

World's First Wireless Leash™ for Mobile Phones



Online User Manual

Thank you for choosing **ZOMM!**

We want you to get the most out of your **ZOMM** Wireless Leash. If you have any questions or would like assistance with your **ZOMM**, please contact our Customer Support team at 1-888-821-0888 9am - 5pm PST Monday through Friday or submit a ticket at: <http://support.zomm.com>

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WIRELESS LEASH™ IS A TRADEMARK OF ZOMM, LLC
myZOMM™ IS A TRADEMARK OF ZOMM, LLC

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1. Welcome

Welcome to the Online User Manual for the **ZOMM** Wireless Leash!

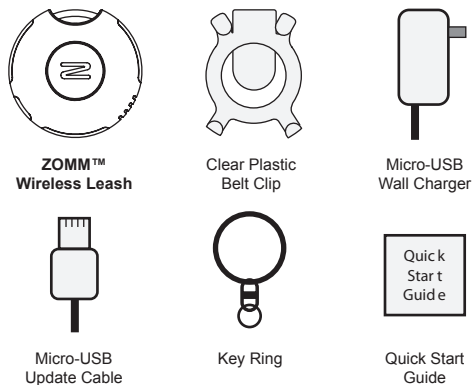
This manual covers all of the **ZOMM**'s features in detail including:

- The most up-to-date instructions for using **ZOMM**
- Pairing steps for the most popular phones used with **ZOMM**
- Instructions for using **myZOMM** software
- Troubleshooting steps
- Important safety and regulatory information
- The full text of the **ZOMM** One Year Limited Warranty

For quick setup instructions, you can download the **ZOMM** Quick Start Guide from the downloads section of our knowledgebase at: <http://support.zomm.com>

Let us know if you still have any questions after reading this manual, we would be happy to help at: <http://support.zomm.com>

In the **ZOMM** retail pack, you will find one **ZOMM** Wireless Leash and five accessories



The **ZOMM** Safe Driving Kit and replacement **ZOMM** accessories are available for purchase from the **ZOMM** online store at: <http://store.zomm.com>

The **ZOMM** Wireless Leash should be fully charged before use (*see section 3*). Once the **ZOMM** has been charged, we recommend customizing the **ZOMM** and checking for any available updates using the **myZOMM** software (*see section 4*) before pairing the **ZOMM** with your mobile phone.

2. About the **ZOMM** Wireless Leash

ZOMM[™] is the first-ever Wireless Leash[™] for mobile phones. The **ZOMM** will alert you when it becomes separated from your mobile phone by vibrating, flashing its lights and then sounding an alarm. The **ZOMM** is also a fully-functional speakerphone, notifying you of incoming calls and allowing you to manage calls directly from the **ZOMM**. In the case of an emergency, the **ZOMM** has an integrated PANIC alarm and can dial emergency services.

The **ZOMM** connects to mobile phones as a handsfree device (or headset) using the *Bluetooth* Hands-Free Profile (HFP 1.5) or Headset Profile (HSP 1.2) supported by most *Bluetooth*-enabled mobile phones.

Durability

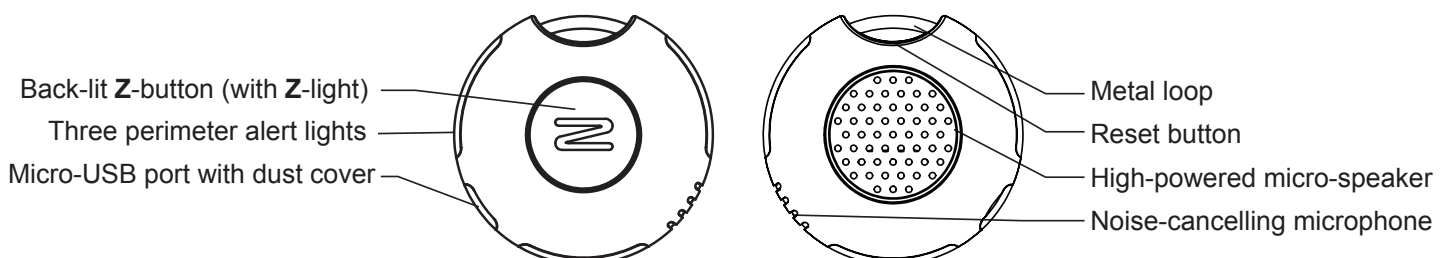
The **ZOMM** is designed to resist heat, cold, dust, and moisture and therefore survive the conditions associated with carrying it on a key ring, in a pocket or purse, or on a belt.

The **ZOMM** should never be soaked, submerged in or splashed with water or liquids as it is not a waterproof device. Exposing the **ZOMM** to water in this manner will void the Manufacturer's Warranty (*see section 17 for full warranty information*).

Design

The **ZOMM**'s hardware includes:

1. An illuminated **Z**-button ergonomically designed for ease of use, but also recessed and unlikely to be inadvertently pressed while in a pocket or purse
2. Three LED perimeter alert lights
3. A high-powered micro speaker
4. A noise-cancelling microphone
5. A strong, torque-resistant metal loop for use with a key chain
6. A micro-USB port with dust cover for charging, updating and customizing the **ZOMM**



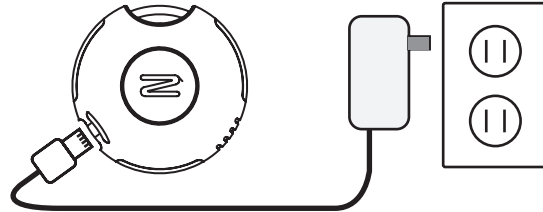
3. Charging the ZOMM

Charging the ZOMM:

1. Gently open the **ZOMM**'s dust cover.
2. Insert the micro-USB end of the charging cable into the **ZOMM**'s micro-USB port.

*With the **ZOMM** Wall Charger:*

3. Plug the charger into a wall outlet.



With the micro-USB update cable:

3. Insert the cable into one of your computer's USB ports. Make sure that your computer is on and awake for the duration of the charge.

*With the **ZOMM** Car Charger:*

3. Insert the USB cable into the **ZOMM** power plug, then insert the power plug into your car's power port or cigarette lighter.

When charging, the **Z**-light will flash once per second and when charged will remain lit. For best battery life, fully charge the **ZOMM** for 4 hours.

Low Battery Alert:

When the battery level is low, the **ZOMM** will alert you by sounding three short beeps every few minutes. If the battery gets too low, some critical **ZOMM** features such as the PANIC alarm and emergency dialing may not operate correctly, or may cause the **ZOMM** to shut off unexpectedly. We recommend keeping the **ZOMM** fully charged, and recharging it immediately upon receiving the low battery alert.

NOTES:

- Charge the **ZOMM** for 4 hours before using it the first time.
- Charge the **ZOMM** fully if you don't plan on using it for an extended period of time.
- If the **ZOMM**'s battery has not been charged for an extended period of time, fully charge the **ZOMM** prior to use.

4. Installing the myZOMM Software

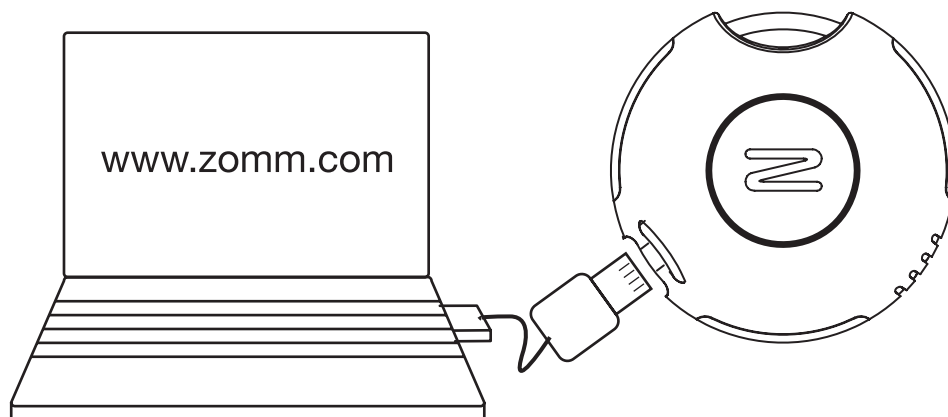
Before pairing **ZOMM** with your mobile phone, we recommend using the **myZOMM** software to check for **ZOMM** updates and customize the **ZOMM**'s settings.

