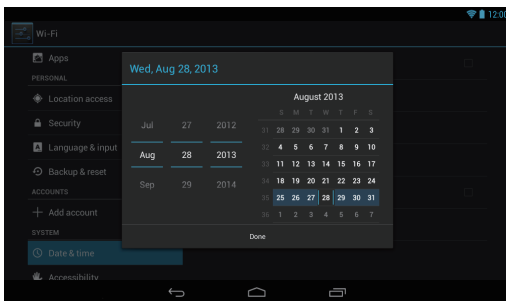
### ● Time/Date setting:

In the interface of the setting, select "the time and date settings" to enter the date and time settings interface:

You can choose the automatic mode by using the network time.

You also can choose to set the date, select time zone, set time, select date format, set date and other information.

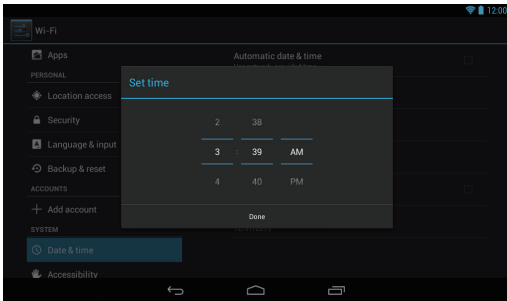
For example, choose the set date, as shown below:



Choose+: It means increase of 1 unit;

Select-: It means it reduces 1 unit;

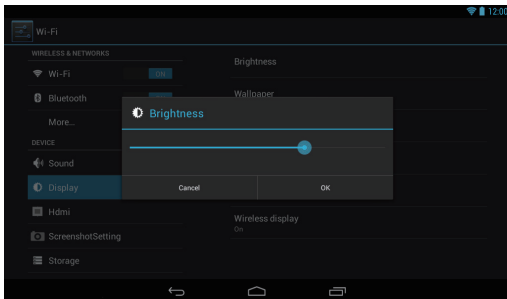
You can also choose the number to enter the input pattern. Directly input the number, and then select the button done, as shown below:



Select "done". if the input number is legitimate, then the operation is successful, and the system will use the new settings.

### ● **Brightness:**

In the setting of the interface to select "display settings" into the display settings interface, roll drop-down lists to select "Brightness" as appeared in the following dialogue.

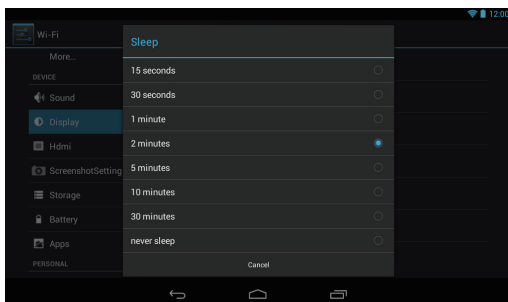


## ● Screen standby:

Screen standby: You can set the time for the screen standby function to occur. After it starts it will lock the screen the screen saver appears.

In the setting of the interface to select "display settings" into the display settings interface, roll drop-down lists to select "screen standby" as appeared in the following interface.

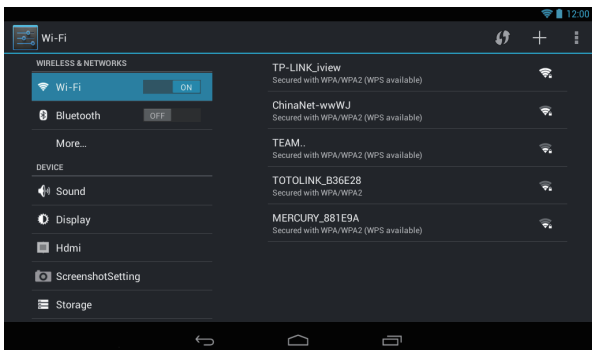
Note: During video playback, the screen standby function is automatically inhibited.



