

March 1, 2012

PRODUCT NOTICE – IPUSB2VGA / IPUSB2HD2

MARKET AFFECTED: France, Italy, Netherlands, Spain, Sweden, United Kingdom

Dear StarTech.com Customer:

This letter is to inform you that we have identified a potential compliance issue with the universal power adapter supplied with the following two products sold between January 2011 and March 2012 in the European markets:

IPUSB2VGA Ethernet to VGA over IP Converter
IPUSB2HD2 HDMI® over IP Extender with Audio

While an issue may not exist, StarTech.com takes compliance very seriously and we have chosen to proactively address this matter by upgrading the universal power adapter on all future shipments of these two items to ensure the full compliance of the products in question.

In the event that you have purchased one of the identified units in the timeframe above and would like an updated power adapter please contact support@startech.com to obtain a replacement free of charge.

We sincerely apologize for any inconvenience this may have caused. We take product quality, compliance, and performance very seriously and will continue to strive for the highest standards of Product Quality.

Sincerely,



Adrian Mezenberg
Director, Product Management
StarTech.com