To download and install myZOMM on your PC (Windows 7, Vista, and XP):

1. Go to: <http://zomm.com/myzomm>
2. Log into your **ZOMM** Account. If you don't already have an account, you can register on the right-hand side of the page to create a new account.
3. Once you are logged in, click on the blue "**myZOMM** Windows" download button in the "Stay Updated" section to start the download.
4. Open or run the downloaded file and follow the instructions to install **myZOMM** on your computer.
5. When the software is installed on your computer, run **myZOMM** and follow the on-screen instructions to connect the **ZOMM** to your computer.

To download and run myZOMM on your Mac (OSX and greater):

1. Go to: <http://zomm.com/myzomm>
2. Log into your **ZOMM** Account. If you don't already have an account, you can register on the right-hand side of the page to create a new account.
3. Once you are logged in, click on the blue "**myZOMM** Mac" download button in the "Stay Updated" section to start the download.
4. Open the downloaded file. In the window that opens, drag and drop the icon of the **ZOMM** onto the icon of your applications folder.
5. Open your applications folder and double click **myZOMM** to launch the software. Follow the on-screen instructions to connect the **ZOMM** to your computer.



5. Customizing and Updating the ZOMM

To customize or update your ZOMM:

1. Launch the **myZOMM** software on your computer.
 2. Follow the on-screen instructions to plug in the **ZOMM** and put it into update mode.
 3. Once logged in, you will be able to customize the settings described below.
- Your settings will be applied, along with any available **ZOMM** firmware updates when you click the “Customize” button.

My ZOMM Name

This is the name of the **ZOMM** that will display on your phone.

Emergency Number

This is the number that your phone will dial when you initiate an emergency call from the **ZOMM** (see section 11). You can choose one of the preset emergency numbers, or select “Custom...” to enter any phone number you would like. The default emergency number is 911 for North American **ZOMMs**, or 112 for European **ZOMMs**.

Wireless Leash

This setting configures the Wireless Leash feature.*

- Long: Choose the long leash setting if you prefer to move farther from your phone without the **ZOMM** alerting you. This is the **ZOMM**'s default leash setting.
- Short: Choose the short leash setting if you prefer to keep your phone nearby.
- Disable: This will turn OFF the Wireless Leash feature. Use this setting if you do not wish to be alerted when you leave your phone behind.

Audio Alerts

This setting allows you to choose which, if any, alerts you would like to mute.**

- Enable All: The **ZOMM** will sound audible alerts for both the Wireless Leash and incoming calls. This is the **ZOMM**'s default audio setting.
- Disable Ringer: The **ZOMM** will only vibrate and flash when you receive a call but will still sound the Wireless Leash alert if you lose or forget your phone.
- Disable: The **ZOMM** will vibrate and flash for the Wireless Leash or incoming calls, but it will not sound any audible alerts.

* See section 8 for more information on the Wireless Leash feature.

**See section 13 for the Audio Alert Settings chart.

6. Pairing the ZOMM

The **ZOMM** must be paired and connected with your mobile phone to use the Wireless Leash, call notification, speakerphone, and emergency dialing features of your **ZOMM**.

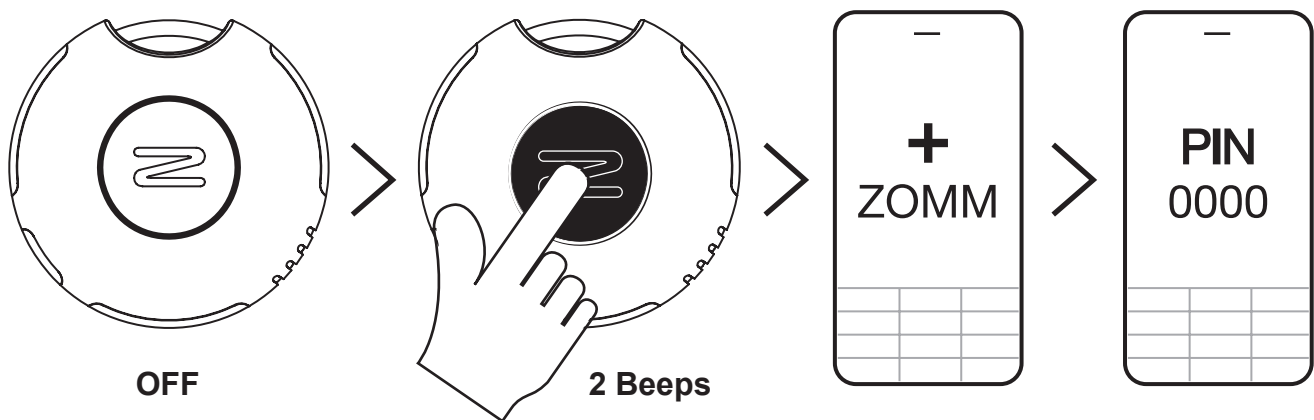
Follow the instructions below to pair the **ZOMM** with most mobile phones. For specific pairing instructions to some mobile phones, see pages 7 and 8.

Before you begin:

1. Ensure that the **ZOMM** is fully charged.
2. Make sure the **ZOMM** is turned OFF and not plugged into a charger or computer (none of the lights should be ON or flashing).

Pairing with your mobile phone:

1. On the **ZOMM**, press and hold the **Z**-button until you hear the second beep (9 seconds) and the perimeter lights are flashing quickly (this puts your **ZOMM** into discoverable mode so your phone find it in step 3).
2. On your mobile phone, confirm that the *Bluetooth* feature is on.
3. Select the option on your mobile phone to search for *Bluetooth* devices.
4. Select **ZOMM** from the list of found devices. The **ZOMM** will appear with either the name "**ZOMM**" or the name that you chose using the **myZOMM** software.
5. If your phone requires a PIN or Passkey, enter: 0000.
6. If prompted to connect, select "Yes," "Connect," or "Accept."



Your phone should then pair and connect to the **ZOMM**. The **Z**-light will flash once every few seconds when connected.

Pairing the **ZOMM** (cont'd)

Please follow these instructions to pair the **ZOMM** with the following mobile phones. Once connected to your phone, the **ZOMM**'s **Z**-light will flash once every few seconds.

iPhone

1. On your phone, navigate to your *Bluetooth* menu (“Settings” > “General” > “*Bluetooth*”).
2. Make sure that the *Bluetooth* feature is on.
3. On the **ZOMM**, press and hold the **Z**-button until you hear the second beep (9 seconds) and the perimeter lights are flashing quickly (this puts the **ZOMM** into discoverable mode so your phone can find it in the next step).
4. On your phone, tap the **ZOMM**'s name when it appears in the phone's “Devices” list.
5. If your phone requires a PIN or Passkey, enter: 0000.

