



Quick Installation Guide



TPA-311

1.01

Table of Contents

English	1
Before You Start	1
2. How to Install	2
Technical Specifications	3
Troubleshooting	4



Package Contents

- TPA-311
- Multi-Language Quick Installation Guide
- Power Adapter (7.5V, 1A)
- Cat.5 Ethernet Cable (1.5 m/4.92 ft.)

System Requirements

- Ethernet enabled device (e.g. PC, router)
- Existing RG-59/U Coaxial cabling

- Connect an Ethernet cable from Ethernet1 or Ethernet2 on the TPA-311 to the Ethernet port on your PC or Ethernet-enabled device.
- Connect a coaxial cable from the HPNA port on the TPA-311 to the F-type connector on the wall
- Connect a coaxial cable from the HPNA port on the TPA-311 to the F-type connector on your TV set.
- **4.** Connect the **AC Power Adapter** to the TPA-311 and then to a power outlet.



5. Verify that PWR, LAN1 or LAN2 and HPNA LEDs are lift.



Your Installation is complete

For detailed information regarding the **TPA-311** configuration and advanced settings, please refer to the Troubleshooting section or TRENDnet's website at http://www.trendnet.com.

Register Your Product

To ensure the highest level of customer service and support, please take a moment to register your product Online at: www.trendnet.com/register

Thank you for choosing TRENDnet

Technical Specifications

Standards	HomePNA 3.1 over Coaxial Cable IEEE 802.3, IEEE 802.3u ITU-T G.9954
Interface	HomePNA Coax: F-Type Female Coax TV Coax: F-Type Female Coax Connector 2 x 10/100Mbps Auto-MDIX Ports
Data Transfer Rate	Fast Ethernet: 100Mbps (half-duplex), 200Mbps (full-duplex) HPNA: Up to 256Mbps (PHY Rate), Up to 144Mbps (Throughput)
Flash Memory	1024Kb
Max Attenuator	60db@64Mbps
Point to Multipoint	10 clients per band (CG3210 Environment) 8 clients per band (Mix: CG3210, CG3110, CG3010)
Quality of Service	802.1p Priority Queue, TOS, Tag-based VLAN Pass through QoS, Guaranteed QoS on HomePNA 3.1 parameterized QoS
Diagnostic LEDs	PWR: Lights green when adapter is receiving power LAN1/LAN2: Lights green when the Ethernet port is connected successfully. Blinks green when data is being transmitted or received. HPNA: Lights green when the HPNA port is connected successfully. Blinks green when data is being transmitted or received.
Distances	HPNA: 1600 meters Ethernet: 100 meters
Power Adapter	Output: 7.5V DC, 1A
Power Consumption	4.5W(max)
Dimensions	118.47 x 82.13 x 30 mm (4.664 x 3.233 x 1.18 in)
Weight	0.14kg (5 oz.)
Temperature	Operating: 0° ~ 40° C (32° ~ 104° F) Storage: -10° ~ 65° C (14° ~ 149° F)
Humidity	10% ~ 95%, non-condensing
Certifications	CE, FCC

Troubleshooting

After connecting the TPA-311 to a power outlet, the PWR LED does not turn on.

- 1. Check the connection of the external power adapter to the TPA-311 and the power outlet.
- 2. Check that the power outlet is receiving power.

The PWR LED is on, but the LAN LED does not turn on. What should I do?

- Make sure the Ethernet cable is firmly connect on both the TPA-311 and the opposing connection.
- 2. Try another Ethernet cable.
- 3. The maximum distance for Ethernet is 100 meters (333 feet). Do not use an Ethernet cable longer than 100 meters.

The PWR LED is on, but the HPNA LED does not turn on. What should I do?

- 1. Make sure the Coaxial cable is firmly connected on both the TPA-311 and the F-connector.
- Second, the maximum distance is 1600 meters (5,249 feet). Do not use a Coaxial cable longer than 1600 meters.

