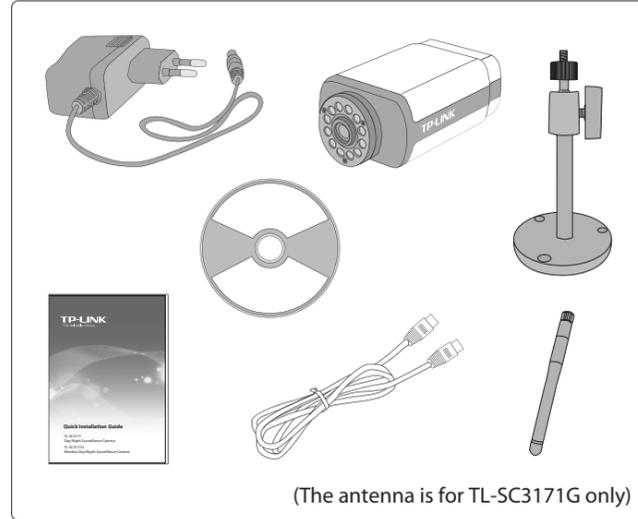


## 1 Package Contents

**Note:** The product model shown in this QIG is TL-SC3171G, as an example.



(The antenna is for TL-SC3171G only)

### System Requirement

The following operating systems are supported:

- Windows 2000      • Windows 2003      • Windows XP
- Windows Vista    • Windows 7            • Mac

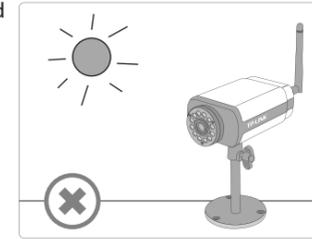
The following browsers are supported:

- Internet Explorer 6 or higher
  - Safari                              • Firefox                      • Chrome
- (\*Windows and Internet Explore Browser are recommended.)

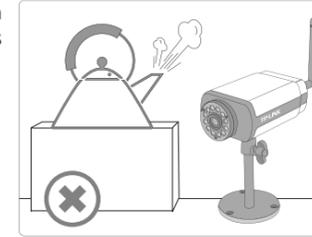
7106503246

## 2 Warning Before Installation

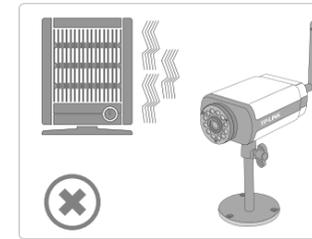
• Do not keep the Camera exposed to direct sunlight.



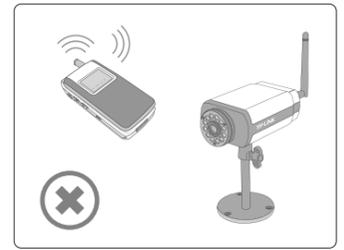
• Do not place the Camera in high humidity environments such as in a kitchen.



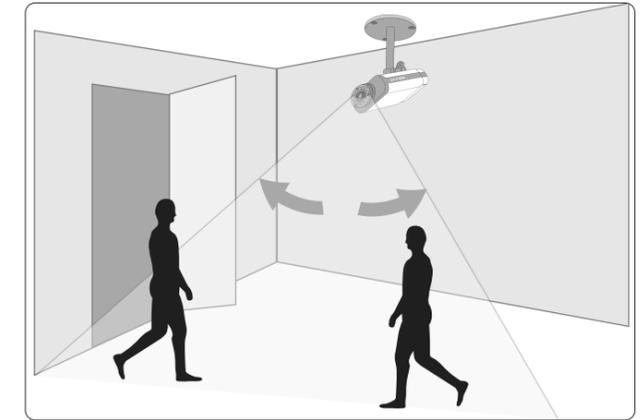
• Do not place the Camera where there are high temperatures such as near an oven.



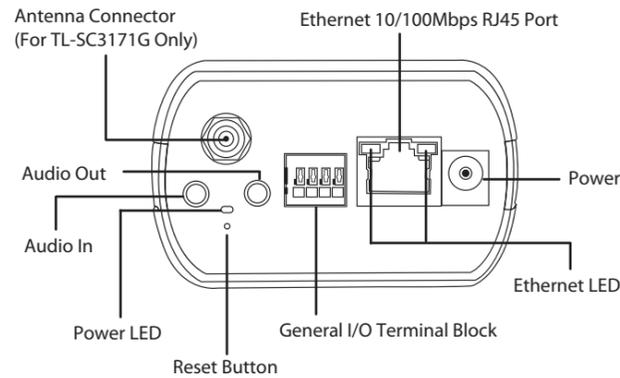
• Do not place the Camera near devices that emit radio waves, such as mobile phones.