Blackberry

1. From the main menu on your Blackberry select “Manage Connections” > “Set Up *Bluetooth*.”
2. Make sure the *Bluetooth* feature is on.
3. On the **ZOMM**, press and hold the **Z**-button until you hear the second beep (9 seconds) and the perimeter lights are flashing quickly (this puts the **ZOMM** into discoverable mode so your phone can find it in the next step).
4. On the Blackberry, choose “Search for a device.”
5. Select the **ZOMM** from the list of found devices.
6. If your phone requires a PIN or Passkey, enter: 0000.
7. If prompted to connect to your **ZOMM**, select “Yes.”

Android-Based Phones

1. On your phone, navigate to “Settings” > “Wireless & Networks” > “*Bluetooth* Settings” and make sure the *Bluetooth* feature is turned on.
2. On the **ZOMM**, press and hold the **Z**-button until you hear the second beep (9 seconds) and the perimeter lights are flashing quickly (this puts the **ZOMM** into discoverable mode so your phone can find it in the next step).
3. On your phone, select “Scan for Devices.”
4. Select the **ZOMM** when it appears in the Devices menu.
5. If your phone requires a PIN or Passkey, enter: 0000.

Pairing the **ZOMM** (cont'd)

Samsung

1. Navigate to the *Bluetooth* menu by selecting “Menu” > “Settings and Tools” > “*Bluetooth* Menu” > “My Devices” or “Set Connectivity.”
2. Make sure the *Bluetooth* feature is turned on.
3. On the **ZOMM**, press and hold the **Z**-button until you hear the second beep (9 seconds) and the perimeter lights are flashing quickly (this puts the **ZOMM** into discoverable mode so your phone can find it in the next step).
4. On your phone, select “Add New Device,” “Search,” or “Search for New Device.”
5. Select “OK” if your phone displays, “Place Device you are connecting to in Discoverable Mode.”
6. Select the **ZOMM** when it appears in the Devices menu.
7. If your phone requires a PIN or Passkey, enter: 0000.
8. If prompted to connect, select “Yes,” “Connect,” “Accept,” or “Done.”

LG

1. From the main menu of your phone, select “Settings and Tools” > “*Bluetooth* Menu.”
2. Make sure the *Bluetooth* feature is on.
3. On the **ZOMM**, press and hold the **Z**-button until you hear the second beep (9 seconds) and the perimeter lights are flashing quickly (this puts the **ZOMM** into discoverable mode so your phone can find it in the next step).
4. On your mobile phone, select “Add New Device” or “Scan for New Device.”
5. Select “OK” or “Enter” once your phone asks you to “Place the device you are connecting to in discoverable mode.”
6. Select the **ZOMM** from the list of found *Bluetooth* devices to pair with the **ZOMM**.
7. If your phone requires a PIN or Passkey, enter: 0000.
8. Highlight **ZOMM** then select “OK,” then select “Connect” to complete the pairing and connecting process.

If you don't see your phone listed here or you would like assistance pairing the **ZOMM** with your phone, contact our Customer Support team at 1-888-821-0888 (9am - 5pm PST Monday to Friday) or submit a ticket at <http://support.zomm.com>.

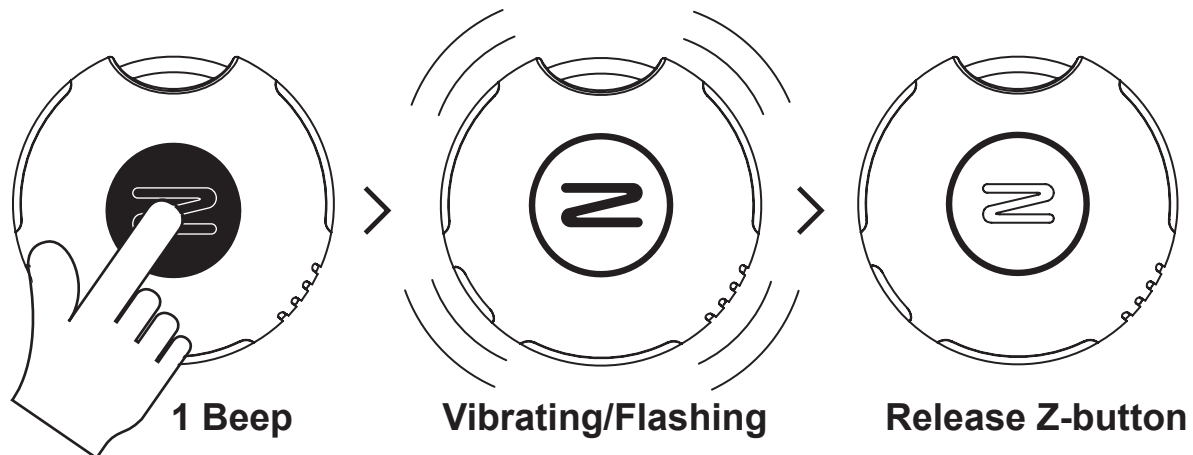
*NOTE: When pairing or connecting the **ZOMM** with your mobile phone, if your phone prompts you to pair or connect with a headset or hands-free device, press “Yes” or “Accept”.*

7. Turning **ZOMM** ON and OFF

Before turning the **ZOMM** ON or OFF, make sure it is unplugged.

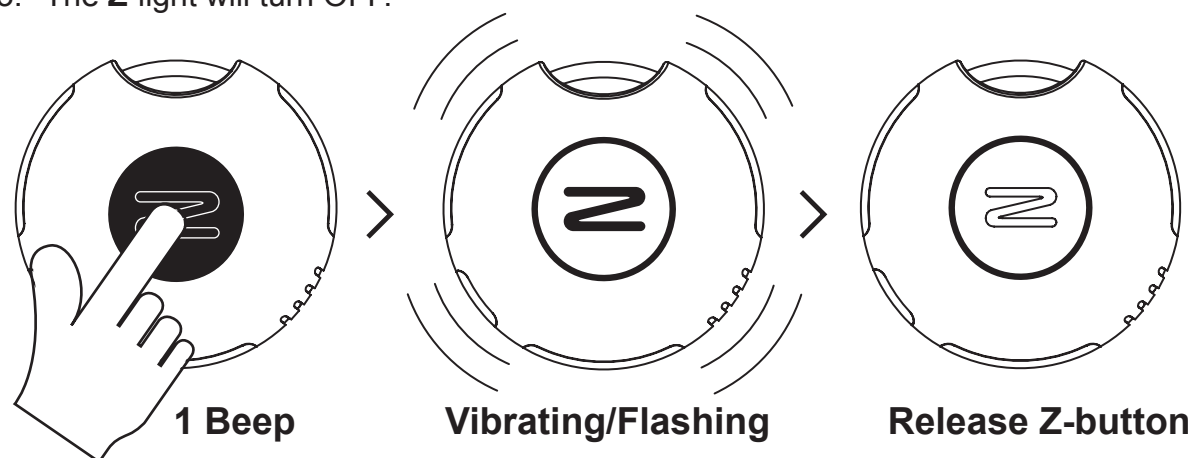
To turn **ON** the **ZOMM**:

1. Press and hold the **Z**-button until you hear the first beep (3 seconds).
2. Release the **Z**-button immediately.
3. The **ZOMM** will automatically reconnect to the last-paired mobile phone.*



To turn **OFF** the **ZOMM**:

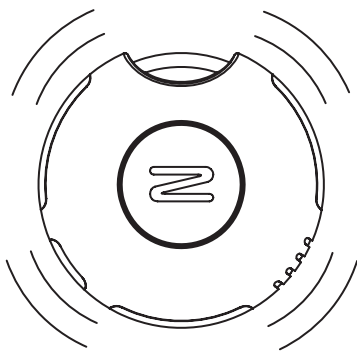
1. Press and hold the **Z**-button until you hear the first beep (3 seconds).
2. Release the **Z**-button immediately.
3. The **Z**-light will turn OFF.



