

SIGMAC™

LE15AB



HDMI®
HIGH DEFINITION MULTIMEDIA INTERFACE

10000:1
DYNAMIC CONTRAST RATIO

60Hz **HD™** TV

USER MANUAL

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1. Before you start

Congratulation on the purchase of your new SIGMAC TV ! For Maximum Quality and Safety please read the instruction below before making any adjustments and operating the TV , and retain it for future reference. Make sure the TV was not damaged in transit. If the TV is damaged, immediately contact your dealer. Make sure that you have all the accessories according to the model.

2. Safety Instructions

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT EXPOSE THIS EQUIPMENT TO WATER OR MOISTURE.



CAUTION

RISK OF ELECTRIC SHOCK - DO NOT OPEN



CAUTION: TO AVOID THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QULIFIED SERVICE PERSONNEL



This symbol is intended to alert the user to the presence of important operating and maintenance instructions in the manual accompanying the appliance.



This symbol is intended to alert the user to avoid the risk of electric shock, do not disassemble this TV except qualified service personnel.

Important Safety Instructions

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the Cart/apparatus combination to avoid injury from tip-over.



- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15) The appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable
- 16) The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.
- 17) Do not disable the 3-wire grounding type plug. The grounding pin on the 3-prong plug is an important feature. Removing the grounding pin will increase the risk of damaging the equipment
- 18) Do not expose the equipment to extreme temperature or to direct sunlight, as the equipment may heat up and suffer damage.

WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.



The lightning flash with arrowhead symbol inside an equilateral triangle is intended to alert the user to the presence of uninsulated "hazardous voltage" within the product's enclosure, which may be of sufficient magnitude to induce a risk of electric shock to persons.



The exclamation mark inside an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

WARNING: This apparatus shall be connected to a MAINS socket outlet with a protective earthing connection.

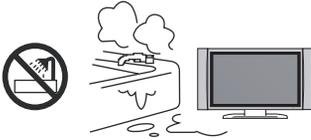
Safety

Please immediately pull out the AC power plug from adapter if there is an abnormal sound, smell or the LCD/LED TV has sound but no picture.

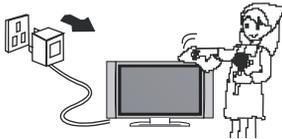


The LCD/LED TV should avoid free from water/moisture, damp and dust to prevent electrical shock and short circuits.

Do not cover the ventilation openings with table clothes, curtains, newspapers etc.



The LCD/LED TV should keep away from high temperature heating objects or direct sunlight. It requires good ventilation. Allow 10cm between the LCD/LED TV and other appliances or cabinet walls.

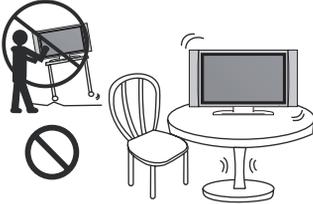


When you wipe the front cabinet, please make sure the power plug is pulled out and use a soft, dry, lint-free cloth and handle it with care. Do not repeatedly wipe the panel, nor scrape, tap or strike the panel with a hard object.

Do not wipe the LCD/LED TV with any petrol, chemical or alcohol based solvents as it will lead to damage the panel / cabinet of TV.

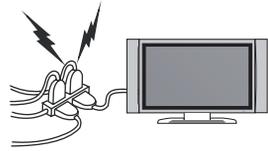


Safety



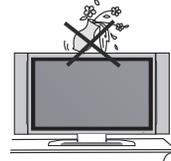
Do not place the LCD/LED TV on an unstable surface.

Do not place the power cord or other cables across a walkway in case you may trip on it. Do not overload the power or power socket.



Do not disassemble the back cover as it contains high voltages inside and will cause electric shock. Internal adjustments and checks should only be done by qualified professionals.

The TV set should not be subjected to water droplets or water splash, equipment should not be placed on or near objects filled with liquids. Do not place open flame sources, such as lit candles on or near the LCD/LED TV. Please pull out the power plug and contact tech support there are abnormal objects or water in the TV.



Pull out the power cord and antenna cable during electrical storms so the LCD/LED TV will not be damaged by electrical surges. Keep all people away from the antenna cable during electrical storms.