• It is recommended to mount the Camera where objects often pass, and the direction towards the door or passage is much better, see the illustration below:

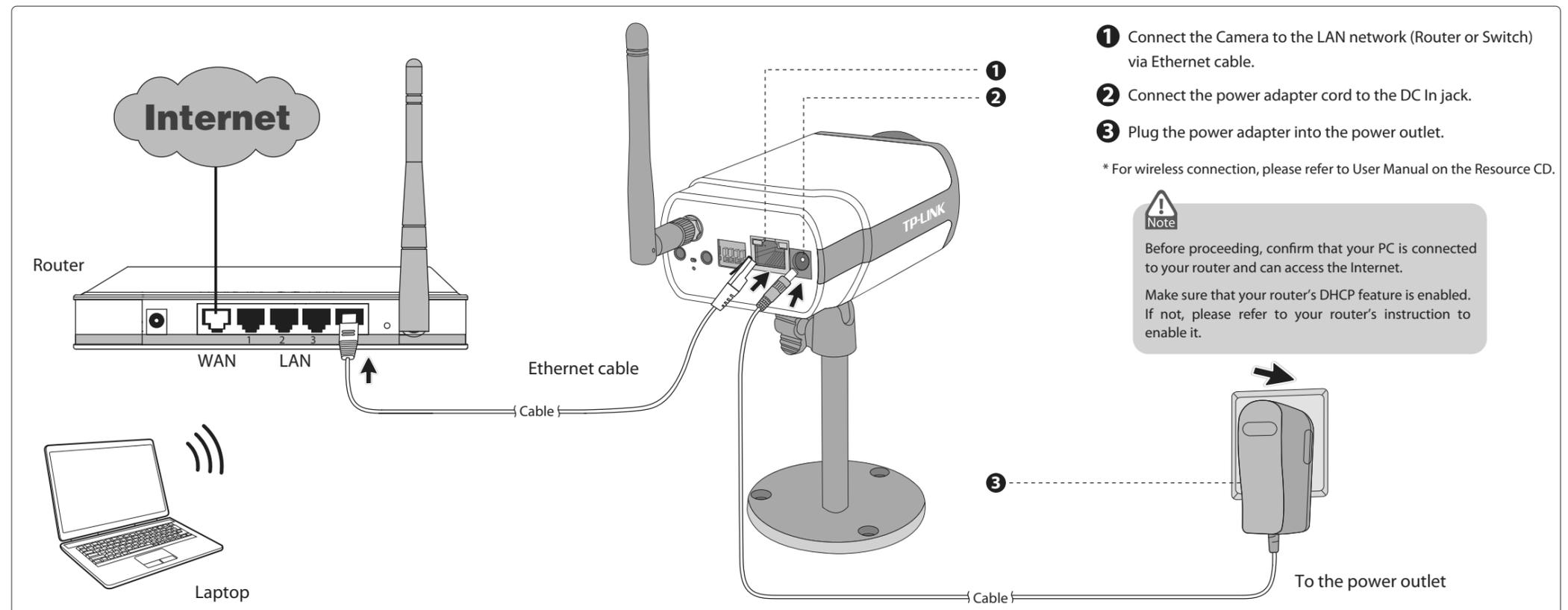


## 3 Physical Description



Item	Description
Power LED	<ul style="list-style-type: none"> <li>• <b>Solid:</b> The electrical power is on.</li> <li>• <b>Off:</b> There is no electrical power.</li> </ul>
Ethernet LED	<ul style="list-style-type: none"> <li>• <b>Solid:</b> The Ethernet port is linked, but there is no activity.</li> <li>• <b>Blinking:</b> There is traffic between the Ethernet port and the network.</li> <li>• <b>Off:</b> There is no network connection.</li> </ul>

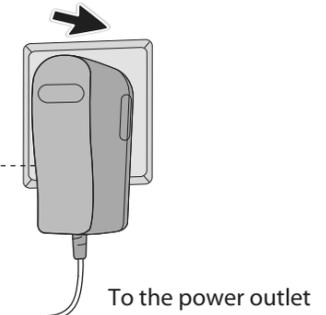
## 4 Hardware Connection



- 1** Connect the Camera to the LAN network (Router or Switch) via Ethernet cable.
- 2** Connect the power adapter cord to the DC In jack.
- 3** Plug the power adapter into the power outlet.

\* For wireless connection, please refer to User Manual on the Resource CD.