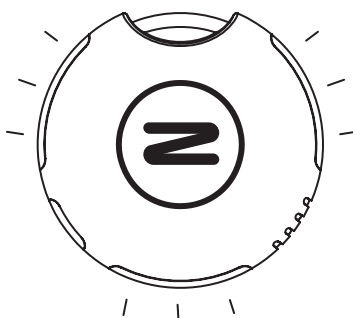
** If you have already paired the **ZOMM** with your mobile phone, the **ZOMM** will automatically attempt to reconnect with your mobile phone as long as it is within range and turned on, with Bluetooth enabled and your **ZOMM** selected as a trusted device.*

8. Using the Wireless Leash Feature

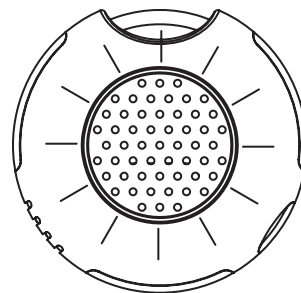
To ensure that you never leave your phone behind again, the **ZOMM** will let you know when you and your mobile phone become separated by approximately 30-120 feet.* The **ZOMM** will alert you by vibrating, flashing its lights and then sounding an alarm.



Vibrating



Flashing



Alarm

To cancel the alarm, tap the Z-button once.

Your **ZOMM** will enter reconnecting mode and will automatically reconnect when back in range of your mobile phone.**

The **ZOMM** may enter idle mode (the **Z**-light flashes twice every three seconds) after sounding the Wireless Leash alarm. Should your **ZOMM** not automatically reconnect to the mobile phone, tap the **Z**-button once more. Your **ZOMM** will then attempt to reconnect with your mobile phone.

The same alert will occur if the *Bluetooth* wireless connection with your phone is lost or if your phone is turned off while connected. To avoid unnecessary alerts, turn the **ZOMM** OFF before turning off your phone.

* **ZOMM's** leash length varies based on your mobile phone, environment, and customized **myZOMM** settings.

** If the **ZOMM** and your mobile phone are out of range for an extended period of time, the **ZOMM** may eventually turn OFF to conserve battery. If the **Z**-light is no longer flashing then the **ZOMM** is OFF. Should this occur, follow the instructions in section 7 to turn the **ZOMM** ON and the **ZOMM** will reconnect to your mobile phone.

9. Managing Calls

The **ZOMM**'s integrated speakerphone function lets you manage your calls hands-free.

Incoming Calls:

When receiving an incoming call, the **ZOMM** will vibrate, flash and then ring. Tap the **Z**-button:

- Once to answer and route the call to the **ZOMM**.
- Twice in a row to send the call to voicemail.



Making Calls:

To transfer an outgoing call to the **ZOMM**:

1. Place a call with your mobile phone.
2. When the call is ringing, tap the **Z**-button once to transfer the outgoing call to the **ZOMM**.



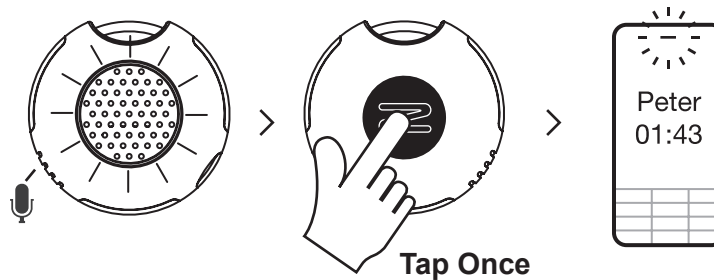
NOTE: If the **ZOMM**'s audio alerts are set to "Enable All," the **ZOMM** will ring audibly when you receive an incoming call (even if your phone is silenced). See section 5 for information on customizing your **ZOMM**.

Managing Calls (cont'd)

Active Calls:

During an active call, tap the **Z**-button:

- Once to transfer the call from your mobile phone to the **ZOMM**.
- Once again to transfer the call from the **ZOMM** to your mobile phone.
- Twice in a row to end the call.



Adjusting the Speakerphone Volume:

To change the volume of the **ZOMM**'s speaker, adjust your phone's volume controls up or down while talking on the **ZOMM**.

NOTE: When a call is active on either your phone or the **ZOMM**, the **ZOMM** will enter Active Call state and the **Z**-light will flash twice every few seconds.

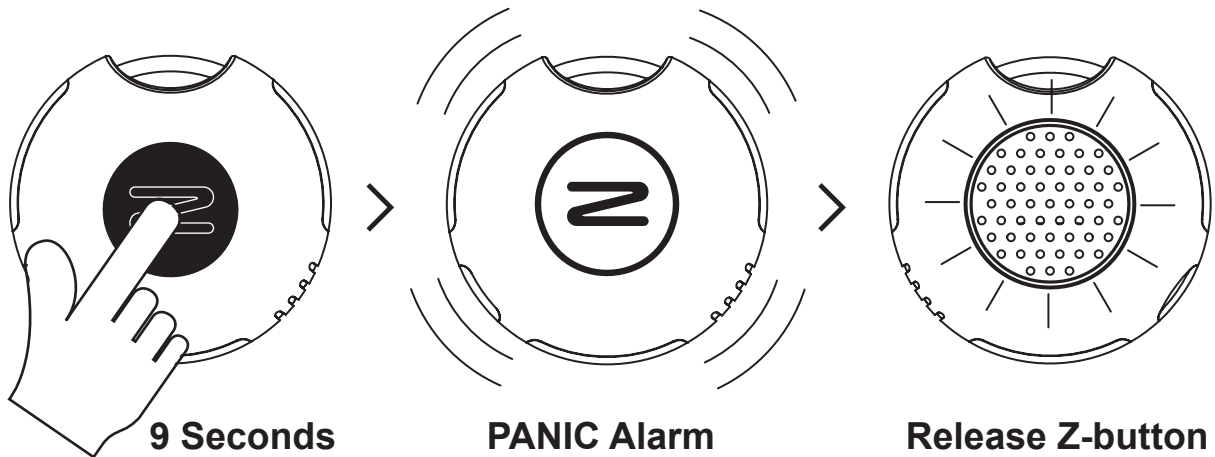
10. Using the PANIC Alarm

The **ZOMM** comes with a built-in PANIC alarm to draw attention to you in an emergency situation.

Before using the PANIC alarm, the **ZOMM** must be ON.

To trigger the PANIC alarm:

1. Press and hold the **Z**-button until the alarm sounds (9 seconds).
2. Immediately release the **Z**-button.



Triggering the PANIC alarm will not dial emergency services (*see section 11 for emergency dialing instructions*).

To cancel the PANIC alarm, tap the **Z**-button once.

NOTE: The PANIC alarm will automatically time out after 10 minutes.

WARNING: THE PANIC ALARM CAN CAUSE TEMPORARY OR PERMANENT HEARING LOSS IF PLACED CLOSE TO THE EAR. USE ONLY IN THE EVENT OF AN ACTUAL EMERGENCY.

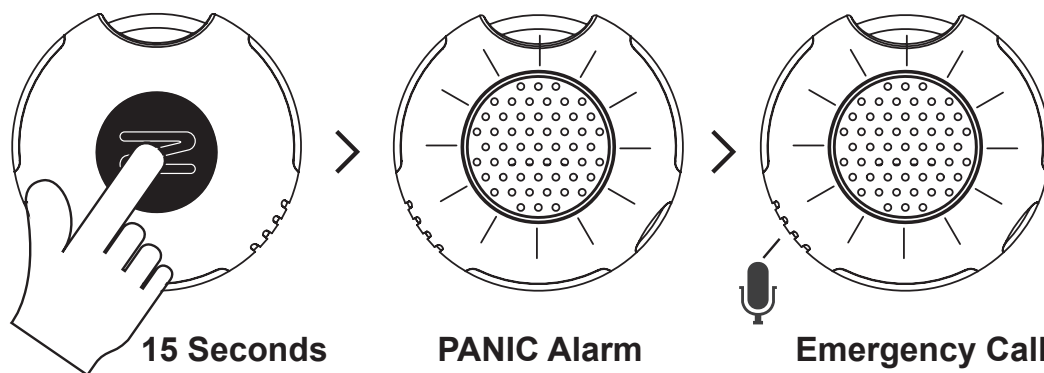
11. Placing an Emergency Call

To place an emergency call, the **ZOMM** must be ON, paired, and connected to your mobile phone, and your mobile phone must have cellular service.