3. What's in the Box



SIGMAC HD LED/LCD TV-LE15AB



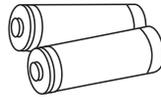
Remote Control



User Manual



Adapter



AAA Batteries x 2

➤ **Battery Installation**

Press and slide out the battery cover by the following the direction shown by the arrow on the surface of the cover.

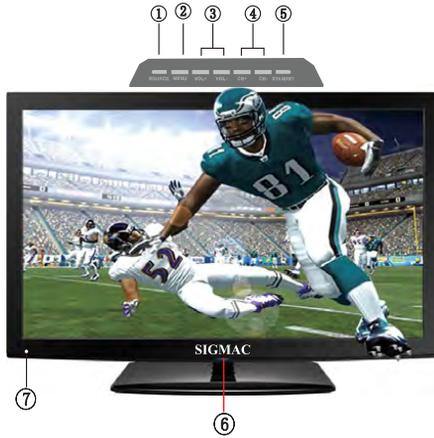
Insert two AAA Batteries into the remote control. Make sure that you match the (+) and (-) symbols on the batteries with the (+) and (-) symbols inside the battery compartmet.

Put the battery cover back in place.

NOTE: Use only high quality industry approved AAA Batteries. Do not mix new and old batteries. Inserting batteries incorrectly may also result in cracking or leakage that may pose a fire risk or lead to personal injury. Dispose old batteries in accordance with the Federal laws and regulations. Keep batteries away from children and pets.

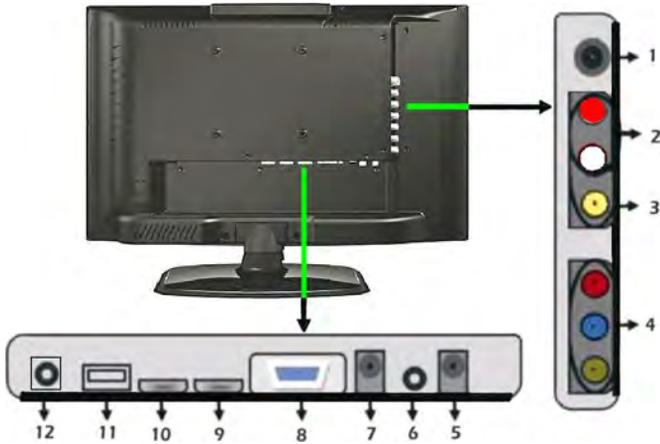
When not using the remote control for a long period of time, make sure to remove the batteries.

4. Control Buttons & Indicators



ITEM		DESCRIPTION
1	SOURCE	-Chooses between different input signal sources.
2	MENU	-Display the OSD (on screen display) Menu. -Press again to turn the OSD off
3	VOLUME	-Adjusts the volume up and down. -Changes settings for items when in the OSD Menu Mode.
4	CHANNEL	-Change the channels up and down. -Selects sub-menu items when in the OSD Menu mode.
5	STAND-BY	-Turns the LED TV on and off. (puts on stand-by)
6	LED	-The LED light indicates status of the TV. Blue : ON, Red : Stand-by
7	IR	-Infrared Receiver. (IR)

Connections



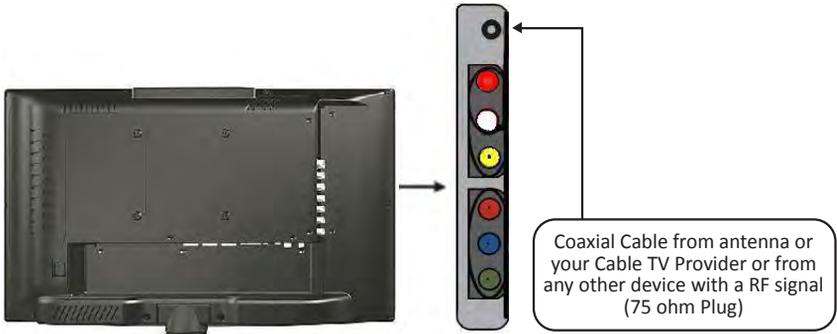
NO.	DESCRIPTION
1	RF/Coax Input
2	YPbPr / AV Audio in (L/R RCA type Audio in port)
3	Composite Video in (RCA type video in)
4	Component Video in (Y,Pb,Pr)
5	Headphone Audio out (3.5mm Audio in port)
6	Coaxial Audio out (Digital Audio out)
7	PC Audio in (3.5mm Audio in port)
8	PC-in (VGA/RGB)
9	HDMI 2 in (Digital Audio & Video in)
10	HDMI 1 in (Digital Audio & Video in)
11	USB Input
12	DC 12V Input

▶ Main Power Connection.



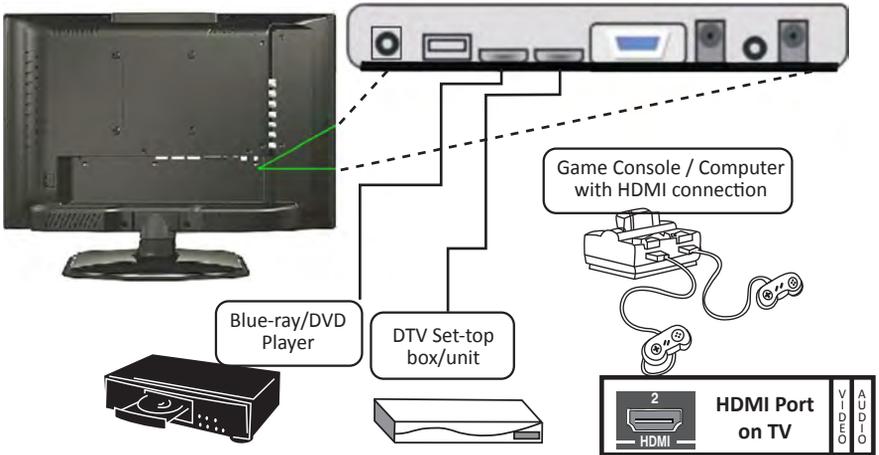
Connect the power cord correctly as shown.

▶ Cable TV / Antenna Connection(Coaxial/RF-1 Input channel).



To watch "Free on air local channels", a good TV antenna system needs to be installed for best picture quality and sound (varies with the area). Check with your local electronics store for a standard TV Antenna. This can be connected to the TV via the coaxial/RF Antenna connection as shown above using the 75 ohm plug. You can also use the service from your local Cable TV provider and connect as above using a 75 ohm plug connection.

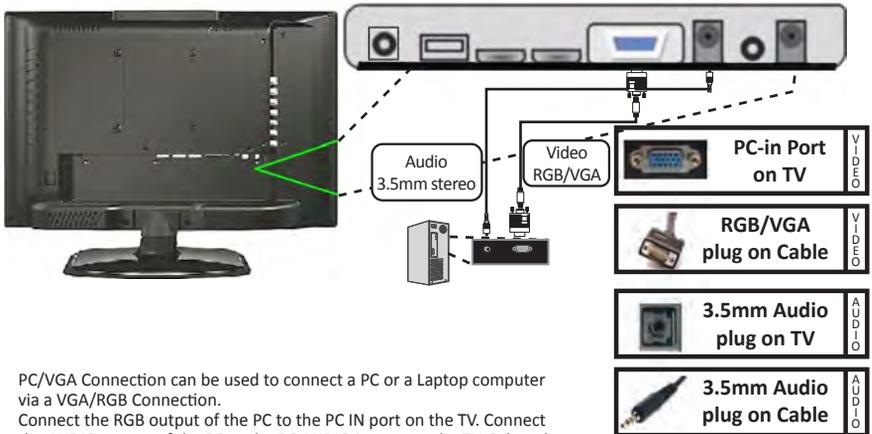
▶ **HDMI Connection (3 Input channels)**



HDMI connection allows the user to transfer digital audio/video signals through one cable. You can connect your HDMI devices such as, Blue-ray player, DVD player, Game console, DTV Set-top box, Satellite or cable receiver HD box, HD Media player, PC, Lap top, etc.

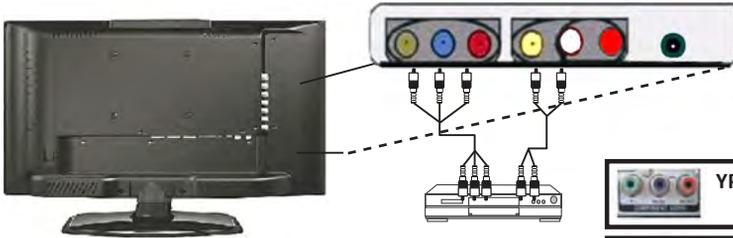
*Please note that some devices do not provide audio through the HDMI channel or has to be specially configured. And also if you use a DVI to HDMI connection, DVI does not carry audio.

▶ **PC/VGA Connection (1 Input channel)**



PC/VGA Connection can be used to connect a PC or a Laptop computer via a VGA/RGB Connection. Connect the RGB output of the PC to the PC IN port on the TV. Connect the AUDIO output of the PC to the PC AUDIO in port on the TV. Select the PC input source with using SOURCE button on the remote control.

Component Video Connection (Y Pb Pr Input channels).

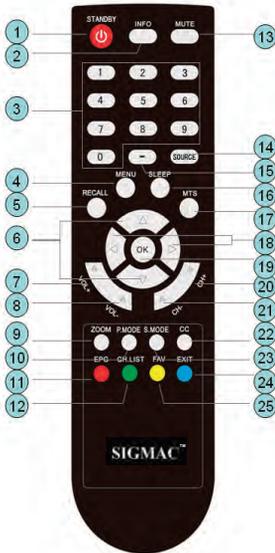


	YPbPr Ports on TV	0mD-V
	Component Video Cable	0mD-V
	L/R Audio in Port on TV	0-D-C-A
	L/R Audio Cable	0-D-C-A

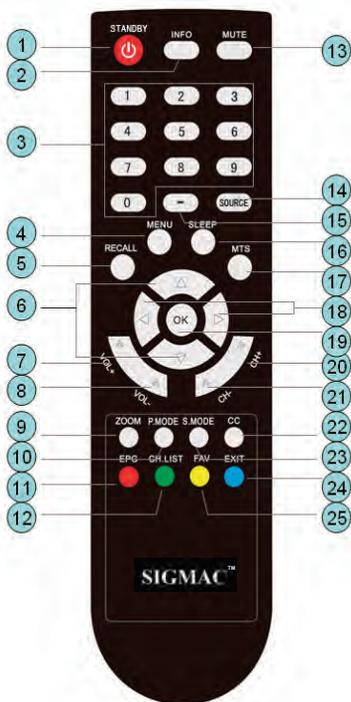
Component video provides better picture quality than the composite video and supports hi-Def picture signals. DVD Players, DTV or Cable Set-top boxes and Game consoles are few of the examples for products which carry a component video out put. Video and Audio carried over 5 separate cables. (3 for video signals, 2 for L/R audio).

3 Video cables (RGB, YPbPr) coming out from the player can be connected to one of the Component inputs, and the 2 L/R audio cables should be connected to the same Channel as the video has been connected (Component 1 or 3).

6. Remote Functions



Item	Function	Description
1	Power	Switches between the Normal Working mode and the Stand-by (minimum power consumption) mode on the TV. (LED indicator on the TV will turn Red when in stand-by mode)
2	info	Press this key to show the current program information (Channel number, CC, Language, Resolution, Aspect Ratio.)
3	One Digit selection	Use 0~9 Buttons to select the desired Channel.
4	Menu call/ selection	Access On screen Display Menu for TV Settings and Options.
5	TV Channel recall button	Recalls the last TV Channel
6	Up and Down selection buttons	Press Up and Down buttons to select between Menu Items
7	Volume up	Increase the Volume
8	Volume down	Decrease the Volume
9	Zoom	Press this key repeatedly to zoom into the picture in a sequence as follows - Cinema-zoom - Normal - wide



Item	Function	Description
10	Picture Mode selection	Press this key repeatedly to switch between different picture modes/presets (Contrast/Brightness/Sharpness). Standard -- Dynamic -- Movie -- User
11	EPG	Electronic Program Guide -- Press this button to get detailed info on the current Digital TV Program. (**if available from the provider)
12	Channel List	Press this key to access a list of Channels available on OSD format.
13	Mute	Mute the current Audio out
14	Input Source selection	Press this key to switch between different Input sources and the TV mode. TV -- AV -- YPbPr Component -- HDMI1 -- HDMI 2 -- HDMI 3 -- PC
15	Dash (for Multi Dlgit Channel Selection)	To access/change into sub channels on a digital Channel.
16	Sleep timer	Press this button repeatedly to set the sleep timer as sequence. OFF - 5min - 10min - 15min - 30min - 45min - 60min - 90 min -120min -180min - 240min
17	MTS	Analog TV: To select/detect MONO/SAP/STEREO mode. Digital TV: To switch between sound modes
18	Left and Right selection buttons	Press Left and Right buttons to select between Menu Items
19	OK	To select/enter or confirm a menu item.
20	Channel +	Go up (Ascending) on the Channel list
21	Channel -	Go down (Descending) on the Channel list
22	CC (Closed Caption)	To Turn on/off "Closed captions" (**If available)
23	Sound Mode Selection	To switch between the available sound presets. Standard -- Music -- Movie -- User
24	Exit	Exit from the Current Menu/OSD.
25	Favorite Channel List	Displays a list Favorite Channels (set by user) on OSD

Basic Use

Powering the LCD /LED TV

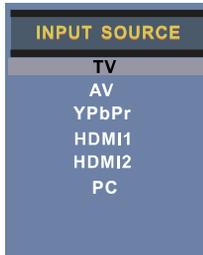
- Power on/off
 - ✧ To turn the LCD /LED TV on:
Press the "POWER" button.
 - ✧ To turn the LCD /LED TV off:
Press the "POWER" button on the LCD /LED TV.
 - ✧ To turn on/off by remote control:
Press the "POWER" button of the remote control.

Selecting Input Source

You can select between the TV signal and the input signal of other equipments connected to the TV.

Use this function to switch to the input source you wish to view.

- ☞ Press SOURCE button on the remote control.
- ☞ Use ▲/▼ buttons to move to the desired input source.
- ☞ Press ► button to select.



Application

Operating the Menu

1. Press the POWER button to turn the LCD/LED TV on.
2. Press the MENU button on the remote control, the on-screen menu will appear on the screen.
3. Use the ◀/▶ buttons to select your main menu option.

PICTURE MENU:

Allows you to make adjustments your picture settings. (Select TV sources for example)



SOUND MENU:

Allows you customize the sound options and effects. (Select TV source for example)



TIMER MENU:

Allows you to set up variety of timer options. (Select TV source)



SETUP MENU:

Allows you to set up a variety of setup options. (Select TV source)



LOCK MENU:

Allows you to set up a variety of lock options. (Select TV source)



CHANNEL MENU:

Allows you to search channels and set up a variety of channel options. (Select TV source)



4. Use the ▲/▼ buttons to select an option of the sub-menu, and press the ► button. While in adjustment mode, use the ◀▶ button to change the value of the item.
5. Press the MENU button to exit the menu.

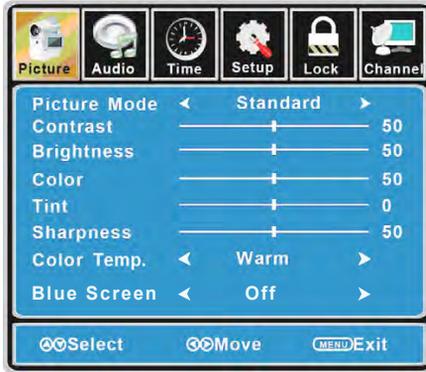
Note:

Only when you input the suitable signal, the relevant items can be activated.

Customizing the PICTURE Settings

Select TV source for example. (Press SOURCE button to select TV mode)

1. Press the POWER button to turn the LCD/LED TV on.
2. Press the MENU button on the remote control to display the Main menu, and use the ◀/▶ buttons to select the PICTURE.
3. Use the ▲/▼ buttons to highlight an individual PICTURE option, use the ◀/▶ buttons to change the setting, and press the MENU button to exit the menu.



The PICTURE menu includes the following options:

Picture Mode	Cycle among picture display modes: Standard, Dynamic, Mild, User.
Contrast	Control the difference between the brightness and darkest regions of the picture.
Brightness	Control the overall brightness of the picture.
Color	Control the color.
Tint	Controls the tint.
Sharpness	Increase this setting to see crisp edges in the picture; decrease it for soft edges.
Color Temp.	Cycles among color modes: Normal, Cool, Warm.
Blue Screen	Allow you to select between off and on.

Customizing the Audio Settings

Select TV source for example. (Press SOURCE button to select TV mode)

1. Press the POWER button to turn the LCD/LED TV on.
2. Press the MENU button on the remote control to display the Main menu, and use the ◀/▶ buttons to select the AUDIO.
3. Use the ▲/▼ buttons to highlight an individual AUDIO option, use the ◀/▶ buttons to change the setting, and press the MENU button to exit the menu.



The AUDIO menu includes the following options:

Sound Mode	Allow you to select among: Standard, Music, Movie and User.
Bass	Control the relative intensity of lower pitched sounds.
Treble	Control the relative intensity of higher pitched sounds.
Balance	To adjust the balance of the left and right sound track, or turn off the volume of the left and right sound track.
Surround	Allow you to select between Off and On.
SPDIF Type	Allow you to select between PCM and RAW.
Audio Language	Allow you to select audio language among: English, French and Spanish.

Customizing the TIMER Settings

Select TV source for example. (Press SOURCE button to select TV mode)

1. Press the POWER button to turn the LCD/LED TV on.
2. Press the MENU button on the remote control to display the Main menu, and use the ◀/▶ buttons to select the TIMER.
3. Use the ▲/▼ buttons to highlight an individual TIMER option, use the ◀/▶ buttons to change the setting, and press the MENU button to exit.



The TIMER menu includes the following options:

Sleep Timer	Allow you to set up the sleep timer among: 5min, 10min, 15min, 30min,45min, 60min, 90min, 120min, 180min, 240min and off.
Time Zone	Allow you to set up the sleep timer among: Pacific, Alaska, Hawaii, Eastern, Central and Mountain.
Daylight Saving Time	Allow you to turn on or off the daylight saving time.
Clock	Set the Internal Clock.(In the TV mode)

Customizing the SETUP Settings

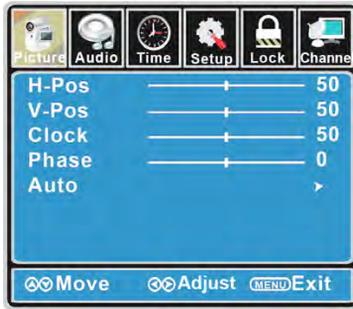
Select TV source for example. (Press SOURCE button to select TV mode)

1. Press the POWER button to turn the LCD TV on.
2. Press the MENU button on the remote control to display the Main menu, and use the ◀/▶ buttons to select the SETUP.
3. Use the ▲/▼ buttons to highlight an individual SETUP option, use the ◀/▶ buttons to change the setting, and press the MENU button to exit.



The TIMER menu includes the following options:

Menu Language	Allow you to select menu language among: English, Français and Español.
Transparency	Allow you to turn on or off the transparency function.
Zoom Mode	Allow you to select the zoom mode among: Normal, Cinema, Wide and Zoom.
Noise Reduction	Allow you to select the noise reduction mode among: Strong, Off, Weak, Middle.
Advance	Input PC signal first, then press SOURCE button to select VGA mode, press ▶ button to confirm.



- H-Position Allow you to use the ◀/▶ buttons to adjust the H Position.
- V-Position Allow you to use the ◀/▶ buttons to adjust the V Position.
- Clock Allow you to prolong the image.
- Phase Allow you to adjust the definition.
- Auto Select "Auto" and press the ▶ button, the unit will automatically adjust all items to achieve a best effect.

Close Caption

Use the ▼ button to highlight the Close Caption item, then press the ▶ button to enter into the following menu.



- CC Mode Allow you to select the CC Mode among: On, Off and CC on Mute.
- Basic Selection Allow you to select the basic selection among: CC1, CC2, CC3, CC4, Text1, Text2, Text3 and Text4.
- Advanced Selection Allow you to select the advanced selection among: Service1, Service2, Service3, Service4, Service 5 and Service6.
- Option Use the ▼ button to highlight the "Option" item, then press the ▶ button to enter into the following menu.



Use the ▲/▼ buttons to highlight the desired item, and use the ◀/▶ buttons to select.

DLC To turn on or off the DLC function.

Restore Default Restore all settings in SETUP menu to factory settings.

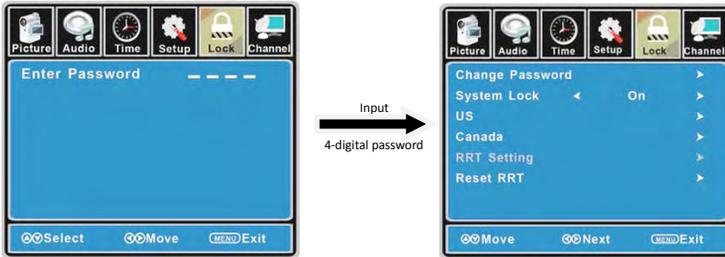


Customizing the LOCK Settings

Select TV source for example. (Press SOURCE button to select TV mode)

1. Press the POWER button to turn the LCD/LED TV on.
2. Press the MENU button on the remote control to display the Main menu, and use the ◀▶ buttons to select the LOCK.
3. Use the ▼ button to highlight “Enter Password” item, use the numeric keys to input 4-digital password. After you that, the screen will display the junior menu. After settings, press menu button to exit.

NOTE: The factory password is 0000. The supervision password is 8899.



The LOCK menu includes the following options:

Change Password

Use the ▼ button to select the “Change Password” item, then press the ▶ button to enter into the following menu.



Input the new 4-digital password and input it again to confirm.

System Lock

Allow you to turn on or off the system lock.

If you turn off the system lock, then the following items (US, Canada, RRT Setting and Reset RRT) will unable to use.

US

Use the ▼ button to highlight the "US" item, then press the ► button to enter into the following menu.



TV Use the ▼ button to highlight the "TV" item, then press ► button to enter into the following menu.



Use the ▲/▼ buttons to select the desired rating and press the ► button to block or unblock rating.

MPAA The Movie rating (MPAA) is used for original movies rated by the Motion Picture Association (MPAA) as broadcasted on cable TV and not edited for television. Use the ▲/▼ buttons to select N/A, G, PG, PG-13, R, NC-17 or X.

RATING	DESCRIPTION
G	General Audiences. Movie is appropriate for all ages.
PG	Parental Guidance Suggested. May contain material not suited for younger viewers
PG-13	Contains content that may not be appropriate for viewers under the age of 13.
R	Restricted. Contains adult content, no one under 17 admitted without parent.
NC-17	No one 17 and under admitted.
X	Adults only.

Canada

Use the ▼ button to highlight the “Canada” item, then press ► button to enter into the following menu.



Canada Eng Use the ◀/▶ buttons to select among: E, C, C8+, G, PG, 14+ and 18+.

Canada Fre Use the ◀/▶ buttons to select among: E, G, 8ans+, 13ans+, 16ans+ and 18ans+.

RRT Setting

Reset RRT

Allow you to reset the RRT setting.

Customizing the CHANNEL Settings

Select TV source for example. (Press SOURCE button to select TV mode)

1. Press the POWER button to turn the LCD/LED TV on.
2. Press the MENU button on the remote control to display the Main menu, and use the ◀/▶ buttons to select the CHANNEL.
3. Use the ▲/▼ buttons to highlight an individual CHANNEL option, use the ◀/▶ buttons to change the setting, and press the MENU button to exit.



The CHANNEL menu includes the following options:

<p>Air/Cable</p>	<p>Allows you to select antenna between Air and Cable. If you select "Cable", the following items (Favorite, Show/Hide, Channel NO., Channel Label and DTV Signal) are unable to use.</p>
<p>Auto Scan</p>	<p>Use the ▼ button to highlight the "Auto Scan" item, then press ► button to enter into the following menu.</p>



If you select "Air" as input signal in Antenna item, you can press the ► button to search the channels automatically.



The receivable channels will be stored automatically.

When searching channels, press MENU to stop.

If you select "Cable" as input signal in Antenna item, allows you to select Cable System among: Auto, STD, IRC and HRC.

Use the ▼ button to highlight the "Start to Scan", then press the ► button to search the channels automatically.

The receivable channels will be stored automatically.

When searching channels, press MENU to stop.

Favorite

Allow you to add these channels which you desired as the favorite channels. Use the ▲/▼ buttons to highlight the "Favorite" item, then press the ► button to enter into the following menu.



Use the ▲/▼ buttons to highlight the desired item, then press ENTER button to add or remove the highlighted channel as favorite.

Show/Hide

Allow you to show or hide the channels.

Use the ▲/▼ buttons to highlight the "Show/Hide" item, then press the ► button to enter into the following menu.

Troubleshooting

FAQ	Answers
No Signal/Picture	Please make sure all the cables are correctly Plugged in. Refer to Pages 7-10 on this manual. Make sure the TV is powered on (Green LED) and that the correct input source is selected.
No Color, Or unsatisfactory color.	Adjust the Contrast, Color and Brightness and make sure the Video Cables are plugged in accordingly. (Specially on the Component Channels)
Distorted, Double or Multiple blurry/Shadow image	May be it is the result of electrical wave disturb from other TV/Computer/Game or Radio signal.
White dots or blurry picture while on TV Mode	Check the Antenna /cable.
Remote Control Doesn't work	Please check the Batteries and the polarity and make sure the batteries are not old. And make sure that the IR receiver on the front of the TV is not covered or blocked.
"ZIP" noise coming from the TV	Even if the Image is correct, the noise may be due to unsteady fixation of the panel.
No Sound	Make sure that the cables are connected properly (Refer to Pages 7-10 on this Manual) and that the TV is not in Mute mode or the Speakers are not in the off mode (Refer to pages 16 on the Manual). **For HDMI input sources, make sure that the HDMI source Device (DVD Player, Computer, etc..) are corrected set for Audio to be out on HDMI output.
No Power	Make sure the AC Power Cable is correctly plugged in and the Power source is working.
Control Panel buttons on the TV doesn't work.	Press only one button at a time and make sure that the Front panel lock is not enables in the Parental settings Menu (Ref Page 19 in this manual).

Display Mode

For the display modes listed below, the screen image has been optimized during manufacture.

RGB Mode

Dot X Line	Horizontal Frequency(kHz)	Vertical Frequency(Hz)
640x480	31.469	59.94
800x600	37.879	60.31
1024x768	48.363	60.00
1280x1024	63.981	60.02
1440x900	59.9	60.00

TV Stand Installation

TV is packaged with the TV stand separated from the cabinet. To setup the TV table stand, please carry out the installation according to the instructions below.

Step 1

Place the TV faced down on a soft cloth or cushion to prevent the panel from being damaged.

Note:

1. The panel is easy to scratch, so please choose an absolutely flat surface to place the TV, and use soft cloth or cushion to protect the TV panel. Do not put TV on table directly.
2. Always unplug the AC cord first when installing or removing the stand.

Step 2

Take the TV table stand.

Step 3

Hold the machine carefully in both side then face the center hole of the base.

Step 4

Put the stand into the base.

Please refer to the picture given below:



Note

1. Be sure to follow the instructions. Incorrect installation of the stand may result in the TV falling over.
2. Make sure that at least two persons lift and move the TV.

Do not insert your fingers into the stand base slot of the TV when installing the stand base.

7. Support

Before calling the Customer care service, make sure to check all the cable connections and other settings are set according to the User manual. Products are often returned due to incorrect connections and technical issues. This can cause unnecessary shipping charges and time waste which creates inconvenience for customers. So we highly advice you to refer to this user manual or talk to one of our highly trained technical support staff, so they can try to resolve the matter over the phone.

Email: support@sigmacusa.com
Web: www.sigmacusa.com
Tel: 1-888-783-9880
Mon-Fri: 9.00am to 5.00pm (Pacific Time)

To expedite service, have your product model, serial number, and date of purchase available prior to contacting SIGMAC.

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