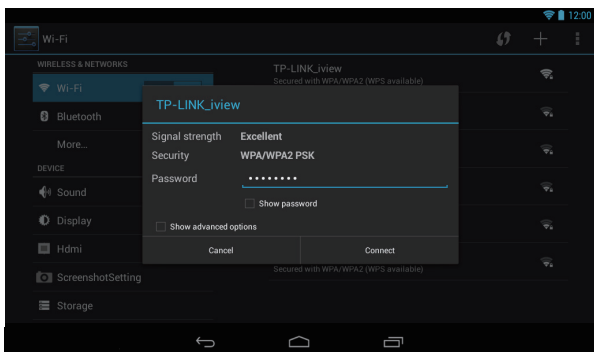
## ● Wireless & network:

Click on the "Settings" icon in the main menu, click on the "wireless and network" into the "wireless and network" settings. Click on the "WIFI" column and WIFI function can be started at once. Click "WIFI settings" column can enter "WIFI setting interface", as shown below:





In the "WIFI" interface (Pictured above), by click on the WIFI column you can open and close the WIFI function. Click "network notification" to list the wireless router that is searched by SupraPad. Click the searched wireless router and setup window will pop-up. Follow the prompts to complete the WIFI network links.



## ● Install, unload, run the application

\*Android installation: There are a variety of ways to install applications, for example, you can click on the Apk file directly and it will automatically be installed. In case that it is the third party programs installation the system may identify it as unsafe and will need the following procedures for installation with the assistance of the Appinstaller.

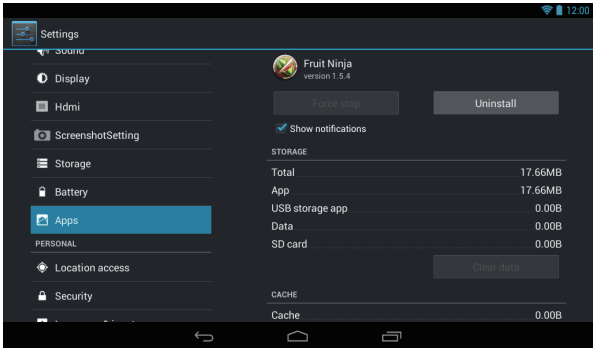
Enter the menu and select Settings-Application.



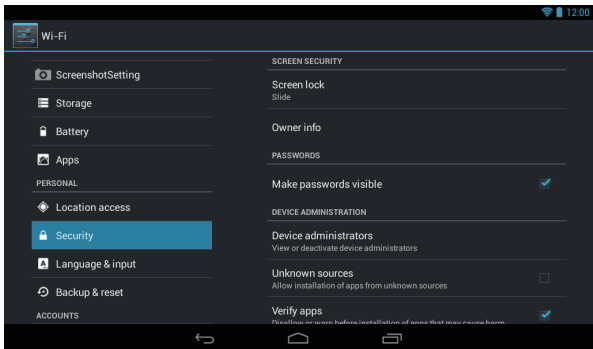
## ● How to uninstall?



1. Enter "setting" > "Application" > "Manage application" And then there will be installed the program list.
2. Click you want to uninstall icons, will enter the following interface.
3. Click Uninstall, then you can delete the application.

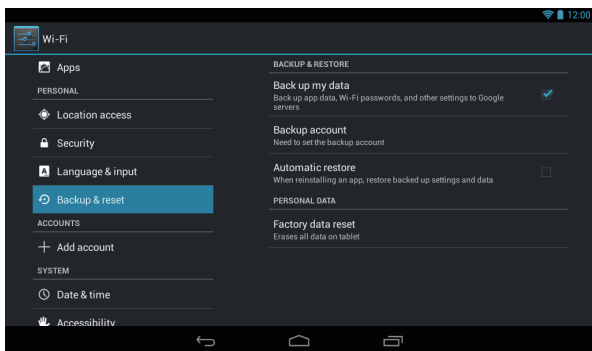


4. Press "Unknown sources" and then "OK" the following image will appear.



## ● Backup & reset

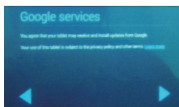
Factory data reset



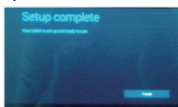
After the upgrade or Reset, the tablet will display start guide showing you the steps (as pictures below) to start the tablet:



click to enter the next step.



click "Finish" to enter the system.