To Place an Emergency Call:

1. Press and hold the **Z**-button for 15 seconds (*through the 6-second PANIC alarm*).
2. Release the **Z**-button after the **ZOMM** notifies you that it is dialing emergency services.

You will hear a recording from **ZOMM** saying, “Dialing emergency assistance.” The **ZOMM** will then initiate the emergency call through the connected mobile phone. The **ZOMM** will serve as a speakerphone for the emergency call.



When the call is initiated, a pre-recorded message is sent to the operator stating: “*This is an emergency call, do not hang up. If the caller does not speak after this recording, send emergency assistance to this phone’s location immediately.*” When the message completes, you will be able to communicate with the operator using the **ZOMM**. Please stay on the line and tell the operator your emergency, your location and other necessary information.

Pressing the **Z**-button during an emergency call will mute the **ZOMM**’s speaker, however, emergency services will still be able to hear you. To un-mute the speaker, press the **Z**-button again.

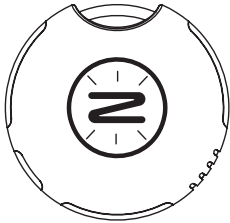
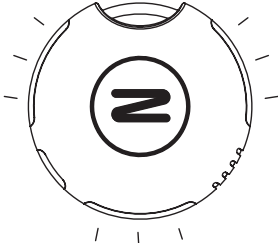
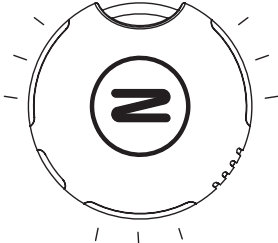
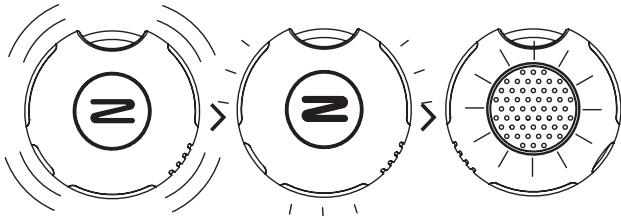
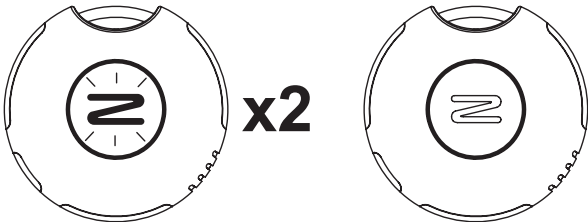
To end the Emergency Call:

End the call from your mobile phone. You cannot end an emergency call using the **ZOMM**.

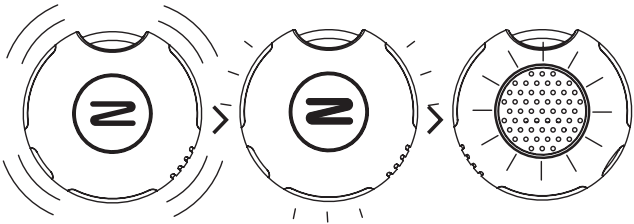
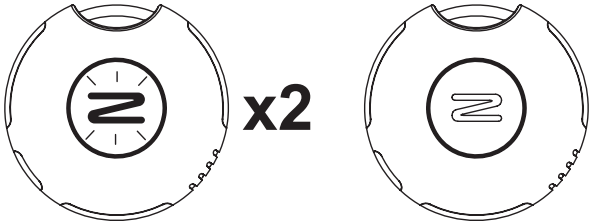
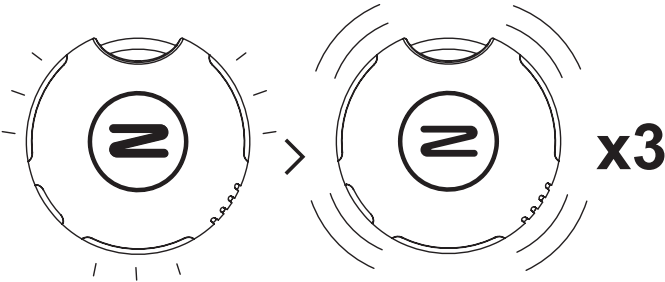
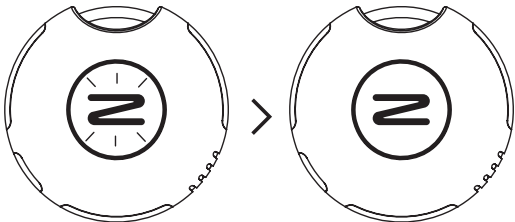
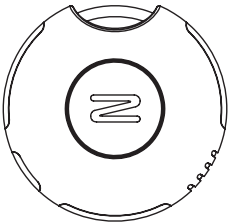
WARNING: ONLY USE THIS FEATURE IN THE EVENT OF AN ACTUAL EMERGENCY SITUATION.

** ZOMM uses the paired and connected mobile phone to dial emergency services via the Bluetooth wireless interface and requires cellular service. The emergency dialing feature may not work on all phones and on all networks. Always check your local listings for the correct emergency number for your current location and set the ZOMM’s emergency number accordingly. See section 5 for instructions on customizing the ZOMM.*

12. Operating Modes

<p>Connected</p>	<p>The Z-light flashes once every four seconds.</p>	
<p>Reconnecting</p>	<p>The Z-light and perimeter lights flash once every second. The ZOMM will automatically reconnect with the last-paired mobile phone if it is in range and the ZOMM is a trusted device.</p>	
<p>Discoverable</p>	<p>The Z-light and perimeter lights flash quickly.</p>	
<p>Incoming Call</p>	<p>The ZOMM vibrates and flashes when you receive a call. If your myZOMM audio settings are set to "Enable All," the ZOMM will also sound an audible ring. The Z-button can be used to answer or reject the call (see section 9).</p>	
<p>Active Call</p>	<p>The Z-light flashes twice every four seconds. The Z-button can be used to manage the call (see section 9).</p>	

Operating Modes (cont'd)

<p>Leash Alert</p>	<p>When separated from your phone, the ZOMM vibrates and flashes, then sounds an audible alarm (unless the audio alerts are set to "Disable"). Tap the Z-button once to cancel the alert.</p>	
<p>Idle</p>	<p>The Z-light flashes twice every four seconds. Tap the Z-button once to reconnect with the last paired mobile phone if it is in range.</p>	
<p>Low Battery</p>	<p>The Z-light and perimeter lights flash and the ZOMM vibrates briefly and sounds three short beeps every few minutes.</p>	
<p>Charging</p>	<p>The Z-light flashes once every second until fully charged. When the ZOMM is charged, the Z-light will remain lit.</p>	
<p>OFF</p>	<p>Neither the Z-light nor the perimeter lights are on or flashing.</p>	

13. myZOMM Settings and Button Presses

myZOMM Audio Alert Setting Details

	Disable All	Disable Ringer	Enable All
Vibrate and Flash	Yes	Yes	Yes
Leash Alarm	No	Yes	Yes
Incoming Call Ring	No	No	Yes