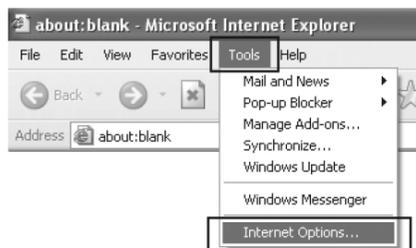
**Note**  
Before proceeding, confirm that your PC is connected to your router and can access the Internet. Make sure that your router's DHCP feature is enabled. If not, please refer to your router's instruction to enable it.



## 5 PC Configuration

The configuration is similar in Windows XP/Vista/7. Here we take Internet Explorer 6.0 in Windows XP for example.

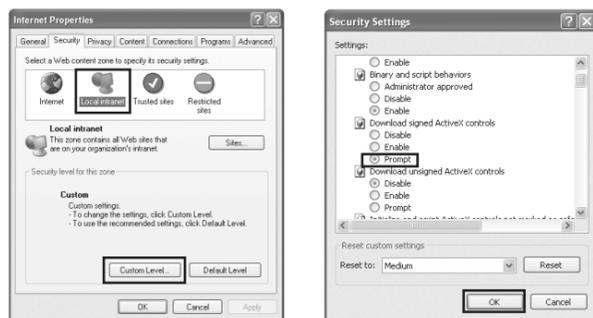
- 1 Open IE browser. Click **"Tools"**, then select **"Internet Options..."**



- 2 Click **"Security" -> "Internet" -> "Custom Level..."**. Find the item **"Download signed ActiveX controls"** and check **"Prompt"**. Click **"OK"**.

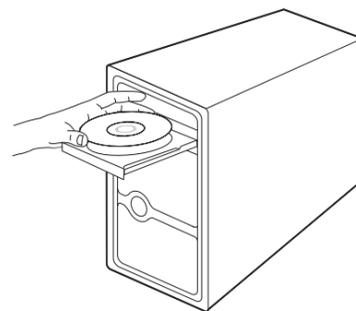


- 3 Click **"Security" -> "Local Intranet" -> "Custom Level..."**. Find the item **"Download signed ActiveX controls"** and check **"Prompt"**. Click **"OK"**.



## 6 Software Installation

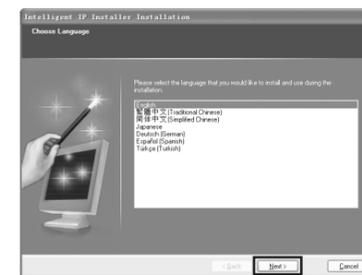
- 1 Insert the provided Resource CD into your CD-ROM drive.



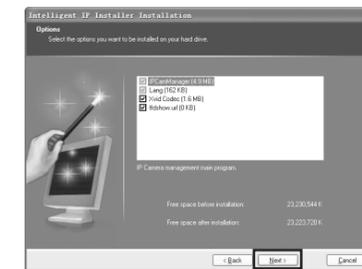
- 2 The Setup Wizard will automatically pop up, then click **"Intelligent IP Installer"**.



- 3 The Intelligent IP Installer window will appear. Click **"Next"**.



- 4 Select the optional program as needed. The default setting is highly recommended. Click **"Next"**.



Click **"Finish"** to complete the setup.

## 7 Access the Camera using IP Installer

- 1 Click the icon of **Intelligent IP Installer** on the computer's Desktop.



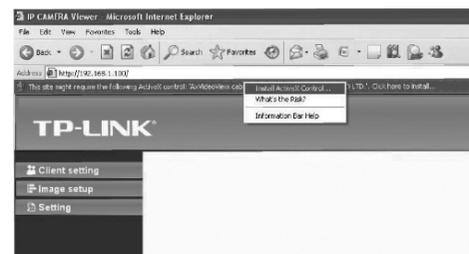
Click **"Search"**, the main page will show up listing all active TP-LINK camera devices. You can find the MAC address of the Camera on its label. Select the relevant camera from the list and click **"Link to IE"**.



- 2 Enter User name and Password to log in to the IP Camera. (Default is **admin / admin**)



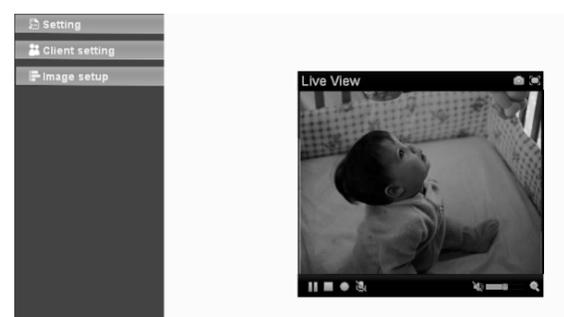
- 3 When accessing the IP Camera for the first time, a yellow information bar will appear below the address bar. Click the information bar, and select **"Install ActiveX Control..."**.