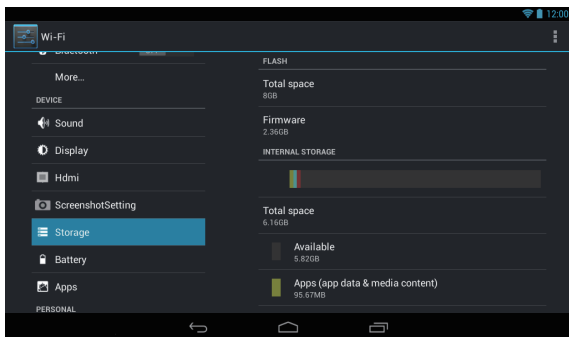


click "OK" to confirm



## ● Storage

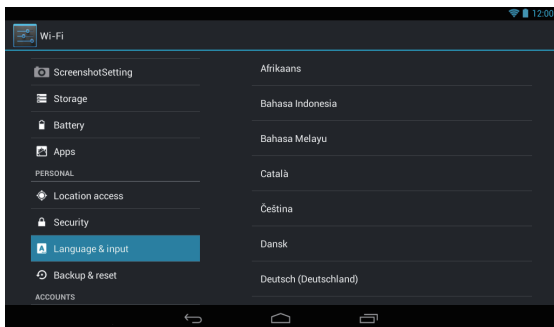
Remove TF card, view of the available storage space.



【Remark】: Pls touch option “delete SD card”, so that can safety to remove SD card.

## ● Language & keyboard

Setting: (Language), text input and automatic error correction options;



Select Language: 54 kind of national languages are available.

Remark: Android system can support 54 kind of language, now manu interface just suport 14 language.

Android keyboard: Android keyboard setting

Sound on Key-press

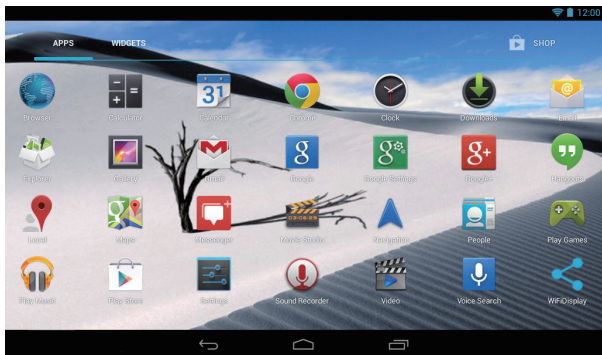
Auto-capitalisation

Show suggestions: Display suggested words while typing

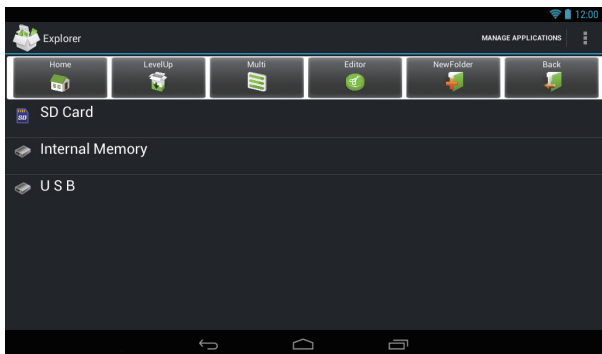
Auto-complete: Specebar and punctuation automatically insert highlig.

## ● Explorer

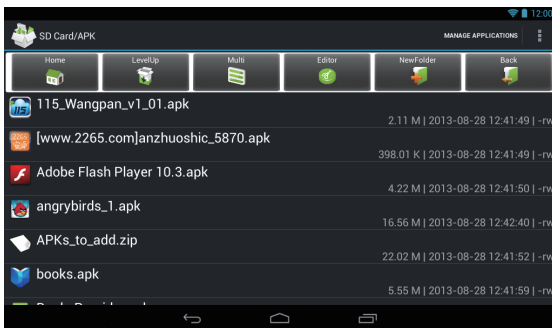
You can manage your files and install APK software with “Explorer”.