If you still encounter problems or have any questions regarding the **TPA-311**, please contact TRENDnet's Technical Support Department.

Product Warranty Policy

Limited Warranty

TRENDnet warrants its products against defects in material and workmanship, under normal use and service, for the following lengths of time from the date of purchase.

TPA-311 - 2 Year Limited Warranty

AC/DC Power Adapter, Cooling Fan and Power Supply carry a 1 year limited warranty

If a product does not operate as warranted during the applicable warranty period, TRENDnet shall reserve the right, at its expense, to repair or replace the defective product or part and deliver an equivalent product or part to the customer. The repair/replacement unit's warranty continues from the original date of purchase. All products that are replaced become the property of TRENDnet. Replacement products may be new or reconditioned. TRENDnet does not issue refunds or credit. Please contact the point-of-purchase for their return policies.

TRENDnet shall not be responsible for any software, firmware, information, or memory data of customer contained in, stored on, or integrated with any products returned to TRENDnet pursuant to any warranty.

There are no user serviceable parts inside the product. Do not remove or attempt to service the product by any unauthorized service center. This warranty is voided if (i) the product has been modified or repaired by any unauthorized service center, (ii) the product was subject to accident, abuse, or improper use (iii) the product was subject to conditions more severe than those specified in the manual.

Warranty service may be obtained by contacting TRENDnet within the applicable warranty period and providing a copy of the dated proof of the purchase. Upon proper submission of required documentation a Return Material Authorization (RMA) number will be issued. An RMA number is required in order to initiate warranty service support for all TRENDnet products. Products that are sent to TRENDnet for RMA service must have the RMA number marked on the outside of return packages and sent to TRENDnet prepaid, insured and packaged appropriately for safe shipment. Customers shipping from outside of the USA and Canada are responsible for return shipping fees. Customers shipping from outside of the USA are responsible for custom charges, including but not limited to, duty, tax, and other fees.

WARRANTIES EXCLUSIVE: IF THE TRENDNET PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, THE CUSTOMER'S SOLE REMEDY SHALL BE, AT TRENDNET'S OPTION, REPAIR OR REPLACE. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TRENDNET NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION MAINTENANCE OR USE OF TRENDNET'S PRODUCTS.

TRENDNET SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLECT, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO REPAIR OR MODIFY, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING, OR OTHER HAZARD.

LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW TRENDNET ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATE, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT TRENDNET'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

Governing Law: This Limited Warranty shall be governed by the laws of the state of California.

Some TRENDnet products include software code written by third party developers. These codes are subject to the GNU General Public License ("GPL") or GNU Lesser General Public License ("LGPL").

Go to http://www.trendnet.com/gpl or http://www.trendnet.com Download section and look for the desired TRENDnet product to access to the GPL Code or LGPL Code. These codes are distributed WITHOUT WARRANTY and are subject to the copyrights of the developers. TRENDnet does not provide technical support for these codes. Please go to http://www.gnu.org/licenses/gpl.txt or http://www.gnu.org/licenses/lgpl.txt for specific terms of each license.

PWP05202009v2

Certifications

This equipment has been tested and found to comply with FCC and CE Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received. Including interference that may cause undesired operation.





Waste electrical and electronic products must not be disposed of with household waste. Please recycle where facilities exist. Check with you Local Authority or Retailer for recycling advice.



NOTE: THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

ADVERTENCIA

En todos nuestros equipos se mencionan claramente las caracteristicas del adaptador de alimentacón necesario para su funcionamiento. El uso de un adaptador distinto al mencionado puede producir daños físicos y/o daños al equipo conectado. El adaptador de alimentación debe operar con voltaje y frecuencia de la energia electrica domiciliaria existente en el pais o zona de instalación.



Product Warranty Registration

Please take a moment to register your product online. Go to TRENDnet's website at http://www.trendnet.com/register