ZOMM Button Presses

	ON (Paired)	OFF (Paired)	Plugged In (ON, Paired)	Plugged In (OFF, Paired)
1st Beep (3 Seconds)	OFF	Reconnecting	OFF	Reconnecting
2nd Beep (9 Seconds)	PANIC Alarm	Discoverable	PANIC Alarm	Discoverable
3rd Beep (15 Seconds)	Emergency Call	New Discoverable	Update Mode	Update Mode

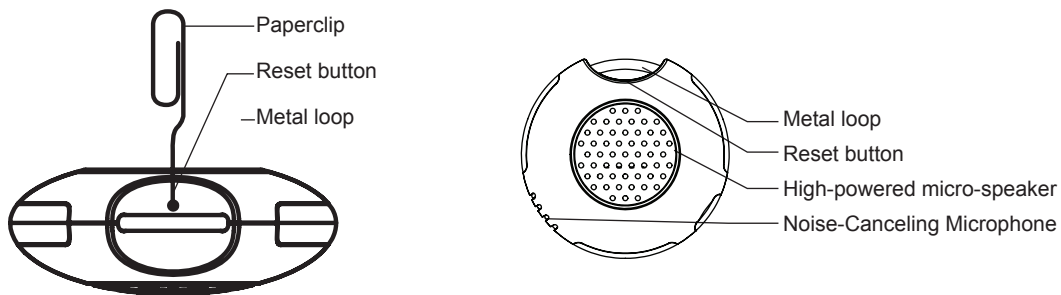
14. Resetting the ZOMM

Should the **ZOMM** become frozen or stop functioning properly, you can try resetting it. This will turn the **ZOMM** OFF. When the **ZOMM** is turned back ON, it will return to normal operating mode.

The reset button hole is located under the metal loop on the top of the **ZOMM**.

To reset the ZOMM:

1. Insert a paper clip into the reset button hole.
2. Gently press and release the reset button using the paper clip.
3. Turn the **ZOMM** ON.



If the **ZOMM** is still frozen after resetting, or if you have any questions, feel free to contact our Customer Support team at 1-888-821-0888 9am - 5pm PST Monday to Friday or submit a ticket at: <http://support.zomm.com> for assistance.

15. Troubleshooting

My ZOMM keeps beeping every few minutes.

When the battery level is low, the **ZOMM** will alert you by sounding three short beeps every few minutes.

Be aware that if your battery gets too low, some critical **ZOMM** features such as the PANIC alarm and emergency call may not operate correctly. A low battery may cause the **ZOMM** to shut off unexpectedly. We recommend that you keep the **ZOMM** fully charged and that you recharge it immediately after receiving the low battery alert.

Can I use my ZOMM and my *Bluetooth* headset or car kit at the same time?

If you want to use your car-kit or headset together with the **ZOMM**, you need to know how many active *Bluetooth* connections your phone can handle simultaneously.

Most mobile phones allow only one active hands-free connection at any given time. However, as *Bluetooth* technology grows in popularity, some newer phones include the ability to have more than one active *Bluetooth* connection.

If your phone accommodates two or more active *Bluetooth* connections, you should be able to use the **ZOMM** and your headset, car-kit or other devices without issue. Whichever device you answer or manage the call from will control the active call.

If your phone only supports one active *Bluetooth* connection at a time, here's how you can use both the **ZOMM** and your car kit or headset in a complementary manner:

1. Turn OFF the **ZOMM** (by pressing and holding the **Z**-button until the first beep) before starting your vehicle or connecting with your headset.
2. Turn the **ZOMM** back ON (by pressing and holding the **Z**-button until the first beep) as you exit your vehicle or after disconnecting/powering off your headset.

When you turn the **ZOMM** back ON, it will automatically reconnect with your mobile phone.

Troubleshooting (cont'd)

My ZOMM no longer reconnects with my phone when I turn it on.

If the **ZOMM** is no longer reconnecting with your mobile phone when you turn it on, you will likely need to make a new pairing with your phone. This means that you will 'forget' or 'delete' **ZOMM** from your mobile phone before creating a new pairing with the **ZOMM**. Here's how to do it.

Before you begin:

1. Ensure that the **ZOMM** is fully charged.
2. Make sure the **ZOMM** is turned OFF and not plugged into a charger or computer (none of the lights should be ON or flashing).

On your phone:

1. Navigate to your phone's *Bluetooth* Menu.
2. Delete, forget or remove the **ZOMM** from the list of paired or trusted *Bluetooth* devices. After this step, the **ZOMM** should not appear under the list of *Bluetooth* devices on your mobile phone.

Pairing and connecting your phone with the ZOMM with most mobile phones:

1. On the **ZOMM**, press and hold the **Z**-button until you hear the third beep (15 seconds) and the perimeter lights are flashing quickly (this makes the **ZOMM** "new" and puts it into discoverable mode so your phone find it in step 3).
2. On your mobile phone, confirm that the *Bluetooth* feature is ON.
3. Select the option on your mobile phone to search for *Bluetooth* devices.
4. Select the **ZOMM** from the list of found devices. The **ZOMM** will appear with either the name "**ZOMM**" or the name that you chose using the **myZOMM** software.
5. If your phone requires a PIN or Passkey, enter: 0000.
6. If prompted to connect, select "Yes," "Connect," or "Accept."

The **Z**-light will flash once every few seconds to let you know that the **ZOMM** is connected to your phone. Your phone and **ZOMM** should now work properly again.

Troubleshooting (cont'd)

My ZOMM just flashes and doesn't automatically reconnect when I turn it ON.

If the **ZOMM** flashes in reconnecting mode when you turn it back ON, but does not automatically reconnect with your phone, the **ZOMM** may need to be added to your phone's trusted devices list. To add the **ZOMM** to this list, navigate to your phone's *Bluetooth* menu and locate the **ZOMM**. Locate the options or settings menu for the **ZOMM** and ensure that it is set as a trusted device, or to allow automatic reconnections.

There is no sound from my ZOMM or my phone during a call.

If a call is started and you are unable to hear audio from your phone or the **ZOMM**, tap the **ZOMM**'s **Z**-button once to route the audio to one of the devices. This action will typically correct the issue and make the call route correctly.

Phones known to have exhibited this behavior include:

- Samsung Blackjack
- LG Chocolate Touch
- Samsung U430
- LG VX9900
- Samsung Propel

Incoming calls are sent to my ZOMM when I answer the call with my phone.

Some phones will automatically send the call to the **ZOMM** when an incoming call is answered using the mobile phone. If this occurs with your phone, you can transfer the call back to your phone by tapping the **Z**-button once.

Phones known to have exhibited this behavior include:

- Samsung SCH-T729
- Motorola i776w
- Motorola Q
- Nokia Series 40

16. Warnings

WARNINGS:

- Keep the **ZOMM** device out of reach of children and pets.
- The **ZOMM** device's alarms are extremely loud - heed all acoustic warnings when operating the **ZOMM** device.
- You are solely responsible for using the **ZOMM** and your mobile phone in compliance with any laws relating to the use of mobile phones while driving.
- Do not expose the **ZOMM** device to liquid, moisture, fire, open flames, or extreme temperatures.
- Failure to properly care for the **ZOMM** device voids all warranties and may increase the risk of serious injury or death and damage to the **ZOMM** device and other devices.
- Failure to heed all electrical safety precautions can result in serious injury, death from electric shock, fire or may result in permanent damage to the **ZOMM** device.
- Failure to heed all acoustic safety precautions can result in serious injury to the ear or permanent loss of hearing.
- **ZOMM** advises that you keep your **ZOMM Wireless Leash** fully charged. Should your **ZOMM's** battery reach a low or critical level, some features such as the PANIC alarm may cause the device to shut off unexpectedly.
- **ZOMM** is not responsible for emergency calls that are unable to route when using the emergency dialing feature.

