



How can I tell if my machine can use a Verbatim OEM Compatible Toner Cartridge?

Verbatim does not manufacture every toner cartridge available. However, we do have cartridges for the most popular printers, such as Hewlett Packard, Canon, Apple and Lexmark. The fastest way to find out, is to check our products compatibility page. If your printer is not listed, e-mail us, listing as much information about your machine as possible including; engine type and model number. We will research the situation and e-mail you promptly with the results.

What is OEM Compatible?

"OEM" stands for Original Equipment Manufacturer. OEM Compatible means that Verbatim Premium Toner Cartridges will perform as well as, or better than, those sold by your printer's manufacturer. Installation and operation of Verbatim Premium Toner Cartridges are identical to OEM cartridges and no user adjustments to density setting are required.

Will using a Verbatim OEM Compatible Toner Cartridge void my machine's warranty?

Absolutely not! Federal law prohibits any company or person from requiring you to buy their product exclusively. The Federal Trade Commission protects your right as a consumer to buy the product or service of your choice. When you buy a new car, you wouldn't let the dealer dictate what brand of gasoline you buy, would you? Of course not! If anyone tells you that using a Verbatim OEM Compatible Toner Cartridge will void your warranty, inform them that your rights as a consumer are protected under the Magnusson-Moss Warranty Federal Trade Commission Improvement Act, Subparagraph C, Section 101. Or tell them to call Verbatim directly at (800) 421-4188.

Will my Verbatim OEM Compatible cartridge last as long as the original?

Your Verbatim Premium OEM Compatible Toner Cartridge will usually last about 15%-100% longer, depending on the cartridge model. In many instances, original manufacturers do not fill their cartridges to full capacity. Verbatim fills its Premium Toner Cartridge with an average of 15% or more toner than the original manufacturer uses. Page yields are typically based on a test document of 4%-5% print coverage.

Will the colors be the same as my OEM cartridge if I use Verbatim Color Toner Cartridges?

Yes. Our color cartridges are designed to match the print performance of the OEM in quality, density, page yield, and color match. Because we use a true chemical toner our color matching is precise. Our cartridges are designed to work alone or with OEM cartridges, providing the same quality prints.

Can I mix one of your cartridges with the OEM cartridges in the same printer?

Yes. Our cartridges are designed to work with OEM cartridges.

What is the warranty on your cartridges?

Our Premium OEM Compatible Toner Cartridges carry a comprehensive lifetime warranty offering guaranteed product performance and assurance that our products will not damage your printer, or we will repair your printer free of charge or reimburse you for the full amount of the repair.