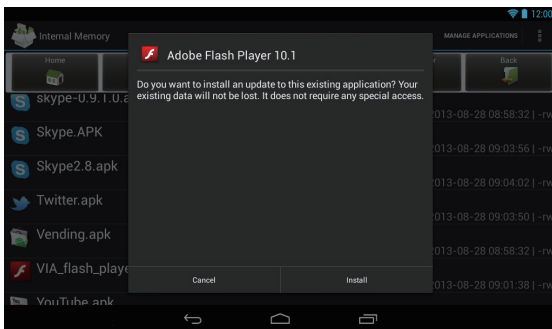
Tap the “Explorer”, you can choose the directory from SD Card, Internal Memory, or USB disk.



If your APK setup application is on Micro SD card. The system will automatically search the directory from Micro SD Card .



Double click the APK software you choose, then, it will start install, follow the instruction to finish the APK installment.



The user can do on-line installation through "market", or download and install by the computer, or through a built-in browser download and install online.

\*Uninstall the application: You can use the third party software management tools or use the built-in Android application management software.

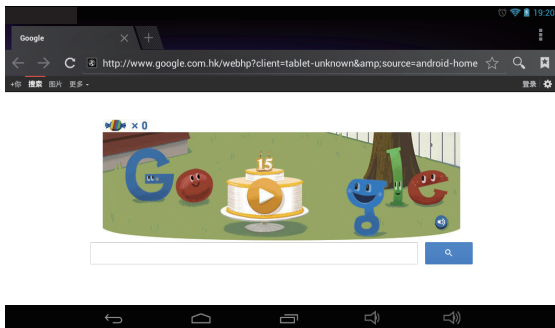
Select "Settings" / "application" / "management application", and select the corresponding installed applications to check the program.



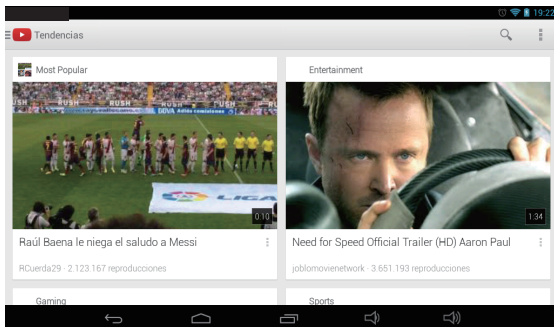
## 6. Network

- **Webpage browsing:**

When the network is connected, open the webpage browser and enter the URL, you can browse.



Webpage can be free scaled by the scaling controller, as shown below:



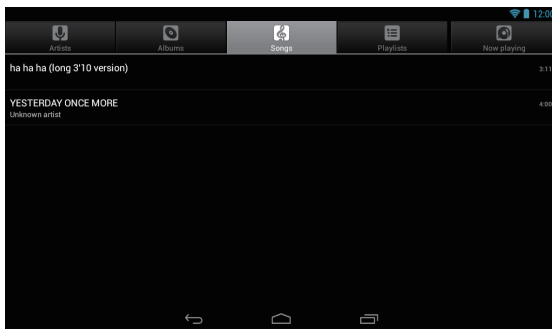
Online video:

Users can use the "market" or other ways to download online video player software, online TV player software, online music software, and then install in the machine. To open the installed software, you can watch online video or online TV, and listen to online radio.

Users can also download other third party network application software, including the webpage browsing, video player, website client, instant messaging and other software.