Support for certain features may be dependent upon your mobile phone; please check the compatibility of your mobile phone at <http://zomm.com>.

If you have any questions or would like assistance with your **ZOMM Wireless Leash**, please contact our Customer Support team at 1-888-821-0888 9am-5pm PST Monday to Friday or submit a ticket at: <http://support.zomm.com>

17. One Year Limited Warranty

ZOMM, LLC (“ZOMM”) extends the following limited warranty for its ZOMM Wireless Leash. ZOMM’s warranty obligations are limited to the specific terms set forth below:

One Year Limited Warranty. ZOMM warrants to the original retail purchaser (“you”) that the ZOMM Wireless Leash will be free from defects in materials and workmanship for a period of one (1) year from the date of your original purchase (the “Warranty Period”), subject to specific exclusions, identified below.

What Are The Limits Of ZOMM’s Obligations And Liabilities under this Warranty? EXCEPT FOR THE EXPRESS LIMITED WARRANTY ZOMM HAS PROVIDED ABOVE, YOU TAKE THE PRODUCT AND ANY ACCESSORIES “AS IS.” ZOMM MAKES NO OTHER WARRANTY OR REPRESENTATION CONCERNING THE PRODUCT, AND EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF WHATEVER KIND OR NATURE, INCLUDING BUT NOT LIMITED TO ANY AND ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. If ZOMM cannot lawfully disclaim or exclude implied warranties under applicable law, then to the maximum extent possible the duration of such implied warranties shall expire on expiration of the warranty period.

If There Is A Breach Of The Limited Warranty Are There Limits On My Remedies? THE “REPAIR, REPLACE, OR REFUND” REMEDIES SET OUT BELOW ARE YOUR EXCLUSIVE REMEDIES, AND ZOMM SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND, INCLUDING (i) DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, CONSEQUENTIAL, AND SIMILAR DAMAGES, (ii) ANY LOSS OF ANTICIPATED PROFITS OR BENEFITS, (iii) DAMAGES ARISING FROM ANY TORT (INCLUDING NEGLIGENCE OR GROSS NEGLIGENCE) OR FAULT COMMITTED BY ZOMM, ITS AGENTS OR EMPLOYEES, (iv) DAMAGES ARISING FROM THE INABILITY OF THE ZOMM WIRELESS LEASH TO PLACE AN EMERGENCY PHONE CALL, (v) DAMAGES ARISING FROM THE INABILITY OF THE ZOMM WIRELESS LEASH’S PANIC ALARM FEATURE TO PREVENT AN ASSAILANT FROM CAUSING HARM TO THE USER, (vi) DAMAGES ARISING FROM THE LOSS OR THEFT OF A BLUETOOTH DEVICE PAIRED TO THE ZOMM WIRELESS LEASH, OR (iv) ANY OTHER DAMAGE, INCLUDING DAMAGE RESULTING (a) FROM THE PURCHASE, USE, OR MISUSE OF THE PRODUCT, (b) FROM ANY INABILITY TO USE THE PRODUCT OR OTHER ASSOCIATED EQUIPMENT, (c) FROM LOSS OF DATA OR DATA CONFIDENTIALITY ASSOCIATED WITH THE PRODUCT, OR (d) FROM THE COST OF SUBSTITUTE EQUIPMENT. Some States do not allow limitations on how long an implied warranty lasts, do not allow the exclusion or limitation of incidental or consequential damages, and/or do not allow other similar limitations on damages, so the above limitations or exclusions may not apply to you.

What Specifically Does this Warranty Include, and What Does it Exclude? This limited warranty covers all materials and all workmanship embodied in the ZOMM Wireless Leash only. The limited warranty does not extend to any other items, and does not extend, for example, to (i) the belt clip, (ii) the keychain clip, (iii) the micro-USB cable, (iv) the micro-USB wall charger, (v) the fitted charger bag, (vi) data stored on the product that may be lost or corrupted, or (vii) cosmetic damage to the product, that does not affect the product’s functionality (the “Excluded Items”). ZOMM will not provide warranty service for Excluded Items.

This Limited Warranty also does not apply to hardware or software products that do not bear the “ZOMM” brand, even if these non-ZOMM products are packaged or sold with the ZOMM Wireless Leash. Please review documentation for these non-ZOMM products, as they may be covered by their own, separate warranties.

Who Enjoys The ZOMM Wireless Leash Product Warranty? ZOMM extends this warranty only to you, the original retail purchaser of the ZOMM Wireless Leash. If you transfer ownership of the product to someone else, the limitations set out above will continue to apply, but ZOMM will not provide warranty service to the product’s new owner.

What Remedies Are Available: i.e., What Will ZOMM Do If The Product Presents A Defect? If a defect arises and you submit a valid claim to ZOMM within the Warranty Period, then ZOMM, at its option, will either (1) repair the ZOMM product at no charge, using new or refurbished replacement parts, (2) exchange the ZOMM product with a product that is new (or that has been manufactured from new or serviceable used parts) and that is at least functionally equivalent to your original ZOMM product, or (3) refund to you the purchase price of your ZOMM product.

Will This Warranty Apply To Replacement Parts? If ZOMM repairs or replaces your product, ZOMM warrants the replacement products or parts against defects in materials and workmanship for that period of time ending on the expiration date of the Warranty Period on the original product. When ZOMM replaces a product or part, the replacement item becomes your property, while the replaced item becomes ZOMM’s property. When a refund is given, your product becomes ZOMM’s property.

One Year Limited Warranty (cont'd)

What Steps Should Be Taken To Obtain Warranty Service? If, after following the instructions in the user's manual, you are certain that the Product is defective, please take the following steps:

1. Contact the retailer where you purchased the Product.
2. Disconnect the battery from the Product.
3. Pack the Product carefully (preferably in its original packaging).
4. Include in the packaging all parts, accessories, manuals, and other materials originally packaged with the Product.
5. Include in the packaging a copy of the original sales receipt or other evidence of the date of original purchase.
6. Include in the packaging a note (i) that describes the defect that has caused you to return the product, and (ii) that includes a day-time phone number where you can be reached.
7. Return the packaged Product to the retailer where you purchased the Product.
8. If you send the packaged product through a postal carrier, at your option, either insure the shipment, or accept the risk if the product is lost or damaged in shipment.

Will Warranty Service Cost Me Anything? If you choose to ship the Product, you will be responsible for the incidental costs of shipping for warranty service and, if you choose to insure the shipment, of insurance. ZOMM will return-ship to you products that have been repaired or replaced under warranty, and will pay shipping charges if you use an address in the United States (excluding Puerto Rico and U.S. possessions and territories). Otherwise, ZOMM will ship the product to you freight collect. ZOMM assumes no risk for damage to or loss of the product in transit.

If ZOMM Determines that a Problem Is Not Covered under Warranty Service, What Will Happen? If ZOMM determines that the problem you have identified is not covered under this Limited Warranty, ZOMM will notify you, and inform you of service alternatives that are available to you on a fee basis. You will then have the option of (a) obtaining a return of the product (with associated shipping costs charged to you), or (b) engaging us to perform service on a fee basis.

Will ZOMM Extend The Warranty Period While My ZOMM Wireless Leash Is Undergoing Warranty Service? The Warranty Period is not extended during the period of warranty service.

What about Data Stored on My ZOMM Wireless Leash? ZOMM is not responsible for lost or corrupted data. Before you replace parts or return your ZOMM product for warranty service, make sure to retain a copy of any data stored on the device. You should also remove any confidential or sensitive information stored on the product. This Limited Warranty does not cover the recovery, safeguarding, or reinstallation of programs, data, ringtones, audio recordings, or other information you may store on your ZOMM product.

