

Disabling Call Waiting Features of SPA3102

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Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

Q. How do I disable Call Waiting on SPA3102?

A.

Step 1:

Access the set-up page of SPA3102 by launching Internet Explorer and entering the IP address of the SPA3102 in this format, *http://wanipaddressofspa-3102*.

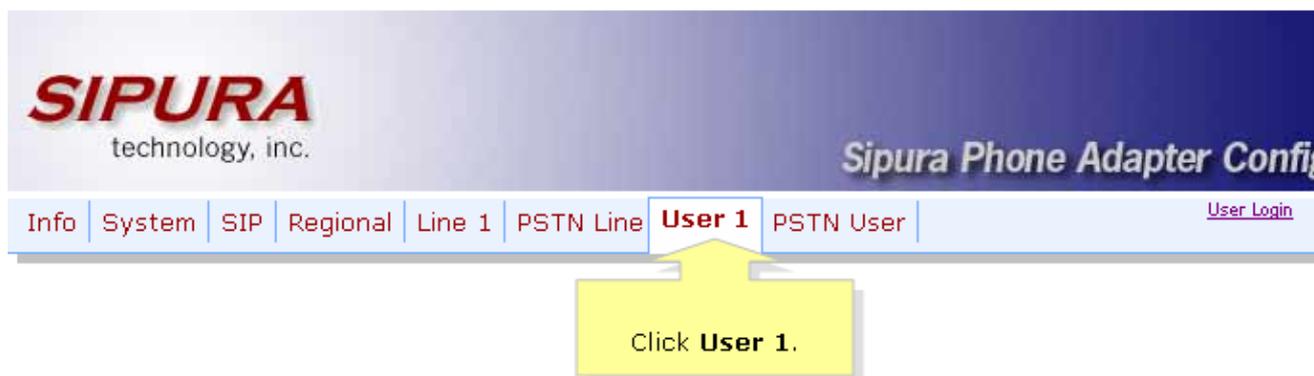
Step 2:

Click *Admin Login*.



Step 3:

Click *User 1*, look for the *CW Setting* under *Supplementary Service Settings*, and select *no* from the drop-down list.



Step 4:

Look for the CW Setting under Supplementary Service Settings, and select **no** from the drop-down list.

Supplementary Service Settings

CW Setting:	no	Block CID Setting:	no
Block ANC Setting:		DND Setting:	no
CID Setting:		CWCID Setting:	yes
Dist Ring Setting:		Secure Call Setting:	no
Message Waiting:	no		

Step 5:

Click .

Related Information

- [Technical Support & Documentation – Cisco Systems](#)