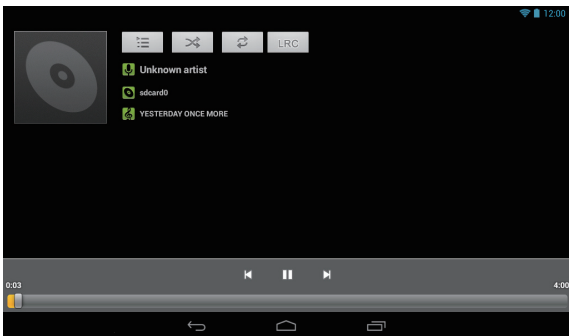
## 7. Music playback

Click on the "music" icon in the main menu, and then enter the music player interface. The default list system in the user data area for all audio files is shown as below:



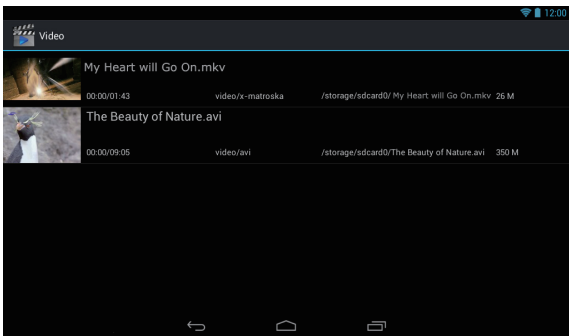
You can use synchronous USB to input audio file, or by inserting a Mirco SD card with audio file to input audio files. You can also use the network to download the audio file.

Select the corresponding tag, and check the interface as "artists", "album", and "song" and so on to play the song.

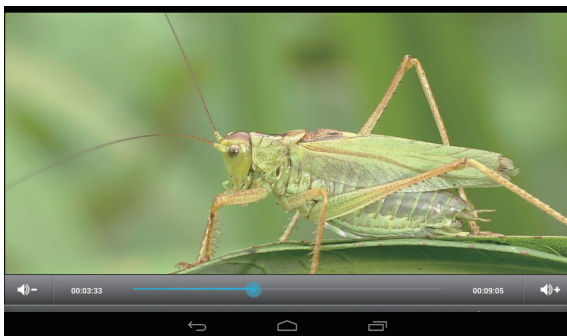


## 8. Video playback:

Click on the "Video player" in the main menu, to enter the "Super-HD player" main interface. It lists all video files and image files as shown below:



Select the video file and enter the video playing interface, as shown below. Select "play", "stop", "fast forward", "rewind", "progress" and other control keys to control the playback schedule.



## 9. WIFI-Display

For using WIFI-Display function, you need an iView Dongle with WIFI-Display and plug it into your TV so you will be able to use the tablet as instructions below to mirror the device on your TV.

Tap the WIFI-Display icon on tablet, and it takes about 25 seconds to search the Dongle IP. Then, the lower left quarter of tablet will show the connection icon, tap it and start to share: ( as picture shows below)



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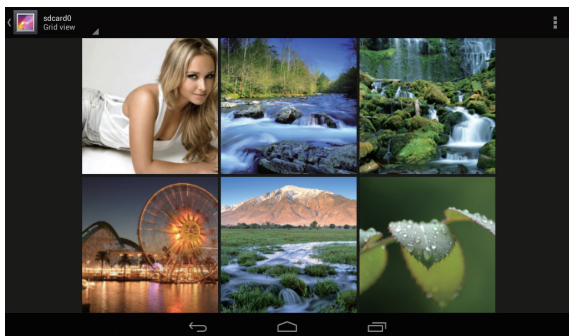
Share the Splendid moment with your family  
Share pictures and video from your Android Tablet to the TV screen



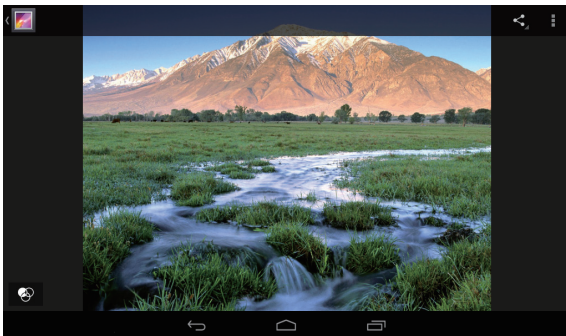
## 10. Photo browse

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Click on the main menu "Super-HD player" to enter the "Super-HD player" interface. It lists all the picture files and video files as shown below:



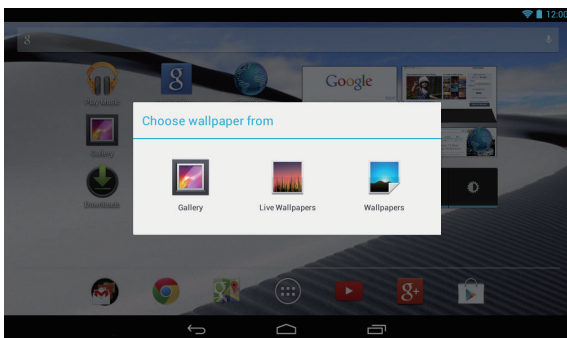
Select a picture file, enter the picture play interface, as shown below.  
Select "zoom", "narrow" "set" "and" "delete" operation.



## 11. Wallpaper

The system supports static wallpaper, and 3D wallpaper.

In the desktop interface, press down the Menu key for pop-up menu options, select "wallpaper" and "choose the wallpaper source" selection box:

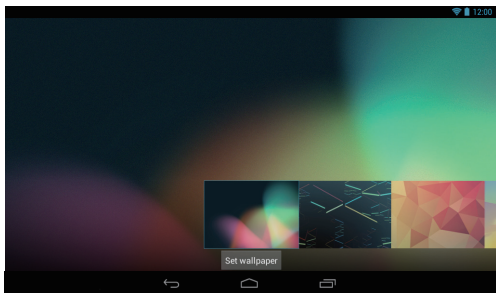


There are the following options:

Select "wallpaper" to customize wallpaper.

Select the "dynamic wallpaper" to use the system-supplied 3D wallpaper.  
Select the "Gallery" to choose a picture supplied by the system as the static wallpaper.

Or press on the screen and dialog box for the following to pop:



Into the above dialog box, click on the "wallpaper" set;

The following options will display:

Select "wallpaper" to customize wallpaper.

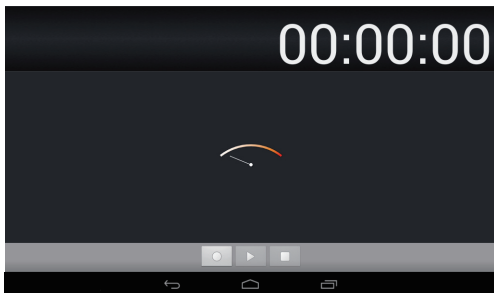
Select the "dynamic wallpaper" to use the system-supplied 3D wallpaper.

Select the "Gallery" to choose a picture supplied by the system as the static wallpaper.

## 12. Record

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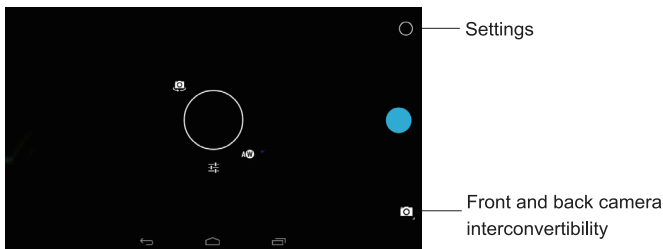
Click on the "sound recorder" icon in the main menu and enter the "sound recorder" main interface as shown below:



Select the "recording" button to record and after recording is completed press "stop" button. At this time you can select the "play" button to play the recorded sound. Select "Use this recording" button to save the recording, so that you can find the corresponding audio files in "NAND"; If you do not need to save, you can select the "give up" button.

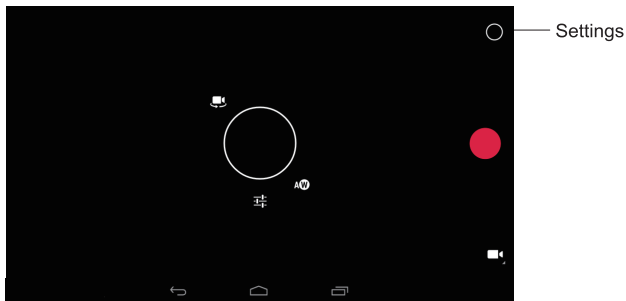
## 13. Photograph

Click on the "camera" icon in the main menu and enter the "camera" main interface as shown below:



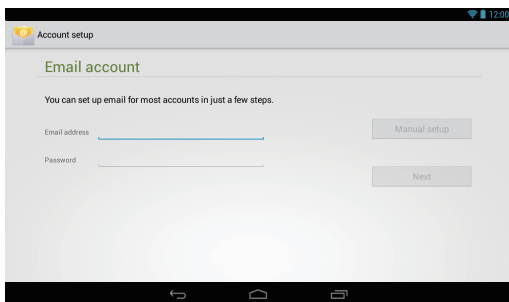


Click on shutter in the camera



## 14. E-mail

Click on the “e-mail” icon in the main menu to enter email client. Allocation of account information will be required the first time. As shown below:

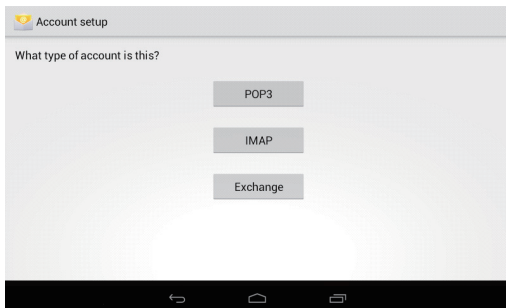


Email requires network support. Make sure that network link is normal. Here we take *whhpwjh@126.com* as an example:

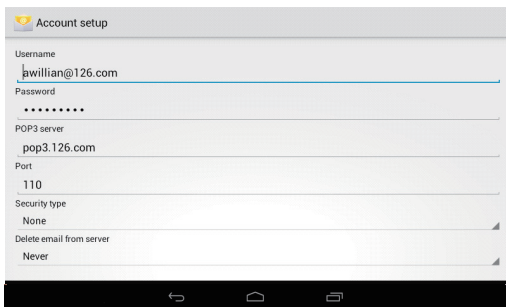
In the email address bar, enter your valid email address: *whhpwjh@126.com*

In the email address bar, enter your valid password: *.\*\*\*\*\**

Then you can choose the “next”, account type selection interface will appear as shown below:



Choose POP3 account. And the receiving service settings will appear as shown below:

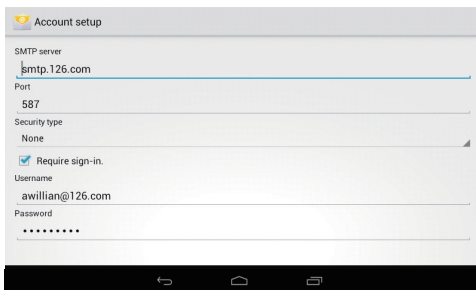


Please according to each email provider's information to set different parameter, such as:

The POP3 server: Default is “126.com”, and should be modified as “pop.126.com”

The port number is “110”

Then select the “next”, you will enter the “inspection acceptance server settings”, if set up correctly, there will be a “foreign server settings” interface as follows:



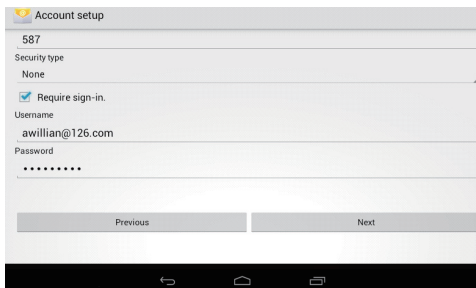
The screenshot shows the 'Account setup' screen with the following fields and values:

- SMTP server: smtp.126.com
- Port: 587
- Security type: None
- ☒ Require sign-in.
- Username: awillian@126.com
- Password: (masked with dots)

At the bottom, there are three navigation icons: a back arrow, a home icon, and a recent apps icon.

In the column “name”, input the name you want to display in the outgoing message, and then click “finish” button, you can enter the mail interface. It will load the mail automatically;

Select one of the column to be viewed in the message. You can do “Reply”, “delete”, “more reply” and other operations at the view bar.



This screenshot is similar to the previous one, but it shows the 'Previous' and 'Next' buttons at the bottom of the form. The fields and values are the same as in the previous screenshot.

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## 15. External device

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Using USB to connect the SupraPad and PC, the default connection mode is a synchronous mode.

You can drag the status bar to drop, appeared as the following interface:

Click  into the USB connection hints.

“USB connected”: It means that the external memory(SD) loading is completed, and you can see the corresponding letter in the PC terminal.

### OTG use

SupraPad supports FAT32 format mobile devices such as U disk and mobile hard disk.

The plug-and-play connection method:

Use the OTG wire to connect the Tablet PC USB OTG and the external equipment .

### Keyboard and mouse

SupraPad supports plug and play USB mouse and keyboard device.

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## 16. Features

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- \* Screen: 9" Capacitive Touch Screen, 1024 x 600 High Resolution
- \* Processor: Dual Core, Cortex A9, 1.2GHz
- \* GPU: Quad Core Mali 400MP2
- \* OS: Android 4.2
- \* RAM: 1GB
- \* Memory: 8GB
- \* Wireless connection: WIFI 802.11b/g/n
- \* Support WIFI Display
- \* Support Bluetooth
- \* Support Dual Camera Front 0.3MP, Rear 2.0MP
- \* Support Skype Video Call
- \* Support 1080P full HD video
- \* Support HDMI Output
- \* I/O port : Micro USB
- \* Card Slot: Micro SD Card (Max:32GB)
- \* Audio Output: Stereo Speaker (8Ω1.0w) / 3.5MM Stereo Headphone Jack
- \* Google Play Store, Internet Browser, Office, Calendar, Calculator, E-mail
- \* Picture Viewing, Music/Video Playback, Games
- \* Supports Multi Languages
- \* Battery: Built in 5000 mAh /3.7V Li-ion, rechargeable

## **FCC Caution**

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Basic Warranty Statement

This product is warranted to the original purchaser ONLY, to be free from defects in materials and workmanship under normal use, for ninety (90) DAYS (parts and labor) and **one (1) YEAR** (parts only) from the date of original purchase. We agree under the warranty period to replace product if it is determined to be defective at "No Charge". This limited warranty does not cover any loss or damages that occur as result of:

- Cosmetic damage.
- Shipping or improper installation or maintenance.
- Misuse.
- Neglect.
- Any cause other than ordinary commercial or industrial application.
- Adjustment by non-authorized source or any of the products firmware or hardware that you or any third party have modified or altered
- Improper environment
- Excessive or inadequate heating or air conditioning or electrical power failures, surges, connection to improper voltage supply or settings or other irregularities.
- Accidents, acts of God.

In the United States and Canada contact Customer Service at (909) 627 - 9888.

**\* Please note that in order to have your merchandise repaired and replaced by warranty, you must contact our customer service representatives by phone or email, and get RMA number**

To obtain factory service, the original purchaser MUST present the following:

1. A sales receipt/proof of purchase indicating date of purchase
2. Your Name, Place of Purchase, Address, UnitModel, and Description of Problem.
3. Send the unit pre-paid to the address below in the original packaging or reasonable substitute to prevent damage. **No return will be shipped back to a PO BOX.**
4. All of the accessories that came with the product package must be sent along with the main unit.
5. Please include your check or money order in the amount of **\$20.00** to cover handling and return shipping charges. We will not be responsible for delays or unprocessed claims resulting from purchaser's failure to provide any or all of the necessary information.

There is Additional Shipping Charge for areas outside of United States. For shipping charge please consult with our customer service.





***Please review your user  
guide carefully before  
using this product.***

*If you need further assistance  
please contact us at:*

**(909) 627 - 9888**

*Additional troubleshooting information  
can also be found on the web at:*

***[www.iviewus.com](http://www.iviewus.com) and click on "Support"  
or email us at [support@iviewus.com](mailto:support@iviewus.com)***