- 4 Click **"Install"**.



- 5 Live video displays in the centre of your web browser.



### Your surveillance Camera Installation is Complete!

1. The item **"Download signed ActiveX controls"** is **"Prompt"** by default, you can change it after the whole configuration.
2. If the CD does not automatically run with the installation window appearing, find the CD drive in the **"My Computer"** space and run it directly there.

#### Note:

For advanced settings, please refer to the **User Manual** and **Application Guide** on Resource CD.

For detailed Troubleshooting and Technical Support contact, please log on to our Technical Support Website.

<http://www.tp-link.com/en/support>

### Technical Support

- For more troubleshooting help, go to [www.tp-link.com/en/support/faq](http://www.tp-link.com/en/support/faq)
- To download the latest Firmware, Driver, Utility and User Guide, go to <http://www.tp-link.com/en/support/download/>
- For all other technical support, please contact us by using the following details:

<p><b>Global</b> Tel: +86 755 26504400 E-mail: support@tp-link.com Service time: 24hrs, 7 days a week</p> <p><b>Singapore</b> Tel: +65 62840493 E-mail: support.sg@tp-link.com Service time: 24hrs, 7 days a week</p> <p><b>Turkey</b> Tel: 444 19 25 (Turkish Service) NZ 0800 87 5465 E-mail: support.tr@tp-link.com Service time: 9:00 AM to 6:00 PM, 7days a week</p> <p><b>USA / Canada</b> Toll Free: +1 866 225 8139 E-mail: support.usa@tp-link.com Service time: 24hrs, 7days a week</p> <p><b>Malaysia</b> Tel: 1300 88 875465 (1300 88TPLINK) E-mail: support.my@tp-link.com Service time: 24hrs, 7days a week</p> <p><b>Poland</b> Tel: +48 (0) 801 080 618 / +48 22 7217563 (If calls from mobile phone) E-mail: support.pl@tp-link.com Service time: Monday to Friday 9:00 AM to 5:00 PM. GMT+1 or GMT+2 (Daylight Saving Time)</p> <p><b>Switzerland</b> Tel: +41 (0)848 800998 (German Service) E-mail: support.ch@tp-link.com Fee: 4-8 Rp/min, depending on rate of different time Service time: Monday to Friday 9:00 AM to 6:00 PM. GMT+1 or GMT+ 2 (Daylight Saving Time)</p> <p><b>France</b> Tel: +33 (0) 820 800 860 (French service) Email: support.fr@tp-link.com Fee: 0.118 EUR/min from France Service time: Monday to Friday 9:00 AM to 6:00 PM (Except French holidays)</p> <p><b>Russian Federation</b> Tel: 8 (499) 754-55-60 / 8 (800) 250-55-60 (toll-free call from any RF region) E-mail: support.ru@tp-link.com Service time: From 10:00 to 18:00 (Moscow time) *Except weekends and holidays in Russian Federation</p>	<p><b>Australia / New Zealand</b> Tel: AU 1300 87 5465 NZ 0800 87 5465 E-mail: support.au@tp-link.com (AU) support.nz@tp-link.com (NZ)</p> <p><b>UK</b> Tel: +44 (0) 845 147 0017 E-mail: support.uk@tp-link.com Service time: 24hrs, 7days a week</p> <p><b>Ukraine</b> Tel: 0-800-505-508 E-mail: support.ua@tp-link.com Service time: Monday to Friday 14:00 PM to 22:00 PM</p> <p><b>Brazil</b> Toll Free: 0800-770-4337 (Portuguese Service) E-mail: suporte.br@tp-link.com Service time: Monday to Saturday 08:00 AM to 08:00 PM</p> <p><b>Italy</b> Tel: +39 02 66987799 E-mail: support.it@tp-link.com Service time: Monday to Friday, 9:00 AM to 6:00 PM</p> <p><b>Indonesia</b> Tel: (+62) 021 6259 135 E-mail: support.id@tp-link.com Service time: Monday to Friday 9:00 AM - 12:00 ; 13:00-18:00 (Except public holidays)</p> <p><b>Germany / Austria</b> Tel: +49 1805 875465 (German Service) +49 1805 TPLINK E-mail: support.de@tp-link.com Fee: 0.14 EUR/min from the German fixed phone network and up to 0.42 EUR/min from mobile phone. Service Time: Monday to Friday, 9:00 AM to 6:00 PM. GMT+1 or GMT+2 (Daylight Saving Time in Germany) *Except bank holidays in Hesse</p>
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