If the Product is Damaged through Misuse, Will the Warranty Still Apply? ZOMM's Limited Warranty does not apply to damage that is caused: (a) by accident, abuse, misuse, or misapplication of the product; (b) by product installation or programming that does not comply with instructions provided in the owner's manual; (c) by service performed by anyone other than an authorized ZOMM service center (acting in the course of fulfilling obligations under this Limited Warranty); (d) by use in conjunction with equipment, parts, conversion kits, subassemblies, or systems not manufactured by, or not approved in writing by ZOMM; or (e) where the ZOMM Wireless Leash's warranty/quality stickers, product serial numbers, identification plates, or electronic serial numbers have been removed, altered or rendered illegible.

Does this Warranty Apply Outside the United States? This warranty is void outside the United States of America and Puerto Rico.

Effect of Warranty. This warranty gives you specific legal rights, and you may also have other rights, which vary from State to State.

Retailer Programs. The retail outlet where you purchased your ZOMM Wireless Leash may offer programs designed to supplement, enhance, or act as an alternative to the protections that you, the original retail purchaser, hold under this Limited Warranty (collectively, "Retailer Programs"). You are free to participate in Retailer Programs, in your discretion. Where this Limited Warranty applies, you will be entitled to benefits (a) from the retailer offering the applicable Retailer Program and (b) from ZOMM under this Limited Warranty. Unless ZOMM expressly informs you otherwise, ZOMM does not sponsor, and is not in any way responsible for, Retailer Programs.

No Modifications. No ZOMM reseller, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If you receive retailer advertising, statements, or other information that conflicts with this Limited Warranty, whether oral or written, you should not rely on such statements.

Connection between Product Pricing and Limited Warranty. This Limited Warranty allocates risk of product failure between ZOMM and you, and ZOMM's pricing of the ZOMM product reflects this allocation of risk and the limitations of liability contained in this Limited Warranty.

Effect of Headings. ZOMM has provided bolded headings in the provisions of this Limited Warranty for convenience only, and these headings shall have no legal effect.

18. Safety Information

General Device Safety:

- Keep your **ZOMM** out of reach of children and pets.
- This **ZOMM's** alarms are extremely loud - heed all acoustic warnings when operating your Wireless Leash.
- This **ZOMM** is not intended for use as a hands-free device (speakerphone) while driving or operating machinery.
- Do not expose your **ZOMM** to liquid, moisture, fire, open flames, or extreme temperatures.

Device Safety While Cabled:

- Use only the AC adapter provided.
- Confirm that our electrical power outlet provides the type of power as indicated on your AC adapter.
- Do not use non-standard power sources.
- Do not overload your power source or extension cord.
- Protect cords and cables from being walked on.
- Do not bend, pull, tug, or stress cords or cables.
- Do not expose cords or cables to heat or cold.
- Keep children and pets away from cords and cables.
- When disconnecting cords and cables, pull by the plug and not by the cord or cable.
- Unplug your Wireless Leash when not in-use for long periods of time or during lightning storms.
- If your cord or cable becomes damaged, stop using it and purchase a replacement cord or cable.

Battery Safety:

- Your **ZOMM** is a battery powered device and contains a lithium polymer battery. To reduce the risk of injury:
- Keep **ZOMM** Wireless Leash out of reach of children and pets.
- Do not heat, open, puncture, or damage batteries.
- Do not throw Wireless Leash or its batteries into the fire.
- Charge only with the AC charging cable provided.
- Do not charge your **ZOMM** for over 10 hours.

Device Interference:

Before entering a hospital, boarding any aircraft, entering a blast area, or packing your ZOMM Wireless Leash in your luggage, make sure that your Wireless Leash is powered OFF.

Speaker and Acoustic Safety:

Extended exposure to high volumes may result in temporary or permanent hearing loss. To prevent temporary or permanent hearing damage:

- Keep Wireless Leash out of reach of children and pets.
- NEVER place Wireless Leash near your head or ears.

Emergency Dialing Considerations:

Always check your local listings for the correct emergency number for your current location and configure your ZOMM accordingly.

Indicator Lights and Optical Safety:

Extended exposure to bright light may result in temporary or permanent vision loss. To prevent temporary or permanent vision damage:

- Keep Wireless Leash out of reach of children and pets.
- NEVER place Wireless Leash near your eyes.
- NEVER look directly into Wireless Leash's light pipes.

Environmental Considerations:

After the implementation of the European Directive 2002/96/EU in the national legal system, the following applies: Electrical and electronic devices may not be disposed of with domestic waste. Consumers are obliged by law to return electrical and electronic devices at the end of their service lives to the public collecting points set up for this purpose or point of sale. Details to this are defined by the national law of the respective country. This symbol on the product, the instruction manual or the package indicates that a product is subject to these regulations. By recycling, reusing the materials or other forms of utilizing old devices, you are making an important contribution to protecting our environment.

- Regulatory Information
- Patent Information
- Customer support
- Limited warranty

19. Regulatory Information

FCC, Industry Canada, and CE Notices:

This product is CE marked according to the provisions of the R&TTE Directive (99/5/EC) and is in compliance with the essential requirements and other relevant provisions of the Directive 1999/5/EC.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

In compliance with Industry Canada regulations, technical specifications have been provided in a declaration of conformity. This does not imply that industry Canada approved the equipment.

Caution: Changes or modifications to this **ZOMM** device not expressly approved by the party responsible for compliance could void the user's authority to operate it. For more information, please visit <http://zomm.com>.

Bluetooth Wireless Compatibility:

This **ZOMM** device supports the following Bluetooth wireless protocols and profiles:

- Bluetooth core technology v2.1+EDR
- Hands-Free Profile (HFP) v1.5 headset role
- Headset Profile (HSP) v1.2 headset role

Bluetooth Wireless Interoperability:

This **ZOMM** device is designed to be interoperable with all Bluetooth wireless products that support compatible profiles and roles including:

- Bluetooth core technology v3.0, v2.1+EDR, v2.0 +EDR, v1.2
- Bluetooth master and slave roles
- Bluetooth Hands-Free Profile (HFP) v1.5 and prior headset (HS) role
- Bluetooth Headset Profile (HS) v1.2 and prior headset (HS) role

20. Other Information

Patents Pending

Trademarks:

- (1) Bluetooth® is a trademark owned by Bluetooth SIG, Inc. and is used by the manufacturer under license.
- (2) ZOMM™ and Wireless Leash™ are trademarks of ZOMM, LLC. All rights reserved.
- (3) Microsoft® is a registered trademark of Microsoft Corporation.
- (4) Blackberry® is a registered trademark of Research in Motion, Inc.
- (5) Palm® is a registered trademark of Palm, Inc.
- (6) Nokia® is a registered trademark of Nokia Corporation
- (7) mytouch 3G® is a registered trademark of Deutsche Telekom AG
- (8) Motorola® is a registered trademark of Motorola, Inc.
- (9) iPhone® is a registered trademark of Apple, Inc.

FCC/Industry Canada Notice: This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
 - (2) This device must accept any interference received, including interference that may cause undesired operation.
- In compliance with Industry Canada regulations, technical specifications have been provided in a declaration of conformity. This does not imply that Industry Canada approved the equipment.

Caution: Changes or modifications to the ZOMM™ device not expressly approved by the party responsible for compliance could void the user's authority to operate it.

ZOMM is not responsible for emergency calls that are unable to route when using the emergency dialing feature.

User Manual: The complete user and safety manual is available at <http://zomm.com/usermanual>