Samsung Galaxy Rugby Pro (I547) Helpful Information

Thank you for choosing AT&T. We've compiled this list of frequently used support resources to help you get the most from your Rugby Pro.

The AT&T website is always available for your support needs. Still need help? Go to the main **AT&T Wireless Support** page and follow the instructions to chat online with an AT&T representative.

AT&T Wireless Support	AT&T Wireless Billing Support
AT&T Device How-To Center	Shop For Wireless Accessories

The Samsung website also provides detailed FAQ and How-tos for your Rugby Pro.

Samsung Galaxy Rugby Pro (I547)

Account Management - myAT&T

AT&T offers several options for managing your wireless account. Login from a personal computer to view your bill, make payments, check usage, and much, much more. On the go? **myAT&T Mobile** gives you access to your wireless account anywhere, anytime from your wireless device.

myAT&T Mobile		
AT&T Account Management	Data Usage Information	Estimate Data Usage
AT&T Mobile Purchases	How Data Usage is Billed	Tools for Managing Data Usage

AT&T Wi-Fi Hot Spots / Wi-Fi Connectivity

The nation's largest Wi-Fi network keeps your Rugby Pro connected and helps you save on your mobile data usage. The AT&T Smart Wi-Fi app scans for available Wi-Fi hotspots more efficiently with less impact on battery life, and can help you find more connection opportunities.

Learn About Wi-Fi Access	Turn Wi-Fi On/Off	
Connect to a Wi-Fi Network	Learn About AT&T Smart Wi-Fi	AT&T Wi-Fi Hot Spot Locator

Google Account / Google Play / Android App Support

Enjoy thousands of Android apps, games, and other downloadable content from Google Play. To access Play Store you'll need to have a Google account and link it to your Rugby Pro.

Need help? Visit **Google Play Support** to learn about purchasing content and how to get technical support for Android apps downloaded from Play Store. **Google Account Support** will help you reset your Google account password and manage your account.

Create a Google Account		
Link Your Google Account	Google Account Login	Google Play Support
Google Play Store	Google Account Support	Android App Support

Email Access

With the Rugby Pro you can send and receive emails from most email providers.

Having trouble accessing your company's corporate email? Contact your company's internal email support team to assist you with setting up your device using the correct server and security settings.

Setup Personal Email	Send/Receive Email	
Setup Corporate Email	Send/Receive Gmail	Delete Email Account

Data Transfer / Syncrhonization / Backup & Restore

AT&T and Samsung provide options for managing your content and synchronizing data between your Rugby Pro and other services. You can also search Play Store for 3rd party app solutions. Use the links below to learn more and find the solution that best meets your particular needs.

<div align="center">

AT&T Mobile Transfer   Samsung Kies & Kies Air   Samsung Kies & Kies Air Support

</div>

Bluetooth Accessories & Connectivity

Bluetooth technology connects your Rugby Pro to some of today's hottest accessories such as external speakers, hands-free ear buds, and car audio systems, all without wires! Check out the latest accessories available from AT&T, and learn how to pair your Rugby Pro with some of the most popular Bluetooth headsets.

Need help connecting to or using a Bluetooth enabled accessory? Contact the accessory manufacturer with questions about compatibilty, supported functions, and troubleshooting.

<div align="center">

Turn Bluetooth On/Off   Headset Pairing Wizard   Shop For Wireless Accessories

</div>

Battery Care / Charging / Tips for Maximizing Battery Performance

-- The more a device is used, the more often the battery will need to be recharged. If possible, keep the device plugged into a charger during periods of heavy usage such as long calls, watching videos or playing games.

-- **Always** use the charger provided by the device's manufacturer. Many of today's chargers use the same MicroUSB plug tip, but that does not necessarily mean they are compatible with all devices using a MicroUSB charging port.

-- **Never** force the charger plug into the device's charging port. The plug should slide easily into the port and fit snugly without excessive movement.

-- Purchase an extra charger to keep at the office and/or in the car, but be sure to check for compatibility with your device. **Use of any charging accessory not certified as compatible with your device may damage the battery, device, cause fire, and may void the manufacturer's warranty.** Certified compatible charging accessories are available from AT&T and the device's manufacturer. Even if compatible, you should be aware that third-party charging accessories may perform differently than the charger provided by the device manufacturer.

-- Most devices running Android version 4.0 and higher have built-in functions for monitoring battery usage and/or power saving settings. Access your device's Settings menu for available options.

Anti-virus / Anti-malware

The increasing popularity of Smartphones has lead to increased security threats, ranging from common malware to phishing and ID theft. **While no solution can protect against all potential threats, AT&T strongly recommends using an Anti-virus/Anti-malware application to protect your device.**

Access Play Store and search for "antivirus", and you'll find all the latest apps compatible with your device. Be sure to carefully review the app's description to understand all of its functions. We also recommend reading the app reviews from other Android users to assist you in choosing the best solution to fit your individual needs.

<div align="center">

TEXTING & DRIVING… IT CAN WAIT!!!

No text message, email, website or video is worth the risk of endangering your life or the lives of others. Take the pledge to NEVER text and drive.

http://itcanwait.com

</div>

Revised: MM/